

**New Rate Information**  
**April 1, 2010**  
**Residential Customers - Rate 1 (System customers)**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2010.

For a typical residential customer, the changes will result in an increase of approximately \$37 annually. There is also a new Gas Cost Adjustment and two Rate Adjustments. The increase reflects higher natural gas prices in North America and changes to Enbridge's 2010 rates. The total effect on your bill will depend on how much gas you use.

**Gas Supply Charge**

The Gas Supply Charge has increased from 19.9690 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 21.1631 $\text{¢}/\text{m}^3$ . This price is based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. Enbridge Gas Distribution does not make a profit on the price of natural gas. If our forecasts are over or under our actual costs, we refund or collect the difference through gas cost adjustments.

There is a new Gas Cost Adjustment refund of 0.0460  $\text{¢}/\text{m}^3$  for the period April 1, 2010 through March 31, 2011. Combined, the Gas Supply Charge and the refund result in a total effective Gas Supply rate of \$ 21.1171  $\text{¢}/\text{m}^3$ .

**Transportation to Enbridge**

The transportation charge has decreased by approximately \$1 per year for a typical customer due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Customer and Delivery Charges**

The cost of delivering natural gas to customers is included in both the fixed monthly Customer Charge and the variable 'Delivery to You' charge. The Customer Charge recovers fixed operating costs such as emergency response, meter reading, infrastructure costs and customer services that are not affected by the volume of gas used. 'Delivery to You' recovers variable operating costs, such as the cost of seasonal natural gas storage, as well as operating costs not recovered through the Customer Charge.

To better reflect the fixed costs of distributing gas, \$24 per year in fixed costs were moved out of 'Delivery to You' and added to the monthly Customer Charge. This results in an increase in the Customer Charge from \$16 to \$18 per month, or an annual increase of \$24, and a matching decrease of \$24 in 'Delivery to You'. However, variable costs have increased by about \$1 per year. Combined these changes result in a total annual decrease of \$23 in 'Delivery to You'.

**Rate Adjustments**

The OEB has also approved two Rate Adjustments:

- a. A refund to reflect the changes to the Customer and Delivery Charges in Enbridge's 2010 rates for the period from January 1 to March 31, 2010. For the typical customer, this will result in a refund of about \$6 in the month of April.

- b. A charge to reflect the difference between the amount you paid for volumes consumed from January 1, 2008 to December 31, 2008 and the actual costs incurred. For the typical customer, this adjustment will appear in two equal installments of \$4 on April and May bills.

### Residential Rates

Charges for gas used from April 1, 2010 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES April 1, 2010	ANNUALIZED Increase/(Decrease)
Customer Charge	\$18.00	\$24
Gas Supply Charge	21.1631 ¢/m <sup>3</sup>	\$37
Transportation to Enbridge	4.6549 ¢/m <sup>3</sup>	(\$1)
Delivery to You		(\$23)
First 30 cubic metres	8.4446 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	7.9439 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	7.5517 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	7.2596 ¢/m <sup>3</sup>	

ADDITIONAL ITEMS	MONTHLY RATES	Charge/(Refund)
Gas Cost Adjustment Refund (April 1, 2010 – March 31, 2011)	(0.0460 ¢/m <sup>3</sup> )	(\$1)
Rate Adjustments		
a. April bill only	(2.1352 ¢/m <sup>3</sup> )	(\$6)
b. April and May bills	0.1361 ¢/m <sup>3</sup>	\$4

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.619A (REV.APR/10)

**New Rate Information**  
**April 2010**  
**Residential Customers - Rate 1 (ABC-T customers)**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s rates effective April 1, 2010. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

**Gas Supply Charge**

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.**

**Transportation to Enbridge**

Transportation service of natural gas to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer agreement.

**If you receive transportation service from Enbridge**

Your ‘Transportation to Enbridge’ charge will appear in the top Enbridge portion of your Enbridge bill.

The transportation charge has decreased by approximately \$1 per year for a typical customer due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you receive transportation service from your marketer**

Your ‘Transportation to Enbridge’ charge will appear under the marketer portion of your Enbridge bill. In this case, the changes to the ‘Transportation to Enbridge’ charge described above do not apply to you. The rate you pay for transportation is based on the terms of your gas marketer agreement. For the Rate Adjustments as well, the transportation-related portion will not apply.

**Customer and Delivery Charges**

The cost of delivering natural gas to customers is included in both the fixed monthly Customer Charge and the variable ‘Delivery to You’ charge. The Customer Charge recovers fixed operating costs such as emergency response, meter reading, infrastructure costs and customer services that are not affected by the volume of gas used. ‘Delivery to You’ recovers variable operating costs, such as the cost of seasonal natural gas storage, as well as operating costs not recovered through the Customer Charge.

To better reflect the fixed costs of distributing gas, \$24 per year in fixed costs were moved out of ‘Delivery to You’ and added to the monthly Customer Charge. This results in an increase in the Customer Charge from \$16 to \$18 per month, or an annual increase of \$24, and a matching decrease of \$24 in ‘Delivery to You’. However, variable costs have increased by about \$1 per year. Combined these changes result in a total annual decrease of \$23 in ‘Delivery to You’.

**Rate Adjustments**

The OEB has also approved two Rate Adjustments:

- a. A refund to reflect the changes to the Customer and Delivery Charges in Enbridge’s 2010 rates for the period from January 1 to March 31, 2010. For the

typical customer who receives transportation service from Enbridge, this will result in a refund of about \$5 in the month of April.

- b. A charge to reflect the difference between the amount you paid for volumes consumed from January 1, 2008 to December 31, 2008 and the actual costs incurred. For the typical customer who receives transportation service from Enbridge, this will result in a charge of \$7 on April and May bills.

**Residential Rates**

Charges for gas used from April 1, 2010 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES April 1, 2010	ANNUALIZED Increase/(Decrease)
Customer Charge	\$18.00	\$24
Gas Supply Charge	Your price is based on your contract with your marketer.	
Transportation to Enbridge*	4.6549 ¢/m <sup>3</sup>	(\$1)
Delivery to You		\$(23)
First 30 cubic metres	8.4446 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	7.9439 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	7.5517 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	7.2596 ¢/m <sup>3</sup>	

ADDITIONAL ITEMS	MONTHLY RATE		Increase/ (Decrease)	
Rate Adjustments	Incl. Trans.	* No Trans.	Incl. Trans.	* No Trans.
a. April bill only	(1.9040 ¢/m <sup>3</sup> )	(1.3723 ¢/m <sup>3</sup> )	(\$5)	(\$4)
b. April and May bills	0.2221 ¢/m <sup>3</sup>	0.0333 ¢/m <sup>3</sup>	\$7	\$1

\* Depending on the terms of your agreement with your marketer, transportation charges may appear in either the marketer section or in the Enbridge portion of the bill. If they appear in the marketer section then the transportation-related portion of the rate adjustments will not apply to you.

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

**\*Note: Late Payment Charge**

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.619A (REV.APR10)

## **New Rate Information**

**April 2010**

### **Commercial and Industrial Customers - Rate 6 (System customers)**

#### **Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2010.

For a typical commercial and industrial heating customer, these changes will result in an increase of approximately \$295 annually. There is also a new Gas Cost Adjustment and two Rate Adjustments. The increase is primarily due to higher natural gas prices in North America and changes to Enbridge's 2010 rates. The total effect on your bill will depend on how much gas you use.

#### **Gas Supply Charge**

The Gas Supply Charge has increased from 20.0868 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 21.2486  $\text{¢}/\text{m}^3$ . This price is based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly to reflect market changes. If our forecasts are over or under our actual costs, we refund or collect the difference through gas cost adjustments.

There is a new Gas Cost Adjustment refund of 0.0455  $\text{¢}/\text{m}^3$  for the period April 1, 2010 through March 31, 2011. Combined, the Gas Supply Charge and the refund result in a total effective Gas Supply rate of \$21.2031  $\text{¢}/\text{m}^3$ .

#### **Transportation to Enbridge**

The Transportation charge has decreased by approximately \$7 per year for a typical customer due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

#### **Customer and Delivery Charges**

The cost of delivering natural gas to customers is included in both the fixed monthly Customer Charge and the variable 'Delivery to You' charge. The Customer Charge recovers fixed operating costs such as emergency response, meter reading, infrastructure costs and customer services that are not affected by the volume of gas used. 'Delivery to You' recovers variable operating costs, such as the cost of seasonal natural gas storage, as well as operating costs not recovered through the Customer Charge.

To better reflect the fixed costs of distributing gas, \$60 per year in fixed costs were moved out of 'Delivery to You' and added to the monthly Customer Charge. This results in an increase in the Customer Charge from \$55 to \$60 per month, or an annual increase of \$60, and a matching decrease of \$60 in 'Delivery to You'. However, variable costs have increased by about \$35 per year. Combined these changes result in a total annual decrease of \$25 in 'Delivery to You'.

#### **Rate Adjustments**

The OEB has also approved two Rate Adjustments:

- a. A refund to reflect the changes to the Customer and Delivery Charges in Enbridge's 2010 rates for the period from January 1 to March 31, 2010. For the typical customer, this will result in a refund of about \$21 in the month of April.

- b. A refund to reflect the difference between the amount you paid for volumes consumed from January 1, 2008 to December 31, 2008 and the actual costs incurred. For the typical customer, this adjustment will appear in two equal installments of \$14 on April and May bills.

**Commercial and Industrial Rates**

Charges for gas used from April 1, 2010 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES January 1, 2010	ANNUALIZED Increase/(Decrease)
Customer Charge	\$60.00	\$60
Gas Supply Charge	21.2486 ¢/m <sup>3</sup>	\$263
Transportation to Enbridge	4.6549 ¢/m <sup>3</sup>	(\$7)
Delivery to You		\$(25)
First 500 cubic metres	7.8821 ¢/m <sup>3</sup>	
Next 1,050 m <sup>3</sup>	6.1748 ¢/m <sup>3</sup>	
Next 4,500 m <sup>3</sup>	4.9796 ¢/m <sup>3</sup>	
Next 7,000 m <sup>3</sup>	4.2113 ¢/m <sup>3</sup>	
Next 15,250 m <sup>3</sup>	3.8700 ¢/m <sup>3</sup>	
Over 28,300 m <sup>3</sup>	3.7845 ¢/m	

ADDITIONAL ITEMS	MONTHLY RATES	Charge/(Refund)
Gas Cost Adjustment Refund (April 1, 2010 – March 31, 2011)	(0.0455 ¢/m <sup>3</sup> )	(\$10)
Rate Adjustments		
a. April bill only	(0.8918 ¢/m <sup>3</sup> )	(\$21)
b. April and May bills	(0.0627 ¢/m <sup>3</sup> )	(\$14)

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**\*Note: Late Payment Charge**

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CG.030.640A (REV.APR/10)

## **New Rate Information**

**April 2010**

### **Commercial and Industrial Customers - Rate 6 (ABC-T customers)**

#### **Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2010. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

#### **Gas Supply Charge**

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.**

#### **Transportation to Enbridge**

Transportation service of natural gas to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer agreement.

#### **If you receive transportation service from Enbridge**

Your 'Transportation to Enbridge' charge will appear in the top Enbridge portion of your Enbridge bill.

The Transportation charge has decreased by approximately \$7 per year for a typical customer due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

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#### **Customer and Delivery Charges**

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To better reflect the fixed costs of distributing gas, \$60 per year in fixed costs were moved out of 'Delivery to You' and added to the monthly Customer Charge. This results in an increase in the Customer Charge from \$55 to \$60 per month, or an annual increase of \$60, and a matching decrease of \$60 in 'Delivery to You'. However, variable costs have increased by about \$35 per year. Combined these changes result in a total annual decrease of \$25 in 'Delivery to You'.

## Rate Adjustments

The OEB has also approved two Rate Adjustments:

- a. An adjustment to reflect the changes to the Customer and Delivery Charges in Enbridge's 2010 rates for the period from January 1 to March 31, 2010. For the typical customer who receives their transportation service from Enbridge, this will result in a refund of about \$12 in the month of April.
- b. An adjustment to reflect the difference between the amount you paid for volumes consumed from January 1, 2008 to December 31, 2008 and the actual costs incurred. For the typical customer who receives their transportation service from Enbridge, this will result in a charge of \$23 appearing on April and May bills.

## Commercial and Industrial Rates

Charges for gas used from April 1, 2010 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES April 1, 2010	ANNUALIZED Increase/(Decrease)
Customer Charge	\$60.00	\$60
Gas Supply Charge	Your price is based on your contract with your marketer.	
Transportation to Enbridge*	4.6549 ¢/m <sup>3</sup>	(\$7)
Delivery Charge		\$(25)
First 500 cubic metres	7.8821 ¢/m <sup>3</sup>	
Next 1,050 m <sup>3</sup>	6.1748 ¢/m <sup>3</sup>	
Next 4,500 m <sup>3</sup>	4.9796 ¢/m <sup>3</sup>	
Next 7,000 m <sup>3</sup>	4.2113 ¢/m <sup>3</sup>	
Next 15,250 m <sup>3</sup>	3.8700 ¢/m <sup>3</sup>	
Over 28,300 m <sup>3</sup>	3.7845 ¢/m <sup>3</sup>	

ADDITIONAL ITEMS	MONTHLY RATE		Increase/ (Decrease)	
	Incl. Trans.	* No Trans.	Incl. Trans.	* No Trans.
Rate Adjustments				
a. April bill only	(0.5020 ¢/m <sup>3</sup> )	0.0332¢/m <sup>3</sup>	(\$12)	\$1
b. April and May bills	0.1026 ¢/m <sup>3</sup>	(0.0862 ¢/m <sup>3</sup> )	\$23	(\$19)

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