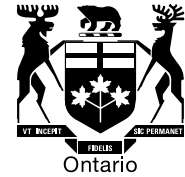


Ontario Energy Board
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BY E-MAIL AND WEB POSTING

December 30, 2016

**To: All Licensed Electricity Retailers
All Licensed Gas Marketers
All Licensed Electricity Distributors
All Natural Gas Distributors
All Participants in Consultation Process EB-2014-0158 (Consultation on the Effectiveness of Part II of the *Energy Consumer Protection Act, 2010*) and EB-2015-0268 (Giving Effect to the OEB's Report on the Effectiveness of the *Energy Consumer Protection Act, 2010*)
All Other Interested Parties**

**Re: Giving Effect to the OEB's Report on the Effectiveness of the *Energy Consumer Protection Act, 2010*
Issuance of New or Updated Disclosure Statements
OEB File No.: EB-2015-0268**

Further to the Ontario Energy Board's (OEB) [letter](#) of December 15, 2016, the OEB has updated its existing disclosure statements to ensure that they align with new legislative provisions that come into force January 1, 2017, and has also prepared new dual fuel disclosure statements based on the form and content of the updated single fuel versions.

All of the new or updated disclosure statements approved for use on and after January 1, 2017 are being posted on the OEB's website on are attached, and are also being posted on the OEB's website on the "[Energy Contracts – Disclosure Statement and Price Comparison Templates, Verification Scripts](#)" webpage.

Questions regarding the matters addressed in this letter should be directed to IndustryRelations@ontarioenergyboard.ca, or by phone at 416-314-2455 or 1-877-632-2727 (toll-free within Ontario).

DATED December 30, 2016

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Attachment Attachment A: New or Updated Disclosure Statements

Attachment A

New or Updated Disclosure Statements

Separate documents attached:

Updated Disclosure Statements in English and French languages

- i. Natural Gas Contract – In Person*
- ii. Natural Gas Contract – By Mail*
- iii. Natural Gas Contract – By Internet*
- iv. Natural Gas Contract – Renewal/Extension*
- v. Electricity Contract – In Person*
- vi. Electricity Contract – By Mail*
- vii. Electricity Contract – By Internet*
- viii. Electricity Contract – Renewal/Extension*

New Disclosure Statements

- ix. Dual Fuel Contract – In Person*
- x. Dual Fuel Contract – By Mail*
- xi. Dual Fuel Contract – By Internet*
- xii. Dual Fuel Contract – Renewal/Extension*