

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers and two new rate zones for gas supply charges in northern Ontario effective January 1, 2017. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 delivery rates reflect a rate class average increase of 3.2561 cents/m³ from the previously approved rates for Rate 20 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0131 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by the new rate zones are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Bundled-T Storage Service

The storage demand charge, **which applies to bundled storage service only**, has increased to \$20.111 per GJ, reflecting the change in forecast costs to provide the bundled storage service effective January 1, 2017.

Rate 20 + Appendix A (Rate 20)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers and two new rate zones for gas supply charges in northern Ontario effective January 1, 2017. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A + Appendix C (Rate 25)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers and two new rate zones for gas supply charges in northern Ontario effective January 1, 2017. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 delivery rates reflect a rate class average increase of 3.2984 cents/m³ from the previously approved rates for Rate 100 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0002 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by the new rate zones are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity or transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Bundled-T Storage Service

The storage demand charge, **which applies to bundled storage service only**, has increased to \$20.111 per GJ, reflecting the change in forecast costs to provide the bundled storage service effective January 1, 2017.

Rate 100 + Appendix A (Rate 100)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 delivery rates reflect a rate class average increase of 3.7956 cents/m³ from the previously approved rates for Rate M4 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 firm delivery commodity rates include a decrease of 0.0433 cents/m³. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 4.2031 cents/m³ to 0.0000 cents/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Gas Supply

The gas commodity charge, **if applicable to your service**, has increased by 4.4480 cents/m³ to 16.0178 cents/m³. This change reflects the increase in Union Gas' forecast cost to purchase natural gas for the next 12 months. This rate now includes transportation costs to Ontario.

In addition, there is an increase of 1.3789 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 delivery rates reflect a rate class average increase of 3.3437 cents/m³ from the previously approved rates for Rate M5A customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0414 cents/m³. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 4.2031 cents/m³ to 0.0000 cents/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Gas Supply

The gas commodity charge, **if applicable to your service**, has increased by 4.4480 cents/m³ to 16.0178 cents/m³. This change reflects the increase in Union Gas' forecast cost to purchase natural gas for the next 12 months. This rate now includes transportation costs to Ontario.

In addition, there is an increase of 1.3789 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A + Appendix C (Rate M5A)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 delivery rates reflect a rate class average increase of 3.7864 cents/m³ from the previously approved rates for Rate M7 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0450 cents/m³. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 4.2031 cents/m³ to 0.0000 cents/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Gas Supply

The gas commodity charge, **if applicable to your service**, has increased by 4.4480 cents/m³ to 16.0178 cents/m³. This change reflects the increase in Union Gas' forecast cost to purchase natural gas for the next 12 months. This rate now includes transportation costs to Ontario.

In addition, there is an increase of 1.3789 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A + Appendix C (Rate M7)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved 2017 delivery rates reflect a rate class average increase of 0.4054 cents/m³ from the previously approved rates for Rate M9 customers. The delivery rates increase excludes customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate M9 customers, if applicable. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0399 cents/m³. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 4.2031 cents/m³ to 0.0000 cents/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Gas Supply

The gas commodity charge, **if applicable to your service**, has increased by 4.4480 cents/m³ to 16.0178 cents/m³. This change reflects the increase in Union Gas' forecast cost to purchase natural gas for the next 12 months. This rate now includes transportation costs to Ontario.

In addition, there is an increase of 1.3789 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved 2017 delivery rates reflect a rate class average increase of 0.8678 cents/m³ from the previously approved rates for Rate M10 customers. The delivery rates increase excludes customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate M10 customers, if applicable. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2017 delivery commodity rates include a decrease of 0.0567 cents/m³. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 4.2031 cents/m³ to 0.0000 cents/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Gas Supply

The gas commodity charge, **if applicable to your service**, has increased by 4.4480 cents/m³ to 16.0178 cents/m³. This change reflects the increase in Union Gas' forecast cost to purchase natural gas for the next 12 months. This rate now includes transportation costs to Ontario.

In addition, there is an increase of 1.3789 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) has approved changes to the rates Union Gas charges its customers. New rates for **Rate R1** will be applied to bills effective January 1, 2017. Your new rates are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2017.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate R1
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

Transportation rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 storage and transportation rates reflect a rate class average increase of 3.5298 cents/m³ from the previously approved rates for Rate T1 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A + Appendix C (Rate T1)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate T2** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

Transportation rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved 2017 storage and transportation rates reflect a rate class average increase of 3.4752 cents/m³ from the previously approved rates for Rate T1 customers including an increase of 3.3181 cents/m³ for customer cap-and-trade costs. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T2 + Appendix A + Appendix C (Rate T2)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2017. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

Approved 2017 storage and transportation rates reflect a rate class average increase of 0.6412 cents/m³ from the previously approved rates. The storage and transportation rates increase excludes customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate T3 customers, if applicable. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)
[Rate schedule attached]