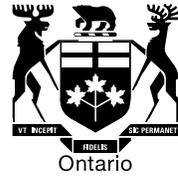


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VIA E-MAIL

October 28, 2016

**To: All Licensed Electricity Distributors, and
Natural Gas Distributors**

**Re: Protecting Privacy of Personal Information and the Reliable Operation of
the Smart Grid in Ontario
OEB File No. EB-2016-0032**

On September 27, 2016 the OEB sent a letter to all licensed electricity distributors in Ontario requesting their participation in an online survey to aid in the development of a Cyber Security Regulatory Framework (EB-2016-0032). The purpose of that survey was to gather feedback from all LDCs that would help the OEB to better understand the current cyber security landscape at a high level.

The responses were both positive and insightful especially as they relate to the existing security maturity of the sector. The survey helped the OEB to better understand the existing employee training and awareness programs related to Cyber Security. These results have encouraged the OEB to conduct a more robust survey to assess and better understand the current state of information security programmes, budget allocations, priorities and governance structures at LDC and NG distributors within our province.

Ontario must be positioned to maintain an agile and adaptive cyber security posture as it pursues new opportunities and develops and adopts key technologies and capabilities as part of our program of innovation. Therefore, another survey has been developed to assist in the OEB's deeper understanding of cyber security accountabilities, budgets, and practices across the entire utility sector. This knowledge will ensure that the framework is developed in a manner that reflects the diversity across all non-bulk electricity system providers. The results of the survey will be available on an aggregated basis in the consultant's report.

To answer these questions it is advised that the survey respondent should be accountable for Cyber Security practices and implementation for your organization. If you are that individual, please complete this survey; otherwise, please forward the link at the end of this message to that person.

All responses are collected anonymously. Completion of this survey is expected to take about 10-15 minutes. Your assistance in completing this survey, by the end of business day Friday, November 11th, is sincerely appreciated since the results will be shared with the Cyber Security Working Group during their meeting later in the month.

https://www.surveymonkey.com/r/LDC_CSAllocations

Yours truly,

Original signed by

Peter Fraser
Vice President, Consumer Protection & Industry Performance