



**EB-2012-0097**

**IN THE MATTER OF** the *Ontario Energy Board Act*,  
1998, S.O. 1998, c.15, Schedule B;

**AND IN THE MATTER OF** an application by  
Entegrus Powerlines Inc. – Chatham-Kent for an  
order or orders to dispose Account 1562 – Deferred  
Payments in Lieu of Taxes (“Deferred PILS”).

**BEFORE:** Karen Taylor  
Presiding Member

Cynthia Chaplin  
Vice Chair and Member

**DECISION AND ORDER**  
**October 4, 2012**

**Background**

On June 24, 2011, the Board issued its Decision on the Combined PILs proceeding EB-2008-0381 (“Combined PILs Decision”). The Board indicated that the remaining distributors will be expected to apply for final disposition of Deferred PILs with their next general rates application, either IRM or cost of service.

The Board also indicated in the Combined PILs Decision that if the distributor files evidence in accordance with the various decisions made in the course of the Combined PILs proceeding, including the use of the updated SIMPIL model, the determination of the final account balance will be handled expeditiously and in a largely administrative manner. However, if a distributor files on a basis which differs from what is contemplated by the Combined PILs Decision, the application can take some time to process, and therefore should not be included in an IRM application. Deviations from the Combined PILs Decision could include taking a different position on issues

considered by the Board in the Combined PILs proceeding, addressing issues not arising in the Combined PILs proceeding or filing older SIMPIL models rather than the updated models containing the Excel worksheet 'TAXREC 3' as used by Halton Hills Hydro Inc.

Entegrus Powerlines Inc. – Chatham-Kent (“Entegrus”) filed its Deferred PILs claim as part of its 2012 Incentive Rate Mechanism (“IRM”) Application (EB-2011-0163), dated September 16, 2011. The Board determined that Entegrus’ application was not consistent with the various decisions made in the course of the Combined PILs proceeding. Therefore, the Board did not hear the request for disposition of Deferred PILs as part of Entegrus’ 2012 IRM application and noted that it would consider it on a stand-alone basis in a separate application which Entegrus was expected to file by no later than April 1, 2012.

### **The Application**

Entegrus filed its stand-alone Deferred PILs application on March 30, 2012. Entegrus proposed a one-year disposition period effective November 1, 2012. The Board assigned the application file number EB-2012-0097.

The Board issued a Notice of Application and Hearing and Procedural Order No. 1, dated June 6, 2012, granting intervenor status and cost eligibility to the intervenors of record in Entegrus’ 2012 IRM proceeding. The Board noted that the Vulnerable Energy Consumers Coalition (“VECC”) was granted intervenor and cost eligibility status in the IRM proceeding.

The Deferred PILs evidence filed by Entegrus in this proceeding includes tax returns, financial statements, Excel models from prior applications, calculations of amounts recovered from customers, SIMPIL<sup>1</sup> Excel worksheets and continuity schedules that show the principal and interest amounts in the Deferred PILs balance. In pre-filed evidence Entegrus applied to collect from its customers a debit balance of \$127,374 consisting of a principal debit amount of \$6,865 plus related carrying charges of \$95,422.

In response to Board staff interrogatories, Entegrus revised the requested final balance for disposition in Account 1562 to a debit balance of \$274,818 consisting of a principal

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<sup>1</sup> Spreadsheet implementation model for payments-in-lieu of taxes

debit amount of \$147,444 plus related carrying charges up to April 30, 2012 of \$127,374.

*PILs Rate Slivers used in the PILs Recovery Worksheets*

The standard Rate Adjustment Model (“RAM”) calculates the rate slivers for each distribution area by rate class associated with the PILs proxy amounts approved by the Board for recovery from customers. Entegrus did not file a standard RAM for its 2002 and 2004 applications. Alternatively, Entegrus allocated the PILs proxies to rate classes based on distribution revenue shares and then calculated an average PILs rate sliver for each rate class that were used in the PILs recovery worksheets.

In its submission, Board staff verified the allocation of the PILs proxies by rate class, the billing determinants used and the fixed-and-variable charge split with the Board approved 2002, 2004 and 2005 application models. Board staff submitted that the recoveries from ratepayers, as calculated by Entegrus, are reasonable.

Entegrus concurred with Board staff that the calculated recoveries are appropriate.

*Billing Determinants used to Calculate Recoveries from Ratepayers*

The trend for the majority of distributors is that the PILs recoveries exceed the proxies for the full years of 2003, 2004 and 2005. However, in Entegrus’ application the PILs recoveries were lower than the proxies.

In response to Board staff interrogatory #1b to #1d, Entegrus determined that it had inadvertently utilized gross billing determinant data, which is equivalent to wholesale purchases, for rate making purposes in 2002, 2004 and 2005 rate applications. As a result of using the gross billing determinants, the consumption billing determinants were overstated for rate making purposes and distribution rates were lower than they would have been had the billing determinants net of line losses been used. Entegrus also noted that the gross billing determinants were reported to the Board rather than the net values. Consequently, the amount of PILs collected was less than what would have been expected based.

Board staff submitted that the statistics utilized in the PILs recovery calculations are consistent with the appropriate 2002 to 2006 historic billing determinants, net of line losses, filed in Entegrus' 2010 cost of service application (EB-2009-0261).

Entegrus concurred with Board staff that the PILs recovery calculations are consistent with the appropriate 2002 to 2006 historic billing determinants, net of line losses.

### Excess Interest True-up

In determining the excess interest true-up variances in the SIMPIL models, the Board-approved maximum deemed interest of \$460,739 was deducted from actual interest expense.

Board staff submitted that fees charged on Independent Electricity System Operator ("IESO") or other prudential letters of credit should be included in the true-up calculations to be consistent with decisions already made by the Board. Board staff requested Entegrus to confirm in its reply submission if it had any interest expense, or stand-by charges or fees on IESO or other prudential letters or lines of credit.

Entegrus confirmed that it did not have any interest expense, stand-by charges or fees on IESO or other prudential letters or lines of credit. Entegrus submitted that no changes are required to the models.

### Fixed Asset Transactions

In its application, Entegrus included true-up gains and losses on disposal of fixed assets by recording the transactions on sheets TAXREC and TAXREC2. In response to Board staff interrogatory #2, Entegrus moved fixed asset transactions to sheet TAXREC3 and updated the PILs continuity schedule.

Board staff submitted that the treatment of fixed asset transactions on the SIMPIL models is consistent with the decisions already made by the Board.

Entegrus concurred with Board staff that the fixed asset transaction should not true-up.

Income Tax Rates

The SIMPIL models require income tax rates to be input in order to calculate the variances that support some of the entries in Account 1562. These income tax rates are entered on sheet TAXCALC by the applicant.

Board staff submitted that the maximum income tax rates used by Entegrus are appropriate.

Entegrus concurred with Board staff.

**Board Findings**

The Board is of the view that Entegrus has followed the regulatory guidance and the previous decisions of the Board with respect to the determination of the disposition balance of Account 1562. The Board approves the disposition of a debit balance of \$275,911, consisting of a debit principal amount of \$147,444 plus carrying charges to October 31, 2012 of \$128,467. The Board approves a 12-month disposition period, commencing November 1, 2012 and ending October 31, 2013.

The Board also approves the proposed PILs rate riders by rate class, as filed by Entegrus.

VECC did not file interrogatories or make a submission. VECC was found to be eligible for an award of costs in the IRM proceeding. However, VECC did not participate in this proceeding, and therefore the Board will not award costs to VECC.

**THE BOARD ORDERS THAT:**

1. The Tariff of Rates and Charges set out in Appendix A of this Order will become final effective November 1, 2012 and will apply to electricity consumed or estimated to have been consumed on and after November 1, 2012. Entegrus shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
2. Entegrus shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

**DATED** at Toronto, October 4, 2012

**ONTARIO ENERGY BOARD**

*Original signed by*

Kirsten Walli  
Board Secretary

**Appendix A**  
**To Decision and Order**  
**Final Tariff of Rates and Charges**  
**Board File No: EB-2012-0097**  
**DATED: October 4, 2012**

**Entegrus Powerlines Inc.**  
**(formerly Chatham-Kent Hydro Inc.)**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date November 1, 2012**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2011-0163  
EB-2012-0097

## RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less and includes:

- 1) All services supplied to single-family dwelling units for domestic or household purposes,
- 2) All multi-unit residential establishments such as apartments of 6 or less units.
- 3) If a service supplies a combination of residential and commercial load and wiring does not permit separate metering, the classification of this customer will be determined individually by the distributor.

Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

## MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	18.30
Distribution Volumetric Rate	\$/kWh	0.0085
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Tax Change – effective until April 30, 2013	\$/kWh	(0.0004)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kWh	(0.0010)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kWh	0.0007
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0064
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0047

## MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and includes multi-unit residential establishments such as apartment buildings supplied through one service (bulk-metered). Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	33.59
Distribution Volumetric Rate	\$/kWh	0.0113
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective until April 30, 2013	\$/kWh	0.0002
Rate Rider for Tax Change – effective until April 30, 2013	\$/kWh	(0.0003)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kWh	(0.0010)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kWh	0.0004
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0057
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0042

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Entegrus Powerlines Inc.**  
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## **GENERAL SERVICE 50 to 999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

- General Service 50 to 999 kW non-interval metered
- General Service 50 to 999 kW interval metered

Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	118.44
Distribution Volumetric Rate	\$/kW	3.3577
Low Voltage Service Rate	\$/kW	0.1295
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective until April 30, 2013	\$/kW	0.0104
Rate Rider for Tax Change – effective until April 30, 2013	\$/kW	(0.0437)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kW	(0.3991)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kW	0.0622
Retail Transmission Rate – Network Service Rate	\$/kW	2.3851
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6789
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.5293
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.8380

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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**GENERAL SERVICE INTERMEDIATE 1,000 to 4,999 kW SERVICE  
CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. This classification includes the former Time-of-Use Chatham classification customers, the former Large Use classification customers and the former General Service > 50 kW classification customers with loads between 1,000 and 4,999 kW. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	96.16
Distribution Volumetric Rate	\$/kW	4.5600
Low Voltage Service Rate	\$/kW	0.1416
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective until April 30, 2013	\$/kW	0.0114
Rate Rider for Tax Change – effective until April 30, 2013	\$/kW	(0.0566)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kW	(0.3798)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kW	0.1299
Retail Transmission Rate – Network Service Rate	\$/kW	2.5415
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.8388

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## **INTERMEDIATE WITH SELF GENERATION SERVICE CLASSIFICATION**

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	1,335.67
Distribution Volumetric Rate	\$/kW	3.3699
Low Voltage Service Rate	\$/kW	0.1416
Rate Rider for Tax Change – effective until April 30, 2013	\$/kW	(0.0345)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kW	(0.3830)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kW	0.0577
Retail Transmission Rate – Network Service Rate	\$/kW	2.5415
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.8388

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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EB-2011-0163  
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## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	10.66
Distribution Volumetric Rate	\$/kWh	0.0008
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Tax Change – effective until April 30, 2013	\$/kWh	(0.0002)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kWh	(0.0010)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kWh	0.0003
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0057
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0042

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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 EB-2012-0097

## **STANDBY POWER SERVICE CLASSIFICATION**

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – APPROVED ON AN INTERIM BASIS**

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility).

\$/kW            1.6906

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## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	8.40
Distribution Volumetric Rate	\$/kW	0.5963
Low Voltage Service Rate	\$/kW	0.0924
Rate Rider for Tax Change – effective until April 30, 2013	\$/kW	(0.2880)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kW	(0.3340)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kW	0.3563
Retail Transmission Rate – Network Service Rate	\$/kW	1.8118
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3236

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Entegrus Powerlines Inc.**  
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## **STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	1.67
Distribution Volumetric Rate	\$/kW	1.2398
Low Voltage Service Rate	\$/kW	0.0427
Rate Rider for Tax Change – effective until April 30, 2013	\$/kW	(0.1272)
Rate Rider for Deferral/Variance Account Disposition (2012) – effective until April 30, 2013	\$/kW	(0.3254)
Rate Rider for Deferred PILs Variance Account 1562 Disposition – effective until October 31, 2013	\$/kW	0.1334
Retail Transmission Rate – Network Service Rate	\$/kW	1.7987
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.2970

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Entegrus Powerlines Inc.**  
**(formerly Chatham-Kent Hydro Inc.)**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date November 1, 2012**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2011-0163  
EB-2012-0097

## **microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.25
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## ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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<b>Customer Administration</b>		
Arrears certificate	\$	15.00
Statement of Account	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
<b>Non-Payment of Account</b>		
Late Payment – per month	%	1.50
Late Payment – per annum	%	19.56
Disconnect/Reconnect Charge – At Meter During Regular Hours	\$	65.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific charge for access to the power poles – per pole/year	\$	22.35
Switching for company maintenance – Charge based on Time and Materials	\$	Time and Materials

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## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0428
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0430
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0324
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0141