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July 2, 2015

Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Attention: Kirsten Walli, Board Secretary

Dear Ms. Walli:

**Re: Low-Income Energy Network (“LIEN”)
Participation in Technical Conference on July 6-7, 2015
Board File No. EB 2015-0029 and EB 2015-0049**

LIEN will participate in the Technical Conference on July 6-7, 2015.

LIEN’s questions will focus in general on Enbridge Gas Distribution Inc. (Enbridge) and Union Gas Limited (Union)’s proposed low income programs (including in-suite measures and direct benefits to low income customers) and specifically on the following clarification questions arising from Union and Enbridge’s responses to LIEN’s interrogatories.

We anticipate that LIEN’s questions will take approximately 15 minutes, depending on whether the companies need additional time after the technical conference to answer our specific questions.

I am scheduled in Court on another matter the afternoon of July 6, 2015 and therefore ask that the Board and the companies schedule LIEN’s questions for the morning of July 6 or anytime on July 7, if possible. Thank you in advance for this indulgence.

Union:

- 1 Further to Union’s responses to LIEN Interrogatory #1, what is the anticipated geographic roll-out for each of 2015 through to 2020 inclusive for each of the single family and multi-family offerings?
- 2 Further to Union’s responses to LIEN Interrogatory #6, why is Union not able to quantify the cost of liability insurance for delivery agents or the cost of repeat visits (based on an assumed number of repeat visits)?

- 3 Further to Union's responses to LIEN Interrogatory #7:
 - a) Please describe the educational tools that are provided to social service agencies.
 - b) Please describe the educational sessions that are provided to social service agencies.
- 4 Further to Union's responses to LIEN Interrogatory #9, please describe the typical direct and indirect benefits that a low-income tenant will receive in a low-income market rate multi-family retrofit.

Enbridge:

- 1 (a) Please confirm that the Home Winterproofing Program in 2015 to 2020 will offer kitchen and faucet aerators as basic direct installed measures; (b) Please identify any liability / insurance issues that Enbridge faces specific to the installation of these measures, and how Enbridge has addressed them such that Enbridge is able to provide the installation of these measures in eligible low-income homes
- 2 Further to Enbridge's responses to LIEN Interrogatory #1, why does Enbridge have "N/A" under each of the 125% and 150% budget increase columns for the Residential Rate 1 Allocation table and the Residential Average Monthly Bill Impact table in 2019 and 2020?
- 3 Further to Enbridge's responses to LIEN Interrogatory #2:
 - a) For single family dwellings (Part 9):
 - i. How many low-income homes Part 9 are there in Enbridge's service territory?
 - ii. How many homes have participated in Enbridge's Home Weatherization/Home Winterproofing program between the inception of the program and the end of 2014?
 - iii. What % of the total number of Part 9 low-income homes in Enbridge's service territory is forecast to participate in the Enbridge's Home Winterproofing program by the end of 2020?
 - iv. What is the anticipated geographic roll-out of the Home Winterproofing program in each year of 2015, 2016, 2017, 2018, 2019, 2020?
 - b) For Multi-Residential (Part 3 - Social Housing):
 - i. How many Part 3 Social Housing buildings are there in Enbridge's service territory?
 - ii. How many have participated in Enbridge's multi-residential offering between program inception and the end of 2014?



- iii. What % of the total Part 3 social housing buildings in Enbridge's service territory is forecast to participate by the end of 2020?
- c) For Multi-Residential - Private Market:
 - i. How many Part 3 Private Market buildings are in Enbridge's service territory?
 - ii. How many have participated in 2014 and what % is that of the total number of Part 3 Private Market buildings?
 - iii. What % of the total Part 3 Private Market buildings is forecast to participate by the end of 2020?
 - iv. What is the anticipated geographic roll-out in each year from 2015 to 2020?
- 4 Further to Enbridge's responses to LIEN Interrogatory #3 (about furnace replacement):
 - a) Please identify any existing programs/funding available (public or private) that are available to low-income families to assist with the purchase of replacement furnaces.
 - b) Will Enbridge, during 2015 to 2020, track actual number of single family dwellings that are deemed ineligible during screening due to a particular health and safety issue and the specific issue(s) leading to the ineligibility? If not, is Enbridge willing to do so and report on this type of tracking during 2015 to 2020?

Yours truly,

Matt Gardner

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