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January 21, 2011

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Subject: Nomination for Smart Grid Working Group – Norm Fraser
Board File No: EB-2011-0004

Dear Ms. Walli:

In follow-up to the Board's invitation to participate in the proposed Smart Grid Working Group, Hydro Ottawa is pleased to nominate Norm Fraser, Chief Operating Officer of Distribution and Customer Service.

Norm has more than 30 years of experience in the electricity industry in the areas of power system planning, design and operations. Before joining Hydro Ottawa in 2000, he held senior positions at Hydro One and its predecessor, Ontario Hydro. As a member of the Ontario Smart Grid Forum, Norm brings a broad perspective and level of knowledge to the issues and opportunities relating to Smart Grids.

Norm holds an Honours bachelor's degree in electrical engineering from the University of Manitoba and is a member of the Professional Engineers of Ontario.

As Chief Operating Officer, Norm is responsible for all of Hydro Ottawa's operational activities including distribution planning, system operations, distribution design and construction, field operations, billing, metering and customer communications. In this role, he ensures the company's focus remains on customer satisfaction, system reliability, financial results, safety, and productivity.

Yours truly,

A handwritten signature in blue ink, appearing to read "Laurie Elliott".

Laurie Elliott
Manager – Regulatory Reporting and Compliance

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