

**From:** [BoardSec](#)  
**To:** [Shelly-Anne Connell](#)  
**Subject:** FW: EB-2010-0131  
**Date:** September 27, 2010 10:11:28 AM

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John Pickernell  
Assistant Board Secretary  
Ontario Energy Board  
416-440-7605  
Fax: 416-440-7656  
Website: [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca)  
Official Correspondence: [BoardSec@oeb.gov.on.ca](mailto:BoardSec@oeb.gov.on.ca)

Address:  
P.O. Box 2319  
2300 Yonge Street 27th Floor  
Toronto, ON  
M4P 1E4

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**From:** Nora Jane Trudgian [REDACTED]  
**Sent:** September 27, 2010 9:28 AM  
**To:** BoardSec  
**Cc:** indy.butany@horizonutilities.com; isidlofsky@blgcanada.com  
**Subject:** EB-2010-0131

Here is a copy of the letter that I sent to both Horizon Utilities and Dalton McGuinty the other day. I think it covers how I view the increases and everything else wrong with Hydro Bills. I have also Cc'd to the other individuals listed in your ad.

- 1) I have only part of one lung left to work with so not using my air conditioner is not an option. Unfortunately with the hours I work it is not always possible to use the off hours, which is ridiculous anyway as a family with small children is not likely to wait and start cooking supper at 21:00. I also work weekends so doing household chores at that time is also not possible.
- 2) With rates going up retirement is not an option.
- 3) Debt retirement that we are paying for, surely to goodness that debt has been paid for.
- 4) Perhaps now it should be put into a fund that would help people that are not able to pay their bill for I am sure there will be a few.
- 5) I noticed on my bill there is an amount for GST and HST, thought GST was over and done with.
- 6) Now I hear the rates are going up yet again.
- 7) There is no reason for Hydro to reap in the profits they have been.

Between utilities and our wonderful government we the public are being raped.

I don't know if anyone else feels as I, but I am sure there are a few.

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