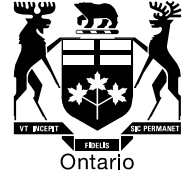


Ontario Energy Board
P.O. Box 2319
27th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

Commission de l'énergie de l'Ontario
C.P. 2319
27e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone; 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL ONLY

November 20, 2009

Indy Butany-DeSouza
Vice President, Regulatory & Government Affairs
Horizon Utilities Corporation
55 John Street North
Hamilton ON L8G 5G5

Letter of Direction

Dear Ms. Butany-DeSouza:

**Re: Horizon Utilities Corporation
2010 Incentive Regulation Mechanism (2010 IRM) Rate Application
Board File Number EB-2009-0228**

The Ontario Energy Board has issued its Notice of Application and Hearing relating to your rate application. Please note that you must publish the Notice within fourteen calendar days of the date of this letter. If publication is impossible within fourteen calendar days, you must inform the Board staff contact given at the bottom of this letter immediately.

You are directed:

- 1) To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area. Publication must be complete within fourteen calendar days of the date of this letter;
- 2) To arrange immediately for the enclosed French version of the Notice headed with the Ontario government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having

the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area. Publication must be complete within fourteen calendar days of the date of this letter;

Please note that invoices regarding publication are not to be sent to the Board.

- 3) If Horizon Utilities Corporation is a host distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its embedded distributor(s);
- 4) To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter.
 - a. The affidavit must be sworn by a commissioner of oaths which include, among others, a lawyer, a paralegal, some law clerks, and a student at law;
 - b. A copy of the notice of publication (i.e., the Notice published in the newspaper(s)) should also be added as an exhibit;
 - c. If applicable, a copy of the registered mail receipt or courier slip for the Notice served to the embedded distributor should be added as an exhibit.
- 5) To make a copy of the application and evidence, and any amendments thereto, available for public review at Horizon Utilities Corporation's office and on its website, if available; and,
- 6) To provide a copy of the application and evidence, and any amendments thereto, to any intervenor who requests a copy.

Board staff contact

Please direct any questions relating to this application to Martin Benum, Advisor at (416) 440-7667, or by e-mail at Martin.Benum@oeb.gov.on.ca.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary