

November 21, 2016

BY RESS

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
Toronto, Ontario  
M4P 1E4

Dear Ms. Walli:

**Re: Union Gas Limited (“Union”)  
Panhandle Reinforcement Project  
Board File # EB-2016-0186**

Please find attached the CV’s for Union’s witnesses on Panel 1 and 2 in the above mentioned proceeding.

Sincerely,

Karen Hockin  
Manager, Regulatory Initiatives

Encl.

**Statement of Qualifications**  
**Mark Isherwood**

**Experience:**

**Union Gas Limited**

Vice President, Sales, Marketing and Customer Care  
2016

Vice President, Business Development, Storage and Transmission  
2012

General Manager, Business Development, Storage and  
Transmission  
2010

Director, Business Development, Storage and Transmission  
2005

Director, Acquisition  
2002

Strategic Manager, Industrial Markets  
1999

Manager, Industrial Markets  
1989

Supervisor, Contract Sales  
1988

Coordinator, Direct Purchase  
1986

Operations Engineer  
1985

Assistant to Operations Engineer  
1982

**Education:**

Master of Business Administration  
University of Windsor, 1990

Bachelor of Commerce  
University of Windsor, 1988

Bachelor of Engineering (Chemical)  
University of Waterloo, 1982

**Memberships:** Professional Engineers of Ontario

**Appearances:** **(Ontario Energy Board)**

EB-2015-0166/EB-2015-0175  
EB-2014-0182  
EB-2012-0433/EB-2012-0451/EB-2013-0074  
EB-2012-0087  
EB-2011-0210  
EB-2011-0038  
EB-2010-0300  
EB-2010-0039  
EB-2009-0422  
EB-2008-0411  
EB-2007-0724  
EB-2005-0520  
EB-2005-0551  
EB-2005-0201  
RP-2004-0213  
RP-2003-0063  
RP-2002-0130/EB-2003-0056  
RP-2000-0117

**(National Energy Board)**

RH-1-2014  
RH-3-2004  
RH-1-2000

**Statement of Qualifications  
Jacqueline (Jackie) Caillé**

**Experience:**

**Union Gas Limited**

Director, Residential, Commercial, Industrial Sales  
2014

Director, Residential Commercial Sales  
2012

Director, Supply Chain Excellence  
2010

Director, Energy Policy Implementation  
2009

Director, Business Transformation Implementation Office  
2008

Director, Customer Care  
2005

Manager, Customer Care Support and Administration  
2004

Process Manager, Meter Reading  
2002

Business Development Manager, Windsor District  
1999

Manager, Business Growth Project  
1998

Separation Team  
1997

Manager, Customer Development, London District  
1996

Strategic Market Planner, Consumer Markets  
1994

Co-ordinator, Market Systems Development  
1993

**Union Gas Limited (continued)**

Direct Purchase Analyst,  
1992

Residential Sales Representative, Windsor District  
1990

Inside Sales Representative, Windsor District  
1989

**Education:** Bachelor of Commerce, University of Windsor,  
1989

Masters of Business Administration, University of Windsor  
1992

**Memberships:** None

**Appearances:** **(Ontario Energy Board)**

EB-2013-0365

**Statement of Qualifications**  
**Amy Mikhaila**

**Experience:**

**Union Gas Limited**

Manager, Rates and Pricing  
2015

Manager, Plant Accounting  
2012

Team Lead, General Accounting  
2009

Senior Coordinator, Operations Budgets  
2006

**Ernst & Young LLP – London**

Assurance Manager  
2005

Senior Staff Accountant  
2003

Staff Accountant  
2001

**Education:**

Chartered Professional Accountant, Chartered Accountant  
2004

Registered Certified Public Accountant  
2005

Honours Business Administration, University of Western Ontario  
2001

**Memberships:**

Chartered Professional Accountants Canada

Chartered Professional Accountants of Ontario

Illinois Department of Financial and Professional Regulation

**Appearances:**

None

**Statement of Qualifications**  
**Jim Redford**

- *27 years of experience with Union Gas Limited and affiliated companies*

**Experience:            Union Gas Limited**

Vice President, Business Development, Storage & Transmission  
2016

Director, Business Development and Upstream Regulation  
2013

Director, Business Development and Strategic Accounts  
2012

Director, Business Development  
2011

**St. Clair Pipelines**

Director, Marketing & Storage Development  
2009

Director, Marketing & Storage  
2008

Project Director, Marketing  
2006

**Union Gas Limited**

Project Manager  
2005

Manager, Quality & Performance  
2004

Manager, Process Implementation  
2002

Project Manager, Fit for Purpose Initiatives  
2001

## **Maritimes and Northeast Pipeline**

Manager, Construction  
2000

Project Manager, Laterals  
1997

## **Union Gas Limited**

Senior Pipeline Engineer  
1994

Intermediate Pipeline Engineer  
1993

Pipeline Engineer  
1990

Assistant Pipeline Engineer  
1989

## **Peto MacCallum Ltd. – Toronto**

1987

**Education:** Professional Engineer  
1990

Bachelor of Applied Science (Geological Engineering)  
University of Toronto  
1987

**Memberships:** Professional Engineers of Ontario (P.E.O.)

**Appearances:** **(Ontario Energy Board)**  
EB-2014-0182  
EB-2012-0433/EB-2012-0451/EB-2013-0074  
EB-2011-0210  
EB-2005-0551

**(National Energy Board)**  
GH-4-98  
GH-2-99  
GH-4-99  
MH-001-2013



**Statement of Qualifications**  
**Chris R. Shorts**

**Experience:**

**Union Gas Limited**

Director Business Development and Upstream Regulation  
2016

Director Gas Supply and Customer Support  
2014

Director Gas Supply  
2012

Business Unit Liaison  
2011

Manager, Product and Process Development  
2008

Strategic Manager, Sales Services  
2007

Manager, Ontario Power Markets  
1999

Commercial Manager, Steel and Power Markets  
1997

Manager, Industrial Gas Delivery Services  
1994

Administrator, Direct Purchase  
1990

Coordinator, Direct Purchase  
1988

Regulatory Accounting Analyst  
1986

**Canadian Imperial Bank of Commerce**

Administration Officer  
1984

**Education:** Honours, Bachelor of Commerce, University of Windsor  
1984

**Memberships:** None

**Appearances:** **(Ontario Energy Board)**

EB-2015-0166/EB-2015-0175

EB-2014-0182

EB-2014-0145

EB-2012-0433/EB-2012-0451/EB-2013-0074

EB-2011-0210

EB-2008-0106

EB-2007-0725

EB-2005-0551

EBRO 493/494

EBRO 486

EBRO 476 (DP)

**Statement of Qualifications  
Dan Wallace**

**Experience:**

**Union Gas Limited**

Manager System Planning & Project Development  
2014

Manager Storage & Transmission  
2007

Utility Service Manager  
2004

Construction Engineer  
2004

Team Lead, Mapping  
2002

District Engineer (In Training)  
2002

Assistant to the Transmission Asset Planning Engineer  
2000

**Education:**

Master of Business Administration, Wayne State University, 2009

Bachelor of Applied Science, University of Waterloo, 2000

**Memberships:**

Professional Engineers Ontario

**Appearances:**

**(Ontario Energy Board)**

EB-2013-0365

EB-2014-0182

**Statement of Qualifications  
Dave Hockin**

**Experience:**

**Union Gas Limited**

Manager Strategic Development  
2012

Manager, Affiliate Accounting and Reporting  
2010

Manager Affiliate Relations  
2005

Team Lead Product Development  
2001

Administrator, Financial Analysis  
2000

Manager, Market Development and Project Management  
1998

Strategic Planning  
1996

Manager, Distribution Business Development  
1995

Manager, Direct Purchase Development / Gas Distribution  
Expansion, 1993

Sales Manager, Windsor Division  
1990

Manager, Direct Purchase  
1988

Co-ordinator, Direct Purchase  
1986

**Dome Petroleum - Calgary**

Sulphur Supply and Sales Representative  
1984

**Experience (cont'd)** Co-ordinator NGL Operations - Marketing  
1981

Traffic Analyst  
1980

**Education:** Bachelor of Arts (Economics), Wilfred Laurier University,  
1979

Certified General Accountant  
2005

**Memberships:** Chartered Professional Accountants Canada

Chartered Professional Accountants of Ontario

**Appearances:** **(Ontario Energy Board)**

EB-2016-0013  
EB-2016-0004  
EB-2012-0433/EB-2012-0451/EB-2013-0074  
EBRO 499  
EBRO 493/494  
EBRO 484  
EBLO 252 et al/EBLO 254 et al  
EBLO 253/EBC 225-233/EBA 700-708  
EBRO 486/EBO 177-07  
EBC 213/EBA 687  
EBLO 248/EBC 207/EBA 676  
EBC 210/EBA 680  
EBC 209/EBA 679  
EBC 208-01/EBA 678-01  
EBC 208/EBA 678  
EBC 206/EBA 670  
EBRO 476 (Direct Purchase)  
EBRO 462  
EBRO 456-4  
EBRO 456  
EBRO 412-III

**Statement of Qualifications  
Warren Reinisch**

**Experience:**

**Union Gas Limited**

Director, Planning and Forecasting  
January 2016- Present

Project Manager, Cap & Trade Initiative  
October 2015-January 2016

Manager, Upstream Regulation  
June 2013-October 2015

Strategic Account Specialist  
February 2011-June 2013

Coordinator, Business Development Storage & Transportation  
March 2008-February 2011

Buyer Gas Supply  
August 2005-March 2008

Credit Analyst  
November 2004-August 2005

**Education:**

Masters of Business Administration, High Distinction  
University of Michigan –Stephen M. Ross School of Business  
2012-2014

Bachelor of Commerce, Honours, Finance  
University of Windsor  
1999-2001

Bachelor of Arts, Economics  
University of Manitoba  
1995-1999

**Appearances:**

None