

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF NATURAL RESOURCE GAS LIMITED

**Natural Resource Gas Limited has applied to set its gas distribution rates for two additional years commencing October 1, 2014 using the formula that was approved by the Board in 2011 and ending September 30, 2014.  
Learn more. Have your say.**

**Natural Resource Gas Limited has applied to the Ontario Energy Board to:**

- continue to use the formula approved in its last full rate review to adjust distribution rates for a further two years commencing October 1, 2014;
- request a new account to record the costs to implement a new energy conservation program commencing January 1, 2015; and
- require Integrated Grain Processors Co-operative Inc., its largest customer, to provide certain financial information.

## **THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING**

The Ontario Energy Board (OEB) will hold a public hearing to consider Natural Resource Gas' requests. Natural Resource Gas is currently under a multi-year ratemaking framework that adjusts rates using a set formula. We will question the company on its case for continuation of its ratemaking mechanism for another two years and its other requests. We will also hear arguments from individuals and from groups that represent Natural Resource Gas customers. At the end of this hearing, the OEB will decide whether to accept or reject some or all of Natural Resource Gas' requests.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process. You can:

- review Natural Resource Gas' application on the OEB's website now.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

## **LEARN MORE**

Our file number for this case is **EB-2014-0274**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please go to the OEB website at: [www.ontarioenergyboard.ca/notice](http://www.ontarioenergyboard.ca/notice) and select this case (Natural Resource Gas Limited EB-2014-0274) from the list. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. Natural Resource Gas has requested a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter or any documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).*

