



Daliana Coban

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February 13, 2015

via RESS – signed original to follow by courier

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”)
Custom Incentive Rate-setting Application for 2015-2019 Electricity Distribution Rates
and Charges – CEA Benchmarking Studies (Confidential Filing)
OEB File No. EB-2014-0116**

Toronto Hydro writes to the Ontario Energy Board (“OEB”) in respect of the above-noted matter.

Further to the OEB’s Decision and Order on Motion issued on February 11, 2015, please find enclosed the Canadian Electricity Association (“CEA”) Service Continuity reports for 2011, 2012 and 2013, and the 2014 Multi-Client Budget Benchmark Report, prepared by Gartner. Toronto Hydro is filing these materials confidentially, as appendices to the utility’s response to interrogatory 1B-SEC-08.

Please do not hesitate to contact me if you have any questions.

Yours truly,

[original signed by]

Daliana Coban

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cc: Charles Keizer, Torys LLP
Crawford Smith, Torys LLP
Amanda Klein, Toronto Hydro
Intervenors of Record for EB-2014-0116