

UNDERTAKING NO. J1.10: (A) TO ADVISE WHEN, IN REFERENCE TO PAGE 10 OF THE BOARD STAFF COMPENDIUM, RATE IMPACTS AND PRESENTATION OF ESTIMATED BILL IMPACTS, TO CONFIRM WHETHER THEY WERE JUST TOTAL BILL IMPACTS OR IF THERE WERE ANY DISTRIBUTION BILL IMPACTS PRESENTED; (B) TO ADVISE, IF NO DISTRIBUTION BILL IMPACTS WERE PRESENTED, WHY THIS WAS NOT DONE

**RESPONSE:**

During the customer engagement process, the estimated bill impacts presented to customers were on the distribution portion of the bill only, not on the total bill.