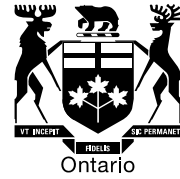


**Ontario Energy Board**  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416-481-1967  
Facsimile: 416-440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27<sup>e</sup> étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416-481-1967  
Télécopieur: 416-440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

September 20, 2010

Indy Butany-DeSouza  
Vice President  
Horizon Utilities Corporation  
55 John Street N.  
Hamilton ON L8R 3M8

**LETTER OF DIRECTION**

Dear Ms. Butany-DeSouza:

**Re: Horizon Utilities Corporation  
Application for 2011 Distribution Rates  
Board File Number EB-2010-0131**

The Ontario Energy Board has now issued its Notice relating to your 2011 Cost of Service Distribution Rates Application (the "Notice"). Please note that you must publish the Notice within fourteen days of the date of this letter. If publication is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area;
2. To arrange immediately for the enclosed French version of the Notice headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area;

Please note that invoices regarding publication are not to be sent to the Board.

3. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in the previous cost of service rate application proceeding EB-2007-0697;
4. If Horizon Utilities Corporation is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
5. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter;
6. To make a copy of the application and evidence, and any amendments thereto, available for public review at Horizon Utilities Corporation's office and on its website, if available; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original signed by*

Kirsten Walli  
Board Secretary

Enclosures

cc: James C. Sidlofsky  
Borden Ladner Gervais LLP