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**VIA RESS, EMAIL and COURIER**

Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street  
Suite 2700  
Toronto, ON M4P 1E4

Dear Ms. Walli,

**Re: Enbridge Gas Distribution Inc. (the “Company” or “Enbridge”)  
Ontario Energy Board (the “Board”) File: EB-2015-0049  
Multi-Year Demand Side Management Plan (2015 to 2020)  
Undertaking Response**

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Enclosed please find the following undertaking responses:

- Exhibit J5.2;
- Exhibit J6.7;
- Exhibit J7.1; and
- Exhibit J8.2, J8.5 to J8.8.

The submission has been filed through the Board’s Regulatory Electronic Submission System (“RESS”) and will be available on the Company’s website under the “Other Regulatory Proceedings” tab at [www.enbridgegas.com/ratecase](http://www.enbridgegas.com/ratecase).

If you require further information, please contact the undersigned.

Yours truly,

(Original Signed)

Bonnie Jean Adams  
Regulatory Coordinator

Encl.

cc: Mr. Dennis O’Leary, Aird &Berlis  
EB-2015-0049 Intervenors

UNDERTAKING J5.2

UNDERTAKING

TR, page 48

Enbridge to provide any updated information/documentation that it has regarding regulations for gas distributors to obtain allocations for the carbon associated with the balance of gas they distribute, any mechanisms for early action, and Ontario linking with Quebec and California's carbon regulations.

RESPONSE

Enbridge does not have any additional or updated information on this matter that is not already publicly available.

Witnesses: F. Oliver-Glasford  
B. Ott

UNDERTAKING J6.7

UNDERTAKING

TR, page 130

Enbridge to think of other ways to spread out the cost of DSM spending in time to more closely match the benefits that accrue to customers, and to more closely match the treatment of supply side

RESPONSE

The idea of rate-basing DSM costs has not been adequately explored in Ontario. Prior to undertaking such exploration, many if not most assertions on this topic are speculative. Enbridge cannot at this time contemplate an alternative practical mechanism to align the timing of DSM benefits and costs.

Witnesses: M. Lister  
F. Oliver-Glasford  
B. Ott

UNDERTAKING J7.1

UNDERTAKING

TR, page 114

Enbridge to provide the number of networks.

RESPONSE

Enbridge's natural gas distribution system is currently made up of approximately 1200 networks. A network indicates a connected relationship of pipe within a pressure class. These networks can be viewed in isolation or in aggregate to represent a broader system.

Witness: H. Thompson

UNDERTAKING J8.2

UNDERTAKING

TR, page 14

To provide a breakdown of costs for data analytics and printed mail for the new web portal

RESPONSE

Please see below a breakdown of My Home Health Record costs between data analytics (i.e. licensing fee), printed mail and Enbridge costs. There is no cost for the web portal.

	2015	2016	2017	2018	2019	2020
License Fee	\$2,100,000	\$1,760,500	\$3,918,984	\$3,918,984	\$3,952,677	\$4,114,211
Print / Mail	\$399,500	\$1,999,291	\$2,791,016	\$2,790,813	\$2,939,831	\$2,924,673
Program Administration Cost (Enbridge)	\$150,500	\$150,209	\$200,000	\$200,203	\$167,492	\$171,116
<b>TOTAL</b>	<b>\$2,650,000</b>	<b>\$3,910,000</b>	<b>\$6,910,000</b>	<b>\$6,910,000</b>	<b>\$7,060,000</b>	<b>\$7,210,000</b>

Witnesses: S. Bertuzzi  
M. Lister

UNDERTAKING J8.5

UNDERTAKING

TR, page 24

Enbridge to advise whether there is a penalty for early termination.

RESPONSE

Enbridge can confirm there is no penalty in the event of early termination of the Agreement between Enbridge Gas Distribution and OPower Inc.

Witnesses: S. Bertuzzi  
S. Hicks  
M. Lister

UNDERTAKING J8.6

UNDERTAKING

TR, page 31

Enbridge to advise the performance measurement criteria for the OPower programs

RESPONSE

The following parameters will be used to assess OPower's performance:

- Number of mailouts (on time and on budget)
- Number of emails (on time and on budget)
- Results achieved
- Reporting on a regular basis
- Working with Enbridge to enhance the program as informed by ongoing results

Witnesses: S. Bertuzzi  
S. Hicks  
M. Lister

UNDERTAKING J8.7

UNDERTAKING

TR, page 37

To provide the maximum shareholder incentive available if the 2016 target for this program is achieved.

RESPONSE

In review of the transcript, the above noted undertaking is in reference to Enbridge's Home Energy Conservation ("HEC") offer. HEC's targets are included in Enbridge's weighted scorecard for its Resource Acquisition ("RA") Program, which is designed to balance many objectives in pursuit of the principles and priorities identified in the DSM Framework.

Due to the interactive nature of the metrics in the weighted scorecard, certain assumptions are required to isolate the maximum shareholder incentive associated with a particular program. Assuming all metrics reached the 150% level, the maximum shareholder incentive for HEC in 2016 would equate to roughly \$2.05 million of the \$6.03 million maximum shareholder incentive available through the RA scorecard.

Witnesses: M. Lister  
F. Oliver-Glasford  
B. Ott



UNDERTAKING J8.8

UNDERTAKING

TR, page 53

To provide what the maximum shareholder incentive is for this program.

RESPONSE

In review of the transcript, the above noted undertaking is in reference to Enbridge's Residential Savings by Design ("SBD") offer. SBD's targets are included in Enbridge's weighted scorecard for its Market Transformation and Energy Management ("MTEM") Program, which is designed to balance many objectives in pursuit of the principles and priorities identified in the DSM Framework.

Due to the interactive nature of the metrics on a weighted scorecard, certain assumptions are required to isolate the maximum shareholder incentive for Residential SBD in 2016 would equate to roughly \$0.6 million of the \$2.35 million maximum shareholder incentive available through the MTEM scorecard.

Witnesses: M. Lister  
F. Oliver-Glasford  
B. Ott