



P.O. Box 397, Stratford, Ontario N5A 6T5

187 Erie Street, Stratford
Telephone: 519-271-4700
Toll-Free: 1-866-444-9370
Fax: 519-271-7204
www.festivalhydro.com

March 29, 2012

Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
2300 Yonge Street, 26th Floor, P.O. Box 2319
TORONTO, ON M4P 1E4

**Re: EB-2011-0167
Festival Hydro Inc. Reply Submission to the Draft Tariff of Rates and Charges
2012 3rd Generation IRM Rate Application**

Dear Ms. Walli:

Please find accompanying this letter two copies of Festival Hydro's Reply Submission to the Draft Tariff of Rates and Charges due to the Board by March 29, 2012.

A copy of this package has been electronically filed through the Ontario Energy Board's RESS system and emailed to the Board Secretary.

Should you require any further information or clarification of any of the above, please do not hesitate to contact me.

Respectfully submitted,
Original Signed by

W.G. Zehr, President

cc Intervenors of Record

1
2 **IN THE MATTER OF** the Ontario Energy Board Act, 1998, S.O.
3 1998, c. 15, (Schedule B);
4

5 **AND IN THE MATTER OF** an Application by Festival Hydro Inc. to
6 the Ontario Energy Board for an Order approving just and
7 reasonable rates and other charges for electricity distribution to be
8 effective May 1, 2012.
9

10 **FESTIVAL HYDRO INC.**

11 **2012 3rd GENERATION IRM RATE APPLICATION**

12 **REPLY SUBMISSION TO THE DRAFT TARIFF OF RATES AND CHARGES**

13
14
15 **FILED MARCH 29, 2012**
16

17
18 **A. INTRODUCTION**
19

20 In the Board's March 22, 2012 Decision and Order, the Board directed Festival Hydro to
21 "review the draft Tariff of Rates and Charges set out in Appendix A. Festival shall file
22 with the Board a written confirmation assessing the completeness and accuracy of the
23 draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies
24 or missing information within 7 days of the date of issuance of this Decision and Order".
25

26 This is the reply submission of Festival Hydro to the Draft Tariff of Rates and Charges
27 presented by the Board in its Decision and Order dated March 22, 2012.
28
29
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31
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34

1
2 **B. REPLY SUBMISSION TO THE DRAFT TARIFF OF RATES AND CHARGES**
3

4 Festival Hydro confirms the completeness and accuracy of the Draft Tariff of Rates and
5 Charges presented by the Board in Appendix A of its Decision and Order dated March
6 22, 2012, with the exceptions as noted below:
7

8 **1. Rural Rate Protection Charge**
9

10 The Rural Rate Protection Charge on the draft tariff is stated as .0013 \$/kWh. It
11 is Festival's understanding this rate is being changed for all rate classes to .0011
12 \$/kWh effective May 1, 2012. The tariff sheet should be changed for all rate
13 classes accordingly.
14

15 **2. Changes to Descriptions on the Rate Tariff**
16

17 The following changes should be made to the descriptions for all rate classes:
18

19 **Low Voltage Service Rate – Effective until**

20 Festival is of the opinion we can remove the “**effective until**” as the low
21 voltage rate has no sunset date at this time.
22

23 **Rate Rider for Deferral Variance Account Disposition (2012)**

24 Festival is of the opinion that the wording **Effective Until April 30, 2013**
25 should be added as this rate rider is only effective until that date.
26

27 **3. Changes to Rate Classification Descriptions**
28

29 The following outlines a number of changes Festival would like to make to its rate
30 class descriptions effective May 1, 2012. These descriptions appeared on
31 Festival's 2010 Tariff sheet, but somehow on the 2011 Rate Tariff the
32 descriptions got reverted back to the pre-2010 descriptions. The changes are as
33 follows:

1 **Residential Service Classification**

2
3 No change to the description.

4
5 **General Service less than 50 KW Service Classification**

6
7 This classification refers to a non-residential accounts whose monthly peak demand
8 is less than 50 kW based on the process for and frequency for reclassification as
9 outlined in Section 2.5 of the Distribution System Code. For a new customer without
10 prior billing history, the kW peak demand will be estimated by Festival Hydro to
11 determine the proper rate classification. Customers who are classed as General Service
12 but consider themselves eligible to be classed as Residential must provide Festival Hydro
13 with a copy of their tax assessment, which clearly demonstrates the zoning is for residential
14 use only. Further servicing details are available in Festival Hydro's Conditions of Service.

15
16 **General Service 50 KW to 4,999 kW Service Classification**

17 This classification refers to a non-residential accounts whose monthly peak demand
18 is equal to or greater than 50 kW but less than 5,000 kW based on the process for and
19 frequency for reclassification as outlined in Section 2.5 of the Distribution System Code.
20 For a new customer without prior billing history, the kW peak demand will be estimated by
21 Festival Hydro to determine the proper rate classification. Further servicing details are
22 available in Festival Hydro's Conditions of Service.

23
24 **Large Use Service Classification**

25 This classification refers to non-residential accounts whose monthly peak demand
26 is equal to or greater than 5,000 kW, based on the process for and frequency for
27 reclassification as outlined in Section 2.5 of the Distribution System Code.

28 For a new customer without prior billing history, the kW peak demand will be estimated
29 by Festival Hydro to determine the proper rate classification. Further servicing details
30 are available in Festival Hydro's Conditions of Service.

31 **Unmetered Scattered Load Service Classification**

32 **Sentinel Lighting Service Classification**

33 **Street Lighting Service Classification**

1 No change to the descriptions.

2

3 Festival Hydro requests that the Board revise the Final Tariff of Rates and Charges
4 effective May 1, 2012 for the changes as noted above. Attached is a copy of the Rate
5 Generator Excel model with the above noted changes recorded on Tab 20 2012 Final
6 Tariff Sheet for your reference.

7

8 Festival Hydro will notify its customers of the rate changes no later than with the first bill
9 reflecting the new rates.

10

11 All of which is respectfully submitted this 29th of March 2012.

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective Date May 1, 2012
Implementation Date May 1, 2012

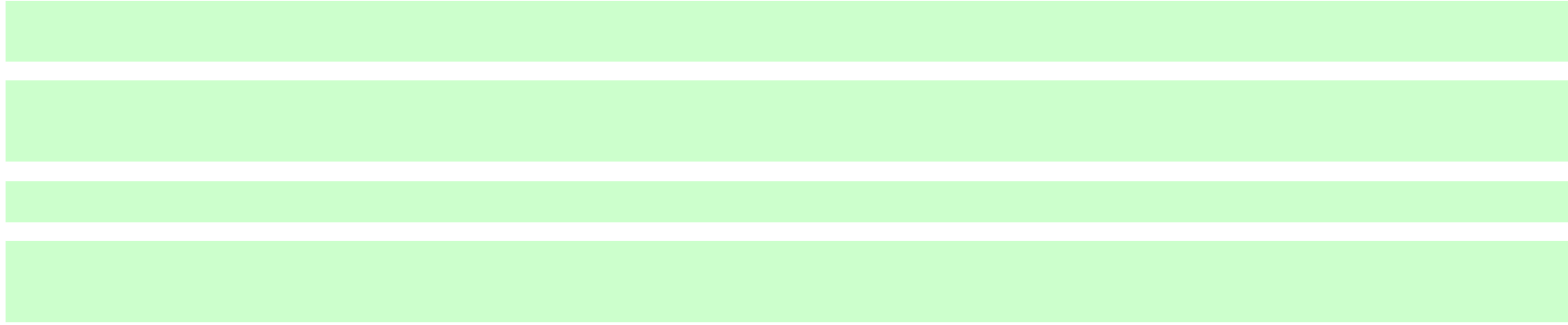
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0167

RESIDENTIAL SERVICE CLASSIFICATION

No change to existing rate class description.

APPLICATION



MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	14.92
Distribution Volumetric Rate	\$/kWh	0.0166
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kWh	-0.0009
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kWh	0.0006
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kWh	-0.0005
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kWh	0.0011
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.005

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

RESIDENTIAL - HENSALL SERVICE CLASSIFICATION

No change to existing rate class description.

APPLICATION

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	13.82
Distribution Volumetric Rate	\$/kWh	0.0149
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kWh	-0.001
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kWh	0.0006
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kWh	-0.0003
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kWh	0.0007
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.005

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential accounts whose monthly peak demand is less than 50 kW based on the the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the rate classification. Customers who are classed as General Service but consider themselves eligible to be classed as Residential must provide Festival Hydro with a copy of their tax assessment, which clearly demonstrates the zoning is for residential use only. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

[Redacted Application Information]

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	28.88
Distribution Volumetric Rate	\$/kWh	0.0146
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kWh	-0.001
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kWh	0.0001
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kWh	-0.0003
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kWh	0.0007
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0058
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
 Implementation Date May 1, 2012

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EB-2011-0167

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential accounts whose monthly peak demand is greater than 50 kW, but less than 5,000 kW per month, based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

[Redacted Application Information]

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	223.24
Distribution Volumetric Rate	\$/kW	2.2889
Low Voltage Service Rate	\$/kW	0.0689
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kW	-0.3508
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kW	0.0389
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kW	-0.0358
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kW	0.0782
Retail Transmission Rate – Network Service Rate	\$/kW	2.4342
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7981

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

GENERAL SERVICE 50 TO 4,999 KW – INTERVAL METERED SERVICE CLASSIFICATION

This classification refers to non-residential accounts whose monthly peak demand is greater than 50 kW, but less than 4,999 kW per month, based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

[Redacted Application Section]

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	223.24
Distribution Volumetric Rate	\$/kW	2.2889
Low Voltage Service Rate	\$/kW	0.0689
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kW	-0.3508
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kW	0.0389
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kW	-0.0358
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kW	0.0782
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.5854
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.9712

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

LARGE USE SERVICE CLASSIFICATION

This classification refers to interval metered non-residential accounts whose monthly peak demand is equal to or greater than 5,000 kW per month, based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	10676.92
Distribution Volumetric Rate	\$/kW	0.9908
Low Voltage Service Rate	\$/kW	0.0801
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kW	-0.4507
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism (SSM) Recovery - Effective Until April 30,2014	\$/kW	0.191
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kW	-0.0355
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kW	0.0737
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.8627
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.2542

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

No change to existing rate class description.

APPLICATION

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	12.79
Distribution Volumetric Rate	\$/kWh	0.0126
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kWh	-0.0008
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kWh	-0.0006
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kWh	0.0014
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0058
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
 Effective Date May 1, 2012
 Implementation Date May 1, 2012

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EB-2011-0167

SENTINEL LIGHTING SERVICE CLASSIFICATION

No change to existing rate class description.

APPLICATION

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	2.02
Distribution Volumetric Rate	\$/kW	10.614
Low Voltage Service Rate	\$/kW	0.0504
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kW	-0.3881
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kW	-0.1362
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kW	0.2723
Retail Transmission Rate – Network Service Rate	\$/kW	1.8451
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4192

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

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Implementation Date May 1, 2012

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EB-2011-0167

STREET LIGHTING SERVICE CLASSIFICATION

NO change to existing rate class descriptions.

APPLICATION

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	1.08
Distribution Volumetric Rate	\$/kW	4.9197
Low Voltage Service Rate	\$/kW	0.0494
Rate Rider for Deferral/Variance Account Disposition (2010) - Effective Until April 30,2014	\$/kW	-0.2751
Rate Rider for Tax Change - Effective Until April 30, 2013	\$/kW	-0.1191
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective Until April 30, 2013	\$/kW	0.2411
Retail Transmission Rate – Network Service Rate	\$/kW	1.8358
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3901

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective Date May 1, 2012
Implementation Date May 1, 2012

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EB-2011-0167

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Condition of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Programs, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.25
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Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

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Implementation Date May 1, 2012

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EB-2011-0167

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration

Arrears certificate	\$	15.00
Income tax letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge - no disconnection	\$	30.00
Disconnect/Reconnect at meter - during regular hours	\$	65.00
Disconnect/Reconnect at meter - after regular hours	\$	185.00
Disconnect/Reconnect at pole - during regular hours	\$	185.00
Disconnect/Reconnect at pole - after regular hours	\$	415.00
Install/Remove load control device - during regular hours	\$	65.00
Install/Remove load control device - after regular hours	\$	185.00
Service call - customer-owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Temporary service install & remove - overhead - no transformer	\$	500.00
Temporary service install & remove - underground - no transformer	\$	300.00
Temporary service install & remove - overhead - with transformer	\$	1000.00

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES

Effective Date May 1, 2012
Implementation Date May 1, 2012

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RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factor will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0204
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0075
Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0307
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0176