

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EnWin Utilities Ltd.

**EnWin Utilities Ltd. has applied to raise its electricity distribution rates.
Learn more. Have your say.**

EnWin Utilities Ltd. has applied to the Ontario Energy Board to increase the amount it charges by approximately \$0.40 each month for the typical residential customer beginning on May 1, 2014. Other customers, including businesses, may be affected as well.

The requested rate increase is tied to inflation (and other factors intended to promote efficiency) and to recover the costs of the installation of Smart Meters.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold two separate hearings to consider EnWin's requests. One hearing is related to the inflation-based increases to EnWin's distribution rates. The other hearing is to review the costs associated with the installation of smart meters in EnWin's service area. We will determine whether EnWin has used the applicable models and formulas as required by the OEB. At the end of these hearings, the OEB will decide on the appropriate rate changes.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review EnWin's applications on the OEB's website now;
- sign up to observe the proceedings by receiving OEB documents related to the hearings;
- file a letter with your comments, which will be considered during the hearings;
- become an active participant (called an intervenor). Apply no later than **10 calendar days** after the publication or service date of this notice or the hearings will go ahead without you and you will not receive any further notice of the proceedings;
- at the end of the process, review the OEB's decisions and its reasons on our website.

The OEB does not intend to award costs in the proceeding for the inflation-based adjustment to EnWin's distribution rates as EnWin has only made proposals of a mechanistic nature within the OEB's guidelines.

The OEB will consider cost awards in the proceeding to review EnWin's smart meter costs that are in accordance with the *Practice Direction on Cost Awards*.

LEARN MORE

These proposed charges relate to EnWin's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for EnWin's case related to inflation-based adjustments to its distribution charges is EB-2013-0125. Our file number for the review of EnWin's costs related to the installation of smart meters is EB-2013-0348. To learn more about these hearings, find instructions on how to file letters or become an intervenor, or to access any document related to these cases please select the appropriate application from the list at the OEB website:

www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

WRITTEN HEARING

The Board intends to hold written hearings in these cases. If you think an oral hearing is needed, you can write to the OEB to explain why.

PRIVACY

If you write a letter of comment or sign up to observe the hearing, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c. 15 (Schedule B).

