

**From:** Betty Lou & Hank Vanderpost [REDACTED]  
**Sent:** March 15, 2017 5:10 PM  
**To:** BoardSec  
**Subject:** Hydro rate objection re: Innpower Corp.

Case No. EB 2016-0085

From: Henry & Betty Lou Vanderpost, [REDACTED]  
Cottage Address: [REDACTED].  
Phone No. [REDACTED]

We own a cottage (just a cottage, not winterized) in Innisfil, and our hydro needs are supplied by Innpower Corp. We recently received notice that our delivery charge would increase by \$10.69 per month, or a 9% increase. At the present time, our delivery charge is \$27.85 per month; that is a 38% INCREASE!! DO YOUR MATH, PLEASE!!!! My husband did attend the scheduled meeting in Innisfil last Thursday.

We only used a total of 503 kw during the last year. The main breaker is pulled for 7 months each and every year, but we still must pay a delivery charge, which is wrong. I called Innpower twice during the last year, left a message, and never got a call back. I feel this \$27.85 charge is unfair during the months that the main switch is pulled. I can call Bell Canada, and have them wave the monthly fee on my telephone, then why not the hydro company?

If a 38% increase was added to every Innpower household in Innisfil, could you hear the screams. There needs to be another method of increase for those residents, who use very little hydro. This 38% increase should not be approved in our situation.

We will be awaiting your common sense reply.

Betty Lou Vanderpost  
March 15th, 2017