

RENEWED OR EXTENDED CONTRACT TO BUY NATURAL GAS FOR A HOME

See **Section 2** for what different words mean in this Contract.

Section 1. What you are buying and from who

Energy Retailer information	Summitt Energy (“Summitt”) is not your Gas Utility. We are licensed by the Ontario Energy Board to sell natural gas. Our natural gas licence number is GM-2013-0038. Section 7 tells you how to contact us for different reasons.
Your information	<<Customer Name>> <<Address>> <<City>>, Ontario <<Postal Code>> Customer ID: <<Customer ID>>, Contract Number: <<ContractNo>>
Address of the Home to be supplied under this Contract	<<Customer Service Address>> <i>Address of residential property to be supplied under the contract</i>
Contract Price: What you pay for natural gas under this Contract	Type of Contract Price: <input type="checkbox"/> Fixed price <input type="checkbox"/> Variable price <input type="checkbox"/> Flat price <input type="checkbox"/> Other <i>The Contract Price is the price that you choose from the different options on the renewal form that we sent you with this Contract. Please refer to the renewal form for details.</i> Section 4.2 tells you more about the Contract Price. It also tells you what part of your natural gas bills the Contract Price covers.
Other energy costs: Charges you will continue to pay to others	The Contract Price is only for part of your total natural gas bill. You will remain responsible for paying other charges to have natural gas delivered to the Home. Section 4.3 tells you more about these other charges.
Contract Length	The Contract Length starts on the Contract Start Date. You will buy your natural gas from Summitt for: <input type="checkbox"/> 1 year <input type="checkbox"/> 2 years <input type="checkbox"/> 5 years <input type="checkbox"/> Other: _____
Contract Start Date	This Contract will start on <<insert effective renewal date>>.
Your right to change your mind	You told us that you wanted this Contract by telephone or by returning to us a signed copy of the renewal form that we sent to you with this Contract. You have 14 days from that telephone call or from when you returned the signed form to us to change your mind. The Energy Consumer Protection Act gives you this right. If you tell us that you have changed your mind in those 14 days, this Contract will end. You will not have to pay a Cancellation Fee. Section 5.1 tells you about your right to change your mind.
Your rights to end this Contract	You can end this Contract for different reasons. If you end this Contract more than 30 days after you get your second bill under the Contract Price, you may have to pay a Cancellation Fee. Section 5.2 tells you about your rights to end this Contract. Section 5.3 tells you about Cancellation Fees.
Our rights to end this Contract	We can end this Contract for different reasons. If we end the Contract, you may have to pay an Early Exit Fee. Section 5.4 tells you about our rights to end this Contract. Section 5.5 tells you about Early Exit Fees

Section 2. What words mean in this Contract

“We”, “us” and “our” refer to Summitt.

“You” and “your” refers to the person whose name is set out beside “Your information” in **Section 1**.

“Account Holder” is the person whose name is on the Gas Utility bill for the Home.

“Cancellation Fee” is what you may have to pay if you end this Contract for no reason more than 30 days after you get your second bill with the Contract Price.

“Contract Length” is how long this Contract will last.

“Contract Price” is what you agree to pay under this Contract for natural gas that you buy from us for the Home.

“Early Exit Fee” is what you agree to pay if we end this Contract.

“Energy Consumer Protection Act” is the Energy Consumer Protection Act, 2010 and any regulation made under that Act.

“Gas Utility” is the gas company that runs the pipes that bring natural gas to the Home. A Gas Utility is also called a distributor or a distribution company.

“Home” is the property that is supplied with natural gas under this Contract as shown in **Section 1**.

Section 3. Your authority to agree to this Contract; Billing under this Contract

3.1 You are the Account Holder or the Account Holder’s spouse or agent

You have told us that:

- a. you are the Account Holder for the Home;
- b. you are the spouse of the Account Holder for the Home; or
- c. the Account Holder has given you permission to accept this Contract to supply natural gas to the Home.

3.2 Delivery and billing

Your Gas Utility will continue to deliver natural gas to the Home. They will also continue to read your natural gas meter.

Your Gas Utility will also normally continue to bill you on our behalf for natural gas supplied to the Home under this Contract. Your natural gas bills will be sent to you in accordance with your Gas Utility’s usual requirements and schedules for things like billing and payment dates and security deposits.

We reserve the right to bill you directly.

Section 4. Contract Price and other energy costs you will continue to pay

4.1 Agreement to buy from us

You agree to buy from us all of the natural gas used at the Home.

Your agreement to buy from us lasts until the end of the Contract Length. The Contract Length is shown in **Section 1**.

4.2 Contract Price: What you pay for natural gas under this Contract

You agree that you will pay the Contract Price for the natural gas that you buy from us.

The Contract Price is shown in **Section 1**. It includes:

For natural gas:
The price for the natural gas used in the Home. Natural gas use is measured in cubic meters or “m3”.
Any other charge listed in Section 1 as part of the Contract Price. This can include: - The price for getting natural gas to your Gas Utility (this is called “transportation”) - The price for holding on to the natural gas until you need it (this is called “storage”)

4.3 Other energy costs: Charges you will continue to pay to others

There are other charges that you will continue to pay in addition to the Contract Price.

These other charges are:

For natural gas:
What you have to pay your Gas Utility to bring natural gas to the Home, except for transportation and/or storage if Section 1 shows that these are included in the Contract Price.
Taxes

4.4 How you pay, deposits, late payments etc.

You agree that Summitt may bill you directly. If Summitt bills You directly, Summitt will send You a monthly invoice for all amounts due to Summitt for the applicable billing period. You will be required to pay Summitt, in full, the amounts owing the due date listed on the invoice sent to You. If You fail to pay Summitt's invoice on time, You will be responsible to pay an additional 1% interest per month (12% per year) on the unpaid amount, from the due date of payment until payment is received. You shall be responsible for all costs that relate to any failure to pay, including charges for dishonoured cheques, and all legal and collection costs.

You understand that Summitt or Your Gas Utility may revise any bill, if necessary, to account for any reassessment of actual consumption usage by Your Gas Utility. This may be done by Your Gas Utility conducting periodic meter readings, estimations, or allocations and Summitt will be entitled to charge You accordingly based on this information. Summitt can revise any bill after it is issued, regardless of payment by You, to account for any reassessment made by Summitt or by Your Gas Utility.

Section 5. Ending the Contract

5.1 You can change your mind about this Contract

The Energy Consumer Protection Act says that you can change your mind about this Contract. You can do that within 14 days from the day you told us that you wanted this Contract by telephone or by returning to us a signed copy of the renewal form that we sent to you with this Contract. If you tell us that you have changed your mind in those 14 days, this Contract will end. You will not have to pay any Cancellation Fees.

5.2 You can end this Contract if...

The Energy Consumer Protection Act says that you can end or "cancel" this Contract for different reasons if you want to.

You can end this Contract up to 30 days after you receive the second bill that is charging you the Contract Price. You will not have to pay any Cancellation Fees. But you have to pay those bills.

You can also end this Contract for any of the reasons below. You will not have to pay any Cancellation Fees.

1. If you move out of the Home for good.
2. If this Contract does not meet the rules in the Energy Consumer Protection Act or the rules set by the Ontario Energy Board.
3. If we did something that the Energy Consumer Protection Act says is an unfair practice. Some of the unfair practices are:
 - a. If we said something that is not true or that can mislead you
 - b. If you are not the Account Holder or the Account Holder's spouse or agent
 - c. If we did not follow the Ontario Energy Board's consumer protection rules
4. If the Energy Consumer Protection Act says that we have to record a telephone call or an internet transaction that we or someone acting for us have with you, and we do not give you a copy within 10 days after you ask for it.
5. If this Contract is changed, renewed or extended at a time when we have not given the Ontario Energy Board information that we must give them each year.
6. If this Contract is the result of our having automatically renewed or extended a contract that you had with us before.

The Energy Consumer Protection Act also says that you can end this Contract at any other time for no reason. You have to give us 10 days' notice that you want to end this Contract for no reason. In this case, we can charge you a Cancellation Fee (see **Section 5.3**).

Nothing in this Contract can take away or change any of the rights to end the Contract that the Energy Consumer Protection Act gives you.

5.3 Cancellation Fees

If you end this Contract for no reason more than 30 days after you receive the second bill that is charging you the Contract Price, we can charge you a Cancellation Fee. The Cancellation Fee cannot be more than \$50 if the Home used up to 3,500 m3 of natural gas in the 12 months before you end this Contract. If the Home used more than 3,500 m3 of natural gas in the 12 months before you end this Contract, the highest Cancellation Fee for gas is:

$\$0.05 \times [\text{amount of gas used in the Home in those 12 months} \div 12] \times \# \text{ of months or part months left to go in the Contract Length.}$

5.4 We can end this Contract if...

We can end this Contract for different reasons:

You are in default under this Contract because You have not made any payments on or before the due date specified in any invoice issued by Your Gas Utility or Summitt;

If Summitt bills You directly, then (in addition to the defaults set out above) Summitt may terminate the Contract immediately if: (i) You make an assignment or arrangement for the benefit of, or protection from, any of Your creditors, or (ii) You take any action, or have any action taken on Your behalf, under any bankruptcy or insolvency law, or permit any material portion of Your assets to be made subject to any seizure or realization.

5.5 Early Exit Fees

If Summitt ends this Contract more than 30 days after you receive the second bill that is charging you the Contract Price, for reasons listed in **Section 5.4**, we can charge you an Early Exit Fee. The Early Exit Fee cannot be more than \$50 if the Home used up to 3,500 m³ of natural gas in the 12 months before you end this Contract. If the Home used more than 3,500 m³ of natural gas in the 12 months before you end this Contract, the highest Cancellation Fee for gas is:

$\$0.05 \times [\text{amount of gas used in the Home in those 12 months} \div 12] \times \# \text{ of months or part months left to go in the Contract Length.}$

Section 6. Transferring the Contract

Summitt may, in its sole discretion, pledge, assign or otherwise transfer all or any of its rights or obligations under this Contract or any proceeds arising pursuant to this Contract without Your consent. You shall not pledge, assign or otherwise transfer all or any of Your rights or obligations under this Contract.

Section 7. How to Contact Us...

7.1 If you have a complaint or question

Please contact Summitt by telephone at 1.877-222-9520, email at customerservice@summittenergy.ca, by facsimile at 905-366-7063, mail or by personal delivery. Please address all written correspondence to Manager, Customer Service.

7.2 To renew or extend this Contract

See **Section 7.1**

7.3 To change your mind or end this Contract

See **Section 7.1**

Section 8. Making changes to this Contract

We cannot change this Contract without first asking you if you agree. If we want to change the Contract, we will send you the change in writing or ask you about it over the phone. If you agree to the change, we will send you a copy in writing. After you get that copy, you have 20 days to change your mind and tell us that you do not want the change after all.