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February 26, 2015

*via RESS – signed original to follow by courier*

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
PO Box 2319  
2300 Yonge Street, 27th floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”)  
Custom Incentive Rate-setting Application for 2015-2019 Electricity Distribution Rates  
and Charges – Undertaking Responses  
OEB File No. EB-2014-0116**

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Toronto Hydro writes to the Ontario Energy Board (“OEB”) in respect of the above-noted matter.

Further to my letter dated February 25, 2015, enclosed are the following responses from Day 6, February 25, 2015 of the Oral Hearing:

- J6.3 – Energy Probe;
- J6.5 and J6.6 – School Energy Coalition; and
- J6.7 – OEB Staff.

Responses to Undertakings J6.1 and J6.2 from OEB Staff and J6.4 from Energy Probe will be provided on February 27, 2015. Also included is a corrected response to Undertaking J5.2 – Energy Probe with the correction marked with a /C.

Please contact me if you have any questions.

Yours truly,

*[original signed by]*

**Daliana Coban**

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encl.:DC\acc

cc: Charles Keizer, Torys LLP  
Crawford Smith, Torys LLP  
Amanda Klein, Toronto Hydro  
Intervenors of Record for EB-2014-0116

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Board Secretary  
Ontario Energy Board  
PO Box 2319  
2300 Yonge Street, 27th floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”)  
Custom Incentive Rate-setting Application for 2015-2019 Electricity Distribution Rates  
and Charges – Confidential Response to Undertaking OH J6.6  
OEB File No. EB-2014-0116**

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Toronto Hydro writes to the Ontario Energy Board (“OEB”) in respect of the above-noted matter.

Toronto Hydro requests confidential treatment of its response to the Oral Hearing Undertaking J6.6 on the basis that this response contains commercially sensitive information about the Enterprise Resource Planning project (Exhibit 2B, Section E8.6). Toronto Hydro notes that the OEB accepted at Day 6 of the Oral Hearing that this information could be filed on a confidential basis.<sup>1</sup>

Please do not hesitate to contact me if you have any questions.

Yours truly,

*[original signed by]*

**Daliana Coban**  
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cc: Charles Keizer, Torys LLP  
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Intervenors of Record for EB-2014-0116

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<sup>1</sup> EB-2014-0116, Transcript Volume 6 (February 25, 2015) at page 129, lines 2-12.

## **ORAL HEARING UNDERTAKING RESPONSE TO ENERGY PROBE RESEARCH FOUNDATION**

1 **UNDERTAKING NO. J5.2:**

2 **Reference(s):**

3

4 To describe in plain language current and prospective situations involving EV charging  
5 and energy storage systems.

6

7 **RESPONSE:**

8 Currently, it is anticipated that the increased penetration of EVs and charging stations on  
9 lateral portions of a feeder, regardless of the type and level of charging stations, may  
10 require upgrades to local distribution system infrastructure.

11

12 In this situation, Toronto Hydro proposes that LES is a cost effective alternative to  
13 replacing assets outside of their useful life. An LES unit is deployed for a specific  
14 section of a feeder, and in this situation would be deployed on the lateral portion of a  
15 feeder with a significant presence of EVs. Because the concentration of EV charging  
16 stations is not uniformly spread along the entire feeder, GSES and MSES units are not  
17 suitable.

18

19 As the uptake of EVs increase, the distribution of EV charging stations physically located  
20 along a feeder will become uniform. In this situation, GSES and MSES units are more  
21 suited to help enable EV connections.

22

23 Across Toronto, the EV residential charging stations typically range between 3.4 kW and  
24 17.6 kW in peak demand. This compares with a typical demand of 10 kW for a gas-  
25 heated residence across Toronto. Service/metering costs for EV connections across

/C

**ORAL HEARING UNDERTAKING RESPONSE TO ENERGY  
PROBE RESEARCH FOUNDATION**

- 1 Toronto are the responsibility of the customer. There are currently approximately 1,000
- 2 EVs in the Toronto area (approximately half of the 2,000 EVs across Ontario as per the
- 3 Ministry of Transportation<sup>1</sup>).

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<sup>1</sup> <http://www.mto.gov.on.ca/english/dandv/vehicle/electric/>

**ORAL HEARING UNDERTAKING RESPONSE TO ENERGY  
PROBE RESEARCH FOUNDATION**

1 **UNDERTAKING NO. J6.3:**

2 **Reference(s):**

3

4 To confirm whether it is all pole types, sizes, and classes used for streetlighting that  
5 forms the basis for the \$2,340 all-in cost.

6

7 **RESPONSE:**

8 Confirmed.

## **ORAL HEARING UNDERTAKING RESPONSE TO SCHOOL ENERGY COALITION**

1 **UNDERTAKING NO. J6.5:**

2 **Reference(s):**

3

4 To explain which savings outlined in 2B-SEC-39, Appendix A are OM&A savings and  
5 which are capital savings.

6

7 **RESPONSE:**

## ORAL HEARING UNDERTAKING RESPONSE TO SCHOOL ENERGY COALITION

### Section 7.7 Metrics to Measure Benefits Attainment

Response to Interrogatory J6.5		Year 1		Year 2		Year 3+	
		Annual Benefit		Annual Benefit		Annual Benefit	
		Capex	Opex	Capex	Opex	Capex	Opex
ID	Metric Name						
Goal: Cost Savings							
	3.1 Planning Cycle Integration	-	17	-	23	-	23
	3.2 Budget Transfer Automation	-	6	-	8	-	8
	3.3 Elimination of External Consulting Support	-	113	-	150	-	150
	4.1 Month-End Processing Time	-	16	-	21	-	21
	4.2 Automatic production of shell documents	-	49	-	65	-	65
	4.3 Asset Capitalization	71	18	94	24	94	24
	4.4 Funding Type Automation	11	3	14	4	14	4
	4.5 Automated Financial Reporting	8	2	10	3	10	3
	4.6 Automated Trial Balance	-	0	-	1	-	1
	5.1 Payroll Journal Entry Automation	-	32	-	42	-	42
	6.1 Timesheet Data Entry Automation	-	75	-	100	-	100
	6.2 Planned Overtime Reduction	1,125	-	1,500	-	1,500	-
	7.1 Automated Business Reporting	-	19	-	25	-	25
	7.2 Field Resource Optimization	6	13	7	18	7	18
	7.3 Timesheet Data Entry Automation	-	38	-	50	-	50
	8.1 Warranty Cost Recovery	-	60	-	80	-	80
	8.2 Inventory Reduction	80	-	107	-	107	-
	9.1 Ellipse & Legacy System Operations	-	1,632	-	1,632	-	1,632
	9.2 IT Incident Mgmt Savings	-	65	-	86	-	86
		<b>1,300</b>	<b>2,155</b>	<b>1,733</b>	<b>2,330</b>	<b>1,733</b>	<b>2,330</b>
			<b>3,455</b>		<b>4,063</b>		<b>4,063</b>
Goal: Increased Productivity							
	1.1 Journal Entry And Reconciliation Savings	-	77	-	100	-	118
	2.1 Improved Business Reporting	-	33	-	43	-	50
	2.2 Designer System Rationalization	195	-	255	-	300	-
	3.1 Improved Business Reporting	-	56	-	74	-	87
	3.2 Increased Unit Completions	49	119	65	155	76	183
	4.1 Procurement Time Savings	-	34	-	44	-	52
	4.2 Work Order Entry Efficiency	-	9	-	12	-	14
	4.3 One-Time Vendor Efficiencies	-	8	-	10	-	12
	4.4 Data Reconciliation Efficiencies	77	-	101	-	118	-
	5.1 Designer System Rationalization	65	-	85	-	100	-
	6.1 Improved IT System Reliability	-	1,137	-	1,487	-	1,749
		<b>386</b>	<b>1,472</b>	<b>505</b>	<b>1,924</b>	<b>594</b>	<b>2,264</b>
			<b>1,858</b>		<b>2,430</b>		<b>2,858</b>

**ORAL HEARING UNDERTAKING RESPONSE TO SCHOOL  
ENERGY COALITION**

1 **UNDERTAKING NO. J6.6:**

2 **Reference(s):**

3

4 To provide on a confidential basis, the percentage of contingency being utilized for the  
5 design and implementation of the ERP system.

6

7 **RESPONSE:**

8 The Project Contingency is [REDACTED] %.



## **ORAL HEARING UNDERTAKING RESPONSE TO ONTARIO ENERGY BOARD STAFF**

1 **UNDERTAKING NO. J6.7:**

2 **Reference(s):**

3

4 To confirm whether the portion of revenue THESL is receiving from TH Energy's  
5 contract with the City of Toronto is equivalent to the portion of the assets transferred over  
6 to THESL.

7

8 **RESPONSE:**

9 The portion of revenue to be allocated to Toronto Hydro from TH Energy's contract with  
10 the City of Toronto is not equivalent to the portion of the assets transferred from TH  
11 Energy to Toronto Hydro. Adopting a proportionality-based allocation methodology  
12 would not keep the revenue requirement impact of the transfer neutral.

13

14 The revenue allocation is determined on the basis of the revenue requirement associated  
15 with the transferred assets, as detailed in Exhibit 2A, Tab 5, Schedule 1, Table 4. The  
16 methodology of calculating the revenue requirement is consistent with the methodology  
17 that Toronto Hydro uses to calculate revenue requirement for its other assets (see Exhibit  
18 6, Tab 1, Schedule 1).