



EB-2010-0024

NOTICE OF APPLICATION

NATURAL RESOURCE GAS LIMITED APPLICATION FOR EXEMPTIONS FROM CERTAIN SECTIONS OF THE GAS DISTRIBUTION ACCESS RULE

Natural Resource Gas Limited (“NRG”) filed an application on January 28, 2010 with the Ontario Energy Board (the “Board”) for an order or orders exempting NRG from Section 7.3.1, including subsections 7.3.1.1 and 7.3.1.2, of the Gas Distribution Access Rule (“GDAR”) and exempting NRG from the obligation to file Service Quality Requirement data for the year 2009 as required by GDAR (the “Application”). Section 7.3.1 of the GDAR contains rules relating to a utility’s performance in answering telephone calls from customers. NRG has provided written evidence in support of the exemptions requested in its Application.

Copies of the Application are available for inspection at the Board’s office and NRG’s office at the addresses listed below.

Participation

You may participate in this proceeding in one of three ways:

1. You may send the Board a letter of comment. Your letter must be received by the Board no later than 30 days from the publication or service date of this notice.
2. You may request observer status in order to receive documents issued by the Board in the proceeding. Your request must be made by letter received by the Board no later than 10 days from the publication date of this notice.

3. You may request intervenor status if you wish to actively participate in the proceeding. Your request must be made by letter of intervention received no later than 10 days from the publication date of this notice. Your letter of intervention must include a description of how you are, or may be, affected by the proceeding; and if you represent a group, a description of the group and its membership. The Board may choose to hold a written or an oral hearing. The Board will not hold a written hearing if a party satisfies the Board that there is good reason for holding an oral hearing. Your letter of intervention should indicate your preference for a written or oral hearing, and the reasons for that preference. The Board may order costs in this proceeding. You must indicate in your letter of intervention whether you expect to seek costs from NRG and the grounds for your eligibility for costs.
4. You must provide a copy of your letter of intervention to the Board with a copies to NRG and NRG's counsel, at the following addresses:

The Applicant

Jack Howley
Natural Resource Gas Limited
39 Beech Street East
Aylmer ON N5H 2S1

Tel: (519) 773-5321
Fax: (519) 773-5335
Email: howley@nrgas.on.ca

The Applicant's Counsel

John Beauchamp
Ogilvy Renault LLP
200 Bay Street, Suite 3800
Royal Bank Plaza, South Tower
Toronto ON M5J 2Z4

Tel: (416) 216-1927
Fax: (416) 216-3930
Email: jbeauchamp@ogilvyrenault.com

Further information on how to participate may be obtained by visiting the Board's Web site at www.oeb.gov.on.ca or by calling our Consumer Relations Centre at 1-877-632-2727.

How to contact us

In responding to this notice please reference Board file number EB-2010-0024. **It is also important that you provide your name and postal address and, if available, an e-mail address.** All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

If you already have a user ID, please submit your intervention request through the Board's web portal at www.errr.oeb.gov.on.ca. Additionally, two paper copies are required. If you do not have a user ID, please visit the Board's website under e-filings and fill out a user ID password request. For instructions on how to submit and naming conventions please refer to the RESS Document Guidelines found at www.oeb.gov.on.ca, e-Filing Services. The Board also accepts interventions by e-mail, at the address below, and again, two additional paper copies are required.

For your convenience, the Board accepts letters of comment by either post or e-mail. Our e-mail address is Boardsec@oeb.gov.on.ca Please include the file reference numbers in the subject line of your e-mail.

Ontario Energy Board

P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Attn: Kirsten Walli
Board Secretary

Tel: 1-888-632-6273 (Toll free)
Fax: 416-440-7656

IF YOU DO NOT FILE A LETTER STATING YOUR WISH TO PARTICIPATE IN THIS PROCEEDING, THE BOARD MAY PROCEED WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE OF THE PROCEEDING.

DATED at Toronto, February 10, 2010

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary