



EB-2011-0165

IN THE MATTER OF the *Ontario Energy Board Act*,
1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by EnWin
Utilities Ltd. for an order or orders approving or fixing just
and reasonable distribution rates and other charges, to
be effective May 1, 2012.

BEFORE: Karen Taylor
Presiding Member

Paula Conboy
Member

DECISION AND ORDER

(Originally issued on April 19, 2012, corrected on April 26, 2012)

Introduction

EnWin Utilities Ltd. (“EnWin”), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the “Board”) on November 25, 2011 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that EnWin charges for electricity distribution, to be effective May 1, 2012.

EnWin is one of 77 electricity distributors in Ontario regulated by the Board. The *Report of the Board on 3rd Generation Incentive Regulation for Ontario’s Electricity Distributors* (the “IR Report”), issued on July 14, 2008, establishes a three year plan term for 3rd generation incentive regulation mechanism (“IRM”) (i.e., rebasing plus three years). In its October 27, 2010 letter regarding the development of a Renewed Regulatory Framework for Electricity (“RRFE”), the Board announced that it was extending the IRM

plan until such time as the RRFE policy initiatives have been substantially completed. As part of the plan, EnWin is one of the electricity distributors that will have its rates adjusted for 2012 on the basis of the IRM process, which provides for a mechanistic and formulaic adjustment to distribution rates and charges between cost of service applications.

To streamline the process for the approval of distribution rates and charges for distributors, the Board issued its IR Report, its *Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on September 17, 2008 (the "Supplemental Report"), and its *Addendum to the Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on January 28, 2009 (collectively the "Reports"). Among other things, the Reports contain the relevant guidelines for 2012 rate adjustments for distributors applying for distribution rate adjustments pursuant to the IRM process. On June 22, 2011, the Board issued an update to Chapter 3 of the Board's *Filing Requirements for Transmission and Distribution Applications* (the "Filing Requirements"), which outlines the application filing requirements for IRM applications based on the policies in the Reports.

Notice of EnWin's rate application was given through newspaper publication in EnWin's service area advising interested parties where the rate application could be viewed and advising how they could intervene in the proceeding or comment on the application. Twenty letters of comment were received. The Notice of Application indicated that intervenors would be eligible for cost awards with respect to EnWin's request for lost revenue adjustment mechanism ("LRAM") recoveries and the method of disposition for balances in account 1562. The Vulnerable Energy Consumers Coalition ("VECC") applied for and was granted intervenor status in this proceeding. The Board granted VECC eligibility for cost awards in regards to EnWin's request for LRAM recoveries and the method of disposition of the balance in account 1562. Board staff also participated in the proceeding. The Board proceeded by way of a written hearing.

While the Board has considered the entire record in this proceeding, it has made reference only to such evidence as is necessary to provide context to its findings. The following issues are addressed in this Decision and Order:

- Price Cap Index Adjustment;
- Rural or Remote Electricity Rate Protection Charge;
- Shared Tax Savings Adjustments;

- Retail Transmission Service Rates;
- Review and Disposition of Group 1 Deferral and Variance Account Balances;
- Allocation of Deferral and Variance Account Balances for Wholesale Market Participants;
- Review and Disposition of Account 1521: Special Purpose Charge;
- Disposition of Deferral and Variance Account Balances – Rate Mitigation Strategies; and
- Review and Disposition of Lost Revenue Adjustment Mechanism (“LRAM”).

Price Cap Index Adjustment

As outlined in the Reports, distribution rates under the 3rd Generation IRM are to be adjusted by a price escalator, less a productivity factor (X-factor) of 0.72% and a stretch factor.

On March 13, 2012, the Board announced a price escalator of 2.0% for those distributors under IRM that have a rate year commencing May 1, 2012.

The stretch factors are assigned to distributors based on the results of two benchmarking evaluations to divide the Ontario industry into three efficiency cohorts. In its letter to Licensed Electricity Distributors dated December 1, 2011 the Board assigned EnWin to efficiency cohort 3 and a cohort specific stretch factor of 0.6%.

On that basis, the resulting price cap index adjustment is 0.68%. The price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across customer classes that are not eligible for Rural or Remote Electricity Rate Protection.

The price cap index adjustment will not apply to the following components of delivery rates:

- Rate Riders;
- Rate Adders;
- Low Voltage Service Charges;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate;
- Rural or Remote Rate Protection Charge;
- Standard Supply Service – Administrative Charge;

- Transformation and Primary Metering Allowances;
- Loss Factors;
- Specific Service Charges;
- MicroFIT Service Charges; and
- Retail Service Charges.

Rural or Remote Electricity Rate Protection Charge

On December 21, 2011, the Board issued a Decision with Reasons and Rate Order (EB-2011-0405) establishing the Rural or Remote Electricity Rate Protection (“RRRP”) benefit and charge for 2012. The Board amended the RRRP charge to be collected by the Independent Electricity System Operator from the current \$0.0013 per kWh to \$0.0011 per kWh effective May 1, 2012. The draft Tariff of Rates and Charges flowing from this Decision and Order will reflect the new RRRP charge.

Shared Tax Savings Adjustments

In its Supplemental Report, the Board determined that a 50/50 sharing of the impact of currently known legislated tax changes, as applied to the tax level reflected in the Board-approved base rates for a distributor, is appropriate.

The calculated annual tax reduction over the IRM plan term will be allocated to customer rate classes on the basis of the Board-approved base-year distribution revenue. These amounts will be refunded to customers each year of the plan term, over a 12-month period, through a volumetric rate rider using annualized consumption by customer class underlying the Board-approved base rates.

EnWin’s application identified a total tax savings of \$913,514 resulting in a shared amount of \$456,757 to be refunded to ratepayers. Board staff had no concerns with the Tax-Savings Workform, as filed by EnWin.

The Board approves the disposition of the shared tax savings of \$456,757 over a one year period (i.e. May 1, 2012 to April 30, 2013) and the associated rate riders for all customer rate classes.

Retail Transmission Service Rates

Electricity distributors are charged the Ontario Uniform Transmission Rates (“UTRs”) at the wholesale level and subsequently pass these charges on to their distribution customers through the Retail Transmission Service Rates (“RTSRs”). Variance accounts are used to capture timing differences and differences in the rate that a distributor pays for wholesale transmission service compared to the retail rate that the distributor is authorized to charge when billing its customers (i.e. variance Accounts 1584 and 1586).

On June 22, 2011 the Board issued revision 3.0 of the *Guideline G-2008-0001 - Electricity Distribution Retail Transmission Service Rates* (the “RTSR Guideline”). The RTSR Guideline outlines the information that the Board requires electricity distributors to file to adjust their RTSRs for 2012. The RTSR Guideline requires electricity distributors to adjust their RTSRs based on a comparison of historical transmission costs adjusted for the new UTR levels and the revenues generated under existing RTSRs. The objective of resetting the rates is to minimize the prospective balances in Accounts 1584 and 1586. In order to assist electricity distributors in the calculation of the distributors’ specific RTSRs, Board staff provided a filing module.

On December 20, 2011 the Board issued its Rate Order for Hydro One Transmission (EB-2011-0268) which adjusted the UTRs effective January 1, 2012, as shown in the following table:

2012 Uniform Transmission Rates

Network Service Rate	\$3.57 per kW
<u>Connection Service Rates</u>	
Line Connection Service Rate	\$0.80 per kW
Transformation Connection Service Rate	\$1.86 per kW

In response to Board staff interrogatory #3, EnWin noted that the billing determinants provided in the filed RTSR filing module did not reconcile with EnWin’s 2010 RRR 2.1.5 filing due to the inclusion of consumption and demand of EnWin’s Wholesale Market Participant (“WMP”) customers. As WMPs settle transmission charges through the distributor, Board staff had no issues with the data supporting the RTSR filing module, as filed by EnWin. The Board finds that these 2012 UTRs are to be incorporated into the filing module.

Review and Disposition of Group 1 Deferral and Variance Account Balances

The *Report of the Board on Electricity Distributors' Deferral and Variance Account Review Report Initiative* (the "EDDVAR Report") provides that, during the IRM plan term, the distributor's Group 1 account balances will be reviewed and disposed if the preset disposition threshold of \$0.001 per kWh (debit or credit) is exceeded. The onus is on the distributor to justify why any account balance in excess of the threshold should not be disposed.

EnWin's 2010 actual year-end total balance for Group 1 Accounts including interest projected to April 30, 2012 is a credit of \$4,161,019. This amount results in a total credit claim of \$0.00161 per kWh, which exceeds the preset disposition threshold. In the application, EnWin proposed to dispose of this credit amount over a one-year period.

In its submission, Board staff noted that the principal amounts to be disposed as of December 31, 2010 reconcile with the amounts reported as part of the *Reporting and Record-keeping Requirements* ("RRR"). Board staff submitted that the amounts should be disposed on a final basis. Board staff did raise some concerns with EnWin's proposed method of allocation and period of disposition. These are discussed in the sections that follow.

The Board approves the disposition, on a final basis, of a credit balance of \$4,161,019 in the Group 1 Deferral and Variance Accounts ("DVA"), representing the balance as at December 31, 2010 and interest to April 30, 2012.

The table below identifies the principal and interest amounts approved for disposition for Group 1 Accounts.

Account Name	Account Number	Principal Balance A	Interest Balance B	Total Claim C = A + B
RSVA - Wholesale Market Service Charge	1580	-\$2,371,324	-\$56,375	-\$2,427,699
RSVA - Retail Transmission Network Charge	1584	\$511,673	\$11,766	\$523,439
RSVA - Retail Transmission Connection Charge	1586	\$86,270	\$585	\$86,855
RSVA - Power (excluding Global Adjustment)	1588	\$8,534,281	\$191,940	\$8,726,221
RSVA - Power – Global Adjustment Sub-Account	1588	-\$10,794,502	-\$275,099	-\$11,069,601
Recovery of Regulatory Asset Balances	1590	-\$24	-\$209	-\$233
Group 1 Total				-\$4,161,019

For accounting and reporting purposes, the respective balance of each Group 1 account approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595 pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. The date of the journal entry to transfer the approved account balances to the sub-accounts of Account 1595 is the date on which disposition of the balances is effective in rates, which generally is the start of the rate year (e.g. May 1). This entry should be completed on a timely basis to ensure that these adjustments are included in the June 30, 2012 (3rd Quarter) RRR data reported.

Allocation of Deferral and Variance Account Balances for Wholesale Market Participants

In response to Board staff interrogatory #3, EnWin noted that the billing determinants provided in the filed RTSR filing module included the consumption and demand of EnWin's WMP customers. EnWin provided the same billing determinants for the calculation of the DVA rate riders. When calculating the Group 1 DVA rate riders, EnWin allocated the balances in all Group 1 accounts to each class based on billed kWh, including the billed kWh for WMPs.

In the Decision and Order for Bluewater's 2011 IRM application (EB-2010-0165), the Board determined that balances in account 1580 – RSVA Wholesale Market Service Charge and 1588 – RSVA Power (Sub-account for Global Adjustment) should not be disposed to WMPs and therefore should not be allocated using billing determinants of WMPs since they settle directly with the IESO for those charges. The Board also determined that WMPs did not contribute in any material way to balances in account 1588 – RSVA Power (excluding the Global Adjustment) and that WMPs should not participate in its disposition.

In its submission, Board staff submitted that, given the significant consumption of EnWin's WMPs (representing 1/3 of total consumption for the Large Use class), EnWin should revise its allocation of the balances in accounts 1580 and 1588 to exclude the billing determinants of WMPs. Board staff suggested that EnWin should provide two sets of rate riders, distinguishing between the disposition of accounts 1521, 1562, 1584 and 1586 to all customers and accounts 1580 and 1588 to non-WMP customers only.

In its reply submission, EnWin stated that it is not proposing to implement “segment segmented” DVA rate riders in this proceeding. EnWin did provide updated rate rider calculations reflecting Board staff’s proposal.

The Board is of the view, consistent with the findings in Bluewater (EB-2010-0165), that balances in account 1580 – RSVA wholesale Power should not be disposed to WMPs and therefore should not be allocated using billing determinants of WMPs since they settle directly with the IESO. The Board remains of the view that since WMPs do not contribute in any material way to balances in account 1588 – RSVA Power (Excluding Global Adjustment), that WMPs should not participate in its disposition either. The Board approves the updated rate rider calculations filed by EnWin. The Board will address the disposition period in the findings below.

Review and Disposition of Account 1521: Special Purpose Charge

The Board authorized Account 1521, Special Purpose Charge Assessment (“SPC”) Variance Account in accordance with Section 8 of *Ontario Regulation 66/10 (Assessments for Ministry of Energy and Infrastructure Conservation and Renewable Energy Program Costs)* (the “SPC Regulation”). Accordingly, any difference between (a) the amount remitted to the Minister of Finance for the distributor’s SPC assessment and (b) the amounts recovered from customers on account of the assessment were to be recorded in “Sub-account 2010 SPC Assessment Variance” of Account 1521.

In accordance with Section 8 of the SPC Regulation, distributors are required to apply no later than April 15, 2012 for an order authorizing the disposition of any residual balance in sub-account 2010 SPC Assessment Variance. The Filing Requirements sets out the Board’s expectation that requests for disposition of this account balance would be heard as part of the proceedings to set rates for the 2012 year.

EnWin requested the disposition of a residual debit balance of \$65,827 as at December 31, 2010, plus collections in 2011 and carrying costs until April 30, 2012. EnWin proposed to recover the balance in account 1521 through the DVA rate riders.

Board staff submitted that despite the usual practice, the Board should authorize the disposition of Account 1521 as of December 31, 2010, plus the amounts recovered from customers in 2011, including interest, because the account balance does not require a prudence review, and electricity distributors are required by regulation to apply for

disposition of this account. Board staff submitted that the \$65,827 debit balance in Account 1521 should be approved for disposition on a final basis.

The Board approves the disposition, on a final basis, of a debit balance in account 1521 of \$65,827, comprised of principal as at December 31, 2011 and interest to April 30, 2012. The Board directs EnWin to close Account 1521 as of May 1, 2012.

For accounting and reporting purposes, the balance of Account 1521 shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595 pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. The date of the journal entry to transfer the approved account balances to the sub-accounts of Account 1595 is the date on which disposition of the balances is effective in rates, which generally is the start of the rate year (e.g. May 1). This entry should be completed on a timely basis to ensure that these adjustments are included in the June 30, 2012 (3rd Quarter) RRR data reported.

Disposition of Deferral and Variance Account Balances – Rate Mitigation Strategies

EnWin filed its application November 25, 2011. The application included a request to dispose of a \$5,227,019 debit balance in Account 1562 over a one-year period. The balance had been approved by the Board in its Decision in the Combined Proceeding on Deferred Payments in Lieu of Taxes (EB-2008-0381).

On December 5, 2011, EnWin filed an amendment to its application and withdrew the request to dispose of the Board approved balance in Account 1562. EnWin proposed instead to defer consideration of Account 1562 until its 2013 cost of service application citing the magnitude of the resulting bill impacts as a reason for this proposal. On December 19, 2011 the Board issued a decision indicating that it would proceed to consider EnWin's originally filed application in this proceeding. The Board noted that EnWin was not required to dispose of the balance in Account 1562 over a one year period and expected that EnWin, Board staff and intervenors would investigate rate mitigation options as part of this proceeding.

In response to Board staff interrogatory #2, EnWin provided the bill impacts for disposing of all DVA balances under several scenarios. EnWin was asked to provide its preferred method of disposition. In response, EnWin proposed to:

- Dispose of Group 1 DVA balances (including account 1521 over one year);
- Dispose of the balance in account 1562 over 3 years; and
- Recover the proposed LRAM claim over 3 years.

In its submission, Board staff asserted that the Board should strike a balance between reducing intergenerational inequity and mitigating rate volatility. Board staff stated that EnWin's preferred approach does achieve the result of mitigating the bill impacts on customers. Board staff noted the unique nature and material balance of Account 1562 and agreed that, despite concerns of intergenerational inequity, a longer disposition period was warranted. Board staff submitted that EnWin's original proposal for a one-year recovery of its LRAM claim is appropriate. Board staff agreed with the remainder of EnWin's proposal.

In its reply submission, EnWin noted that Board staff proposed a revenue recovery period that is more condensed than EnWin's proposal and results in a higher bill impact for customers. The table below summarizes the estimated total bill impacts for Board staff's and EnWin's proposals.¹

Class	Board staff's proposal		EnWin's proposal	
	\$ per month	% change	\$ per month	% change
Residential	\$ 4.40	4.04 %	\$ 3.10	2.85 %
GS < 50 kW	\$ 10.40	3.86 %	\$ 8.16	3.03 %

The Board is of the view that a one-year disposition period, May 1, 2012 to April 30, 2013 for the Group 1 DVAs, including account 1521, appropriately balances the issues of intergenerational equity and the need to mitigate rate increases. The Board is also of the view that it is appropriate to recover the approved LRAM claim over a one year period (i.e., May 1, 2012 to April 30, 2013), as set out elsewhere in this Decision.

With respect to the balance in Account 1562, which was the subject of a separate determination of the Board, the Board is of the view that given the size of the debit

¹ The bill impacts shown in the table include EnWin's original LRAM claim of \$2.2 million.

balance to be recovered from customers and the findings elsewhere in this Decision, a three-year recovery period, May 1, 2012 to April 30, 2015, appropriately balances intergenerational equity and rate mitigation issues. The Board notes that a number of letters of comment were received in the context of this proceeding and the Board has considered those letters in making this determination.

Review and Disposition of Lost Revenue Adjustment Mechanism (“LRAM”)

The Board’s *Guidelines for Electricity Distributor Conservation and Demand Management* (the “CDM Guidelines”) issued on March 28, 2008 outline the information that is required when filing an application for LRAM or SSM.

EnWin requested the recovery of an LRAM claim of \$2,227,586.68. EnWin’s LRAM claim consists of the effect of 2006-2010 programs in 2006-2011 and the persisting effects of 2006-2009 programs in 2007-2011. EnWin originally proposed to recover the LRAM claim over a one-year period.

In its submission, Board staff noted that EnWin’s 2009 load forecast was deemed to include the impacts of CDM programs, and therefore it does not support 2009 lost revenues in 2009 or the persisting lost revenues of 2006-2009 CDM programs in 2010 as these amounts had been built into EnWin’s last approved Board forecast. Board staff supported the recovery of 2006, 2007, 2008 and 2010 lost revenues, including the persisting lost revenues from 2006 programs in 2007 and the persisting lost revenues of 2006 and 2007 programs in 2008. Board staff requested that EnWin provide an updated LRAM claim reflecting Board staff’s position. Board staff noted that it was premature to consider lost revenues in 2011 at this time. VECC agreed with Board staff.

In its reply submission, EnWin argued that Board staff’s and VECC’s positions are contrary to the Board’s practises regarding LRAM recovery, as established in decisions over the past 3 years. EnWin noted that consistency as well as predictability and fairness are central tenets of administrative tribunals. EnWin also stated that the Board is not bound by prior decisions and guidelines and may depart from Board guidelines when making its decisions. EnWin provided an updated LRAM claim, reflecting Board staff’s position, of \$853,320.27. EnWin noted that, if the Board approves Board staff’s and VECC’s proposal, the reduction in EnWin’s LRAM claim would be material and a two-year recovery period should be allowed so the resulting bill impacts would be more in line with EnWin’s revised proposal for rate mitigation.

The Board will approve an LRAM claim of \$853,320.27, representing recovery of 2006, 2007, 2008 and 2010 lost revenues, including persisting lost revenues from 2006 programs in 2007 and persisting lost revenues of 2006 and 2007 programs in 2008. The Board notes that EnWin was under IRM in these periods and has not otherwise been compensated for these amounts. The Board will not approve lost revenues in 2009 for 2009 CDM programs and the persisting lost revenues for 2006 to 2009 CDM programs in 2010 and 2011, as these claims are inconsistent with the 2008 CDM Guidelines.

EnWin provided evidence that in its 2009 cost of service Settlement Agreement, which was accepted by the Board (EB-2008-0227), parties agreed to a load forecast that was deemed to include the impact of conservation and demand management. As such, the Board is of the view that there is no reasonable basis to vary from the 2008 CDM Guidelines, which state that lost revenues are only accruable until new rates (based on a new revenue requirement and load forecast) are set by the Board, as the savings would be assumed to be incorporated in the load forecast at that time. The Board will not approve an LRAM claim relating to the persisting effects of 2010 CDM programs in 2011, as it is premature to do so and inconsistent with the 2008 CDM Guidelines.

Rate Model

With this Decision, the Board is providing EnWin with a rate model (spreadsheet) and applicable supporting models and a draft Tariff of Rates and Charges (Appendix A) that reflects the elements of this Decision. The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2011 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

1. EnWin's new distribution rates shall be effective May 1, 2012.
2. EnWin shall review the draft Tariff of Rates and Charges set out in Appendix A. EnWin shall file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information within **7 days** of the date of issuance of this Decision and Order.

3. If the Board does not receive a submission from EnWin to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the draft Tariff of Rates and Charges set out in Appendix A of this Decision and Order will become final, except for the stand by rates which remain interim, effective May 1, 2012, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2012. EnWin shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
4. If the Board receives a submission from EnWin to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the Board will consider the submission of EnWin and will issue a final Tariff of Rates and Charges.

Cost Awards

The Board will issue a separate decision on cost awards once the following steps are completed:

1. VECC shall submit their cost claims no later than **7 days** from the date of issuance of the final Rate Order.
2. EnWin shall file with the Board and forward to VECC any objections to the claimed costs within **21 days** from the date of issuance of the final Rate Order.
3. VECC shall file with the Board and forward to EnWin any responses to any objections for cost claims within **28 days** from the date of issuance of the final Rate Order.
4. EnWin shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

All filings to the Board must quote file number **EB-2011-0165**, be made through the Board's web portal at, www.errr.ontarioenergyboard.ca and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at

www.ontarioenergyboard.ca. If the web portal is not available parties may email their document to BoardSec@ontarioenergyboard.ca . Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 2 paper copies.

DATED at Toronto, April 19, 2012

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix A

To Decision and Order

Draft Tariff of Rates and Charges

Board File No: EB-2011-0165

DATED: April 19, 2012

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0165

RESIDENTIAL SERVICE CLASSIFICATION

A customer qualifies for residential rate classification if their service is a 120/240 V single-phase supply to a single family dwelling, duplex, triplex, 4-plex or 6-plex, townhome or multi-unit – individually metered apartment, located on a parcel of land zoned by the City of Windsor Building Department for domestic or household purposes and where the customer uses the dwelling as a home. Where a customer operates an advertised business from a building that may or may not be used as a dwelling, EnWin Utilities Ltd. may elect to deem that the customer's rate class will be General Service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	10.77
Distribution Volumetric Rate	\$/kWh	0.0201
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kWh	(0.0003)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers	\$/kWh	(0.0074)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kWh	0.0030
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kWh	0.0013
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery – Effective until April 30, 2013	\$/kWh	0.0010
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0078
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0165

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

A non-residential customer qualifies for a rate classification of General Service Less Than 50 kW if within the last 24 months its monthly peak demand load has not exceeded 50 kW or for a new customer is not expected to exceed 50 kW. On a temporary basis, existing General Service Less Than 50 kW customers whose monthly peak demand has exceeded 50 kW but less than 100 kW in the last 24 months, shall not be reclassified to a General Service 50 to 4,999 kW rate class in order to comply with OEB Decision with Reasons – RP-2000-0069. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	25.39
Distribution Volumetric Rate	\$/kWh	0.0163
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kWh	(0.0002)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers	\$/kWh	(0.0074)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kWh	0.0030
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kWh	0.0010
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery – Effective until April 30, 2013	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0043

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0165

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

A non-residential customer qualifies for a rate classification of General Service 50 to 4,999 kW if within the last 24 months its monthly peak demand load has equaled or exceeded 50 kW or for a new customer is expected to equal or exceed 50 kW but be less than 5,000 kW. On a temporary basis, existing General Service Less Than 50 kW customers whose monthly peak demand has exceeded 50 kW but less than 100 kW in the last 24 months, shall not be reclassified to a General Service 50 to 4,999 kW rate class in order to comply with OEB Decision with Reasons – RP-2000-0069. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	100.81
Distribution Volumetric Rate	\$/kW	4.6543
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kW	(0.0485)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers	\$/kW	(2.9038)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kW	1.1594
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kW	0.1926
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery – Effective until April 30, 2013	\$/kW	0.0572
Retail Transmission Rate – Network Service Rate	\$/kW	2.4616
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4956

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0165

**GENERAL SERVICE 3,000 to 4,999 kW – INTERMEDIATE USE
SERVICE CLASSIFICATION**

A customer is in this class when its individual load is equal to or over 3,000 kW but less than 5,000 kW, averaged over 12 consecutive months and was classified as Time of Use prior to market opening. The premises for this class of customer is considered a structure or structures located on a parcel of land occupied by one customer and is predominantly used for intermediate sized commercial, institutional or industrial purposes. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	2,106.28
Distribution Volumetric Rate	\$/kW	1.9473
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kW	(0.0229)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers	\$/kW	(2.7944)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kW	1.1157
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kW	0.0746
Retail Transmission Rate – Network Service Rate	\$/kW	3.3362
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0282

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

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EB-2011-0165

LARGE USE – REGULAR SERVICE CLASSIFICATION

A customer is in the regular large use rate class when its monthly peak load, averaged over 12 consecutive months, is equal to or greater than 5,000 kW. The premises for this class of customer is predominantly used for large industrial or institutional purposes located on a parcel of land occupied by a single customer. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	7,635.46
Distribution Volumetric Rate	\$/kW	2.2012
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kW	(0.0298)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers Excluding Wholesale Market Participants	\$/kW	(3.6439)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kW	0.1332
Rate Rider for Deferral/Variance Account Disposition (2012) – Effective until April 30, 2013		
Applicable only for non-Wholesale Market Participants	\$/kW	1.3265
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kW	0.0873
Retail Transmission Rate – Network Service Rate	\$/kW	3.3875
Retail Transmission Rate – Line & Transformation Connection Service Rate	\$/kW	2.0840

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

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EB-2011-0165

LARGE USE – 3TS SERVICE CLASSIFICATION

This classification applies to a customer whose monthly peak load, averaged over 12 consecutive months, is equal to or greater than 5,000 kW and the premise is serviced by a dedicated Transformer Station. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	27,038.87
Distribution Volumetric Rate	\$/kW	2.7470
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kW	(0.0395)
Rate Rider for Global Adjustment Sub-Account (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers Excluding Wholesale Market Participants	\$/kW	(3.8445)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kW	0.1309
Rate Rider for Deferral/Variance Account Disposition (2012) – Effective until April 30, 2013		
Applicable only for non-Wholesale Market Participants	\$/kW	1.3995
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kW	0.1207
Retail Transmission Rate – Network Service Rate	\$/kW	3.3875
Retail Transmission Rate – Line Connection Service Rate	\$/kW	0.5971

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2012

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EB-2011-0165

LARGE USE – FORD ANNEX SERVICE CLASSIFICATION

This classification applies to a customer whose monthly peak load, averaged over 12 consecutive months, is equal to or greater than 5,000 kW and the premise is serviced by the dedicated Ford Annex Transformer Station. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	102,402.51
Rate Rider for Tax Change – Effective until April 30, 2013	\$/kW	(0.0852)
Rate Rider for Deferral/Variance Account Disposition (2012) - Effective until April 30, 2013	\$/kW	0.1438
Rate Rider for Disposition of Balance in Account 1562 (2012) – Effective until April 30, 2015	\$/kW	0.4511
Retail Transmission Rate – Network Service Rate	\$/kW	3.3875
Retail Transmission Rate – Line Connection Service Rate	\$/kW	0.5971

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	10.18
Rate Rider for Tax Change (per connection) – Effective until April 30, 2013	\$	(0.09)
Rate Rider for Global Adjustment Sub-Account (per connection) (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers Excluding Wholesale Market Participants	\$	(1.26)
Rate Rider for Deferral/Variance Account Disposition (per connection) (2012) - Effective until April 30, 2013	\$	1.02
Rate Rider for Disposition of Balance in Account 1562 (per connection) (2012) – Effective until April 30, 2015	\$	0.37
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0043

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2012

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 approved schedules of Rates, Charges and Loss Factors**

EB-2011-0165

STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of the generation facility).

\$/kW 0.5589

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

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EB-2011-0165

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for exterior parkway lighting with various parties, controlled by photo cells. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	11.76
Rate Rider for Tax Change (per connection) – Effective until April 30, 2013	\$	(0.11)
Rate Rider for Global Adjustment Sub-Account (per connection) (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers Excluding Wholesale Market Participants	\$	(0.06)
Rate Rider for Deferral/Variance Account Disposition (per connection) (2012) - Effective until April 30, 2013	\$	0.32
Rate Rider for Disposition of Balance in Account 1562 (per connection) (2012) – Effective until April 30, 2015	\$	0.38
Retail Transmission Rate – Network Service Rate	\$/kW	2.2523
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3692

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

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EB-2011-0165

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with the City of Windsor, controlled by photo cells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved OEB street lighting load shape profile. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.66
Rate Rider for Tax Change (per connection) – Effective until April 30, 2013	\$	(0.05)
Rate Rider for Global Adjustment Sub-Account (per connection) (2012) – Effective until April 30, 2013		
Applicable only for non-RPP Customers Excluding Wholesale Market Participants	\$	(0.45)
Rate Rider for Deferral/Variance Account Disposition (per connection) (2012) - Effective until April 30, 2013	\$	0.18
Rate Rider for Disposition of Balance in Account 1562 (per connection) (2012) – Effective until April 30, 2015	\$	0.14
Retail Transmission Rate – Network Service Rate	\$/kW	2.2495
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3677

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

ENWIN Utilities Ltd.
TARIFF OF RATES AND CHARGES
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EB-2011-0165

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5.25
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ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2012

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears Certificate	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Easement Letter	\$	15.00
Account History	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned Cheque Charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Dispute Test – Residential	\$	50.00
Dispute Test – Commercial self contained -- MC	\$	105.00
Dispute Test – Commercial TT -- MC	\$	180.00

Non-Payment of Account

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect Charge -- At Meter During Regular Hours	\$	65.00
Disconnect/Reconnect Charge -- At Meter After Hours	\$	185.00

Service Layout - Residential	\$	110.00
Service Layout - Commercial	\$	150.00
Overtime Locate	\$	60.00
Disposal of Concrete Poles	\$	95.00
Missed Service Appointment	\$	65.00
Service Call – Customer Owned Equipment	\$	30.00
Same Day Open Trench	\$	170.00
Scheduled Day Open Trench	\$	100.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

ENWIN Utilities Ltd.

TARIFF OF RATES AND CHARGES

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RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0377
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0273
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045