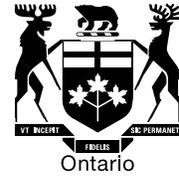


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

Commission de l'énergie
de l'Ontario
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

October 18, 2016

Mr. Chris Ripley
Manager, Regulatory Applications
Union Gas Limited
50 Keil Drive North
Chatham Ontario N7M 5M1

LETTER OF DIRECTION

Dear Mr. Ripley:

**Re: Union Gas Limited (Union Gas)
Application for 2017 Rates
Ontario Energy Board File Number: EB-2016-0245**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Union Gas's application for 2017 Rates (Notice). Please note that you must serve the Notice to the parties identified below **within four days** of the date of this letter. If service is not possible within four days, you must inform the Registrar immediately at Registrar@ontarioenergyboard.ca.

You are directed:

1. To arrange immediately for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter, except:
 - a. For the English version of the Notice, under the sections entitled "**BE INFORMED AND HAVE YOUR SAY**" and "**ORAL VS. WRITTEN HEARINGS**" remove the bold and bracketed words "[insert actual date 5 calendar days from the date the notice is posted on the applicant's website]"; and
 - b. For the French version of the Notice, under the sections entitled "**SOYEZ RENSEIGNÉ ET DONNEZ VOTRE OPINION**" and "**AUDIENCES ORALES ET AUDIENCES ÉCRITES**" remove the bold and bracketed words "[insérer la date correspondant à 5 jours calendaires suivant la date que l'avis est affiché sur le site web de la requérante]"; and

- c. In each of the English and the French version of the Notice, insert the same date which shall be determined by adding 5 calendar days to the date that the Notice will be posted on Union Gas' website in accordance with the requirements of paragraph 4 below. If that date falls on a "holiday" as defined in Rule 6.02 of the OEB's *Rules of Practice and Procedure*, insert the next date that is not a holiday. Use the following date format "**January 1, 2014**" for the English Notice and the following date format for the French Notice "**1 janvier 2014**".
2. Once the the requirements of paragraph 1 are completed, to immediately and prior to completing any other steps required in this letter of direction, file with the OEB a pdf version of the complete (dated) Notice (Dated Notice).
3. No later than the date the Notice is posted on Union Gas' website in accordance with paragraph 4, to serve a copy of each of the enclosed English and French versions of the Dated Notice, the application and the evidence, directly on:
 - All of Union Gas' Rate M12 and T2 customers
 - The clerks of all municipalities in which Union supplies gas
 - All First Nation Bands and First Nation Reserves to which Union supplies gas and the Métis Nation of Ontario
 - All intervenors in Union Gas' 2016 rate adjustment proceeding EB-2015-0116 and Union Gas' 2015 deferral account disposition proceeding EB-2016-0118
 - Enbridge Gas Distribution Inc.
 - Natural Resource Gas Limited
4. To make a copy of both the English and French versions of the Dated Notice, the application and the evidence, and any amendments thereto, available for public review at Union Gas' office and in a prominent place on Union Gas' website.
5. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 4 above immediately thereafter.
6. To provide a copy of the Dated Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Dated Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original Signed By

Kristi Sebalj
Registrar

Encl.

cc: Crawford Smith, Torys