

**From:** Karen Duong [REDACTED]  
**Sent:** February-17-15 6:22 PM  
**To:** BoardSec  
**Subject:** letter of comment

Case number: EB-2014-0370

Please do not increase \$3.08 each month for the typical residential customer.

We have followed every tip Toronto Hydro has provided yet the cost keeps rising.

Also, if you can, please retire some of the debts or charges that have sneaked in our bills.

Thank you for notifying us in a freebie paper we happened to picked up.

Vi Duong