

**Ontario Energy  
Board**

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**Commission de l'énergie  
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**BY E-MAIL**

November 18, 2015

Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Halton Hills Hydro Inc. (HHHI)  
Application for Rates  
Ontario Energy Board (OEB) Staff Summary of Community Meeting  
OEB File Number EB-2015-0074**

As noted in the Notice of Application, the OEB hosted a community meeting regarding HHHI's 2016 cost of service rate application on November 9, 2015. This letter is provided as a brief summary of the event.

The meeting was held from 7:00 p.m. to 9:00 p.m. at the Acton Town Hall Centre in Acton, Ontario. The purpose of the meeting was to provide an opportunity for members of the community to learn about HHHI's application, to explain the OEB's role as a regulator, to describe the ways that a customer can participate in the OEB's review process and to provide an opportunity for members of the community to give feedback to the OEB regarding HHHI's application. Attendees were also given an opportunity to file a letter of comment at the meeting.

OEB staff and HHHI staff attended the event and made presentations. OEB staff explained the OEB's role and informed customers how they could participate. HHHI staff discussed the utility's application, the main components of its distribution system plan (DSP) and how its customer engagement activities influenced their application. HHHI filed its presentation slides on the record of this proceeding on November 16, 2015.

Twelve customers of HHHI attended the meeting. Several of the customers asked questions following the presentations.

The areas of discussion following the presentations were:

- Renewable generation e.g. HHHI solar panel pilot project, activity of other government agencies to implement solar power
- Electricity bill – division of costs between distribution, commodity and transmission
- HHHI application - how the 2016 increase in distribution costs differs from the increase in commodity, and an explanation for the language in the Notice regarding formulaic increases in future years
- Electricity prices – why time of use (TOU) rates are increasing, how high will they increase in the next 6 to 8 years, why increases are higher than inflation and wages, why are Ontario costs higher than other provinces, and is Ontario realizing the benefits it forecast for wind generation
- The OEB – how the OEB recovers its costs from all customers, and how the OEB administers the regulated price plan and TOU rates
- The Ontario Clean Energy Benefit (OCEB) – confirmation that OCEB will end December 31, 2015
- The Ontario Electricity Support Program – eligibility for the program, level of support, how it will be funded

One of the attendees submitted a hardcopy comment relating to the ongoing expense of the Hydro One Networks Niagara Reinforcement Project.

Yours truly,

*Original signed by*

Violet Binette  
Project Advisor, Applications