



Burlington *hydro* inc.

Ontario Energy Board
2300 Yonge Street, Suite 2701
Toronto, ON M4P 1E4
Attn: Ms. K. Walli
Board Secretary

May 23, 2014

Dear Ms. Walli

Re: Z Factor Event

Please be advised that Burlington Hydro Inc. experienced a Z Factor Event, specifically an Ice Storm that occurred in December 2013. This event was beyond the control of Burlington Hydro management, significantly impacted operations and resulted in Burlington Hydro incurring a material level of prudently incurred costs.

Please do not hesitate to contact me if you have questions in this matter.

Sincerely

K. Farmer
Manager, Regulatory Affairs