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**HORIZON UTILITIES CORPORATION (“HORIZON UTILITIES”)
RESPONSES TO
CONSUMERS COUNCIL OF CANADA INTERROGATORIES**

DELIVERED January 24th, 2011

Question 14

Reference: Ex. 1/T2/S2 Appendix 1-9

Please provide a detailed budget including all elements of the 2008, 2009, 2010 and 2011 Customer Services Business Plan.

Response:

Please see response on following pages.