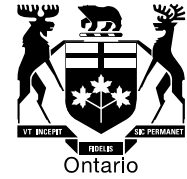


**Ontario Energy Board**  
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**BY E-MAIL**  
[jwasney@superiorenergy.ca](mailto:jwasney@superiorenergy.ca)

August 5, 2011

Judy Wasney  
Director, Operations  
Superior Energy Management Electricity LP  
6860 Century Avenue  
Mississauga, ON L5N 2W5

Dear Ms. Wasney:

**Re: Certificate of Compliance in Relation to Licence ER-2007-0008  
EB-2010-0405**

I am writing in respect of the Certificate of Compliance filed by Superior Energy Management Electricity LP (Superior Energy) on July 26, 2011 for the purposes of the condition of Superior Energy's licence as described in section 4 of Ontario Regulation 90/99 (Licence Requirements – Electricity Retailers and Gas Marketers) and section 6.2 of the Electricity Retailer Code of Conduct.

On December 30, 2010, Superior Energy filed with the Board a Certificate of Compliance under section 6.1 of the Electricity Retailer Code of Conduct in which Superior Energy indicated "no" or "N/A" in relation to one or more statements. The Certificate of Compliance that you filed on July 26, 2011 indicates that Superior Energy now intends to conduct the following retailing activities in respect of low volume consumers as of July 26, 2011: Door-to-Door, Exhibitions, Trade Shows, and Retailer's Place of Business.

Karim Karsan has, under delegated authority, completed the Board's review of your most recent Certificate of Compliance, and this letter acknowledges that the Certificate of Compliance has been completed and signed in accordance with the requirements of the Electricity Retailer Code of Conduct. This acknowledgement is provided for the sole

purposes of section 6.2 of the Electricity Retailer Code of Conduct and section 4 of Ontario Regulation 90/99, and pertains exclusively to the form, content and signature of your most recent Certificate of Compliance. It does not in any way constitute acknowledgement by the Board of Superior Energy's actual compliance with any or all applicable legal and regulatory requirements.

In the Certificate of Compliance that you filed on December 30, 2010, you indicated that Superior Energy was not conducting certain other retailing activities in respect of low volume consumers which are not addressed in your most recent Certificate of Compliance; specifically: Direct Mail. You are reminded that Superior Energy may not conduct this retailing activity in respect of low volume consumers until such time as you have filed with the Board a further Certificate of Compliance as required by section 6.2 of the Electricity Retailer Code of Conduct and have received from the Board written acknowledgement of it.

The acknowledgement set out in this letter is given effective August 5, 2011. This letter, together with your Certificate of Compliance, will be available for viewing at the Board's offices and will be placed on the Board's website.

Yours truly,

*Original signed by*

Kirsten Walli  
Board Secretary