

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HORIZON UTILITIES CORPORATION

**Horizon Utilities Corporation has applied to raise its electricity distribution rates.**

**Learn more. Have your say.**

Horizon Utilities Corporation has applied to the Ontario Energy Board (the "OEB") to adjust the amount it charges each month for electricity distribution beginning January 1, 2015 and continuing for a 5 year period to December 31, 2019. See the table below for a summary of the proposed monthly bill increases for a typical residential customer using 800 kWh per month:

2015	\$1.08
2016	\$1.38
2017	\$0.60
2018	\$0.41
2019	\$0.91

**Other customers, including businesses, may be affected as well.**

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

The OEB will hold a public hearing to consider Horizon's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Horizon's customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

Distributors typically apply for a full review of their rates every five years with any rate changes for the years in-between automatically tied to inflation (and other factors intended to promote efficiency). In this application, Horizon is applying for a full review of their distribution rates over each of the five years, consistent with the option available under the Board's Renewed Regulatory Framework for Electricity for a distributor to file an application on a custom basis.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process. You can:

- Review Horizon's application on the OEB's website now.
- Sign up to observe the proceeding by receiving OEB documents related to the hearing.
- File a letter with your comments, which will be considered during the hearing.
- Become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, review the OEB's decision and its reasons on our website.

## **LEARN MORE**

These proposed charges relate to Horizon's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for this case is EB-2014-0002. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please select the appropriate application from the list at the OEB website:

[www.ontarioenergyboard.ca/notice](http://www.ontarioenergyboard.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. The Board has decided to proceed by way of an oral hearing.

## **PRIVACY**

*If you write a letter of comment or sign up to observe the hearing, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c. 15 (Schedule B).*

