

**Ontario Energy Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'Énergie de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone; 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

October 19, 2011

Bryan Duarte, P.Eng.  
President  
Metering Support Services  
5000 Yonge St., Suite 1901  
Toronto ON M2N 7E9

Dear Mr. Duarte:

**Re: Request for Observer Status in EB-2010-0142**

This will acknowledge receipt of your e-mail of October 15, 2011 requesting that the Board grant you observer status in the above referenced proceeding.

The Board hereby grants this request.

In so doing, the Board notes that in your e-mail you stated that you would like to be an observer at the upcoming technical conference on November 9<sup>th</sup> and the hearing starting on December 7<sup>th</sup>. As both of these events are open to the public it is not necessary for you to have observer status to attend either one of these events.

As an observer, you will be entitled to receive all subsequent Board-issued documents arising from this proceeding. However, observer status will not allow you to be an active participant in the proceeding.

Yours truly,

*Original Signed By*

John Pickernell  
Assistant Board Secretary

cc: All registered parties  
J. Mark Rodger, Borden Ladner Gervais LLP