

## Attachment D

### Proposed Notice of Switch Letters

#### 1. For Natural Gas Contracts

Dear [Consumer]:

**RE: YOU ARE NOW BUYING YOUR NATURAL GAS FROM [GAS MARKETER NAME]**

[Gas Marketer Name] informed us that you have a new contract to buy your natural gas from them.

We will still be sending you your gas bill every month. Your bill will show the price from your contract with [Gas Marketer Name] instead of the price you are paying today.

*[Insert the applicable version of the next paragraph depending on whether transportation and/or storage can be included in the contract price in the gas distributor's franchise area]*

You should start to see the new contract price on your next gas bill. [Gas Marketer Name]'s name will also start to appear on your bill. The contract price does not cover all of the charges on your bill. It covers the cost of the natural gas that you use. It also covers the cost of gas transportation, gas storage or both.

If you have any questions about this change to your account, please contact [Gas Marketer Name] at *[insert telephone number]* (toll-free). *[Reference to the Gas Marketer's website address and/or other contact information may be added here]*

For general questions about natural gas contracts, you can visit the Ontario Energy Board's website [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca) or contact the OEB's Consumer Relations Centre at [consumerrelations@ontarioenergyboard.ca](mailto:consumerrelations@ontarioenergyboard.ca) or 1-877-632-2727 (toll free). The Ontario Energy Board is the independent government agency that oversees Ontario's electricity and natural gas sectors.

Yours truly,

*[Insert name, title and contact information for gas distributor representative, and gas distributor's website address if desired]*