



## EXHIBIT 3 - REVENUES

2015 Cost of Service

Cooperative Hydro Embrun Inc.  
EB-2017-0035

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## 3.1 LOAD AND REVENUE FORECAST

### 3.1.1 INTRODUCTION

The evidence presented in this exhibit provides information supporting the revenues derived from activities regulated by the Ontario Energy Board. Actual operating revenues from regulated operations are derived mainly from fixed and variable tariff charges as well as pass through charges and specific service charges. Revenues are collected from five (5) customer classes: Residential, General Service less than 50 kW, General Service greater than 50 kW, Unmetered Scattered Load (USL) and Street Lighting. CHEI does not anticipate any significant changes in its customer classes.

This exhibit also describes CHEI's load and customer forecasts. The load forecast methodology and assumptions are described in detail at 3.1.4 Load Forecast Methodology.

The evidence herein is organized per the following topics:

- 1) Revenue and Load Forecast
- 2) Impact and Persistence from Historical CDM Programs
- 3) Accuracy of Load Forecast and Variance Analysis, and
- 4) Other Revenues

### 3.1.2 OVERVIEW OF CURRENT REVENUES

Table 1 below shows revenues from current distribution charges for 2017. Distribution Revenues are derived from a combination of fixed monthly charges and volumetric charges applied to the utility's proposed Load Forecast. Fixed rate revenues are determined by applying the current fixed monthly charge to the number of customers or connections in each of the customer classes in each month. Variable rate revenue is based on a volumetric rate applied to meter readings for consumption or demand volume.

CHEI's 2018 forecasted revenues recovered through its currently approved distribution rates are projected at \$830,391 (exclusive of all rate riders). The revenues at proposed distribution rates are presented in Exhibit 6 and Exhibit 8.

1

**Table 1 - Revenues at Current Rates**

2017 Rates at 2018 Load

| Customer Class Name             | Test Year Projected Revenue from Existing Variable Charges |     |                  |                        |                           |                           |                           |                      |
|---------------------------------|--|-----|------------------|------------------------|---------------------------|---------------------------|---------------------------|----------------------|
|                                 | Variable Distribution Rate                                 | per | Test Year Volume | Gross Variable Revenue | Transform. Allowance Rate | Transform. Allowance kW's | Transform. Allowance \$'s | Net Variable Revenue |
| Residential                     | \$0.0072   | kWh | 21,616,344       | \$155,637.67           |                           |                           | \$0.00                    | \$155,637.67         |
| General Service < 50 kW         | \$0.0148   | kWh | 5,043,563        | \$74,644.73            |                           |                           | \$0.00                    | \$74,644.73          |
| General Service > 50 to 4999 kW | \$3.6957   | kW  | 12,736           | \$47,068.45            | 0.00                      |                           | \$0.00                    | \$47,068.45          |
| Unmetered Scattered Load        | \$0.0055   | kWh | 82,127           | \$451.70               |                           |                           | \$0.00                    | \$451.70             |
| Street Lighting                 | \$8.0867   | kW  | 603              | \$4,878.84             |                           |                           | \$0.00                    | \$4,878.84           |
| Total Variable Revenue          |  |     | 26,755,373       | \$282,681.40           | 0                         | 0                         | \$0.00                    | \$282,681.40         |

2017 Rates at 2018 Load

| Customer Class Name             | Test Year Projected Revenue from Existing Fixed Charges |                         |                      |                  |              |                 |                    |                 |
|---------------------------------|---|-------------------------|----------------------|------------------|--------------|-----------------|--------------------|-----------------|
|                                 | Fixed Rate  | Customers (Connections) | Fixed Charge Revenue | Variable Revenue | TOTAL        | % Fixed Revenue | % Variable Revenue | % Total Revenue |
| Residential                     | \$21.8700   | 2,100                   | \$551,124.00         | \$155,637.67     | \$706,761.67 | 77.98%          | 22.02%             | 77.72%          |
| General Service < 50 kW         | \$17.9000   | 172                     | \$36,969.84          | \$74,644.73      | \$111,614.58 | 33.12%          | 66.88%             | 12.27%          |
| General Service > 50 to 4999 kW | \$199.4500  | 9                       | \$21,540.60          | \$47,068.45      | \$68,609.05  | 31.40%          | 68.60%             | 7.54%           |
| Unmetered Scattered Load        | \$21.1600   | 17                      | \$4,415.87           | \$451.70         | \$4,867.57   | 90.72%          | 9.28%              | 0.54%           |
| Street Lighting                 | \$1.9900  | 530                     | \$12,646.72          | \$4,878.84       | \$17,525.56  | 72.16%          | 27.84%             | 1.93%           |
| Total Fixed Revenue             |   | 2,828                   | \$626,697.03         | \$282,681.40     | \$909,378.43 |                 |                    |                 |

- 2 A completed Appendix 2-IB Load Forecast Analysis is presented at Appendix A of this Exhibit  
3 and also in Tab 10 of the RRWF.<sup>1</sup>  
4 CHEI does not foresee or plan for any changes in its customer classes.

### 5 3.1.3 PROPOSED LOAD FORECAST

6 The following section of the application covers the approach taken to determine the Load  
7 Forecast. This section also covers economic assumptions and data sources for customer and  
8 load forecasts. It explains wholesale purchases and subsequent adjustments to the wholesale  
9 purchases. It also provides the rationale behind each variable used in the regression analysis.  
10 Lastly, it presents the regression results and explains how they were used to determine the  
11 forecast for the bridge and test year.

<sup>1</sup> MFR - Completed Appendix 2-IB; the customer and load forecast for the test year must be entered on RRWF, Tab 10

1 Table 2 below presents the actual and forecast trends for customer/connection counts, kWh  
2 consumption and billed kW demand. The forecast trend is what CHEI has based its proposed  
3 rates on.

4 **Table 2 - Customer and Volume Trend Table**

|                    | Year      | 2014       | 2015       | 2016       | 2017       | 2018       | 2018 CDM Adjusted |
|--------------------|-----------|------------|------------|------------|------------|------------|-------------------|
| Residential        | Cust/Conn | 1,800      | 1,847      | 1,927      | 2,040      | 2,100      | 2,100             |
|                    | kWh       | 19,479,913 | 19,377,540 | 19,268,403 | 21,046,900 | 21,676,646 | 21,616,344        |
|                    | kW        |            |            |            |            |            |                   |
| GS < 50 kW         | Cust/Conn | 159        | 165        | 163        | 168        | 172        | 172               |
|                    | kWh       | 4,701,954  | 4,594,197  | 4,538,610  | 4,941,575  | 5,057,633  | 5,043,563         |
|                    | kW        |            |            |            |            |            |                   |
| GS > 50 to 4999 kW | Cust/Conn | 11         | 11         | 11         | 9          | 9          | 9                 |
|                    | kWh       | 4,346,251  | 4,316,369  | 4,274,953  | 3,657,936  | 2,835,388  | 2,827,501         |
|                    | kW        | 12,214     | 12,238     | 12,169     | 12,701     | 12,772     | 12,736            |
| USL                | Cust/Conn | 19         | 19         | 18         | 17         | 17         | 17                |
|                    | kWh       | 89,075     | 94,284     | 94,284     | 82,356     | 82,356     | 82,127            |
|                    | kW        | -          | -          | -          | -          | -          | -                 |
| Street Lighting    | Cust/Conn | 409        | 430        | 505        | 517        | 530        | 530               |
|                    | kWh       | 359,464    | 373,173    | 376,348    | 385,594    | 395,068    | 393,969           |
|                    | kW        | 1,003      | 1,050      | 576        | 590        | 605        | 603               |
| Total              | Cust/Conn | 2,398      | 2,471      | 2,623      | 2,751      | 2,828      | 2,828             |
|                    | kWh       | 28,976,657 | 28,755,563 | 28,552,598 | 30,114,361 | 30,047,092 | 29,963,504        |
|                    | kW        | 13,217     | 13,288     | 12,745     | 13,291     | 13,377     | 13,339            |

5

### 3.1.4 LOAD FORECAST METHODOLOGY AND DETAIL<sup>2</sup>

CHEI's load forecast methodology has not changed since its last Cost of Service in 2014. The forecast is prepared in two phases. The first phase, a billed energy forecast by customer class for 2018, is developed using a total purchase (**Wholesale**) basis regression analysis. Then, in the second phase, usage associated with the known change in customers for 2018 is determined and added (if applicable) (**Adjusted Wholesale**). The methodology proposed in this application predicts wholesale consumption (**Predicted**) using a multiple regression analysis that relates historical monthly wholesale kWh usage to carefully selected variables. The one-way analysis of variance (**ANOVA**) is used to determine whether there are any statistically significant differences between the means of three or more independent (unrelated) groups. The ANOVA compares the means between the groups you are interested in and determines whether any of those means are statistically significantly different from each other. The utility did not test the NAC method due to the fact that NAC is generally seen as an alternative when sound historical data is not available.<sup>3</sup>

The most significant variables used in weather related regressions are monthly historical heating degree days and cooling degree days. Heating degree-days provide a measure of how much (in degrees), and for how long (in days), the outside temperature was below that base temperature. The most readily available heating degree days come with a base temperature of 18°C. Cooling degree-day figures also come with a base temperature, and provide a measure of how much, and for how long, the outside temperature was above that base temperature.

For degree days, daily observations as reported in Ottawa are used. The regression model also uses other variables which are tested to see their relationship and contribution to the fluctuating wholesale purchases. Each variable is discussed in detail later in this section.

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<sup>2</sup> MFR - Explanation of weather normalization methodology

<sup>3</sup> MFR - NAC Model - rationale for choice, data supporting NAC variables, description of accounting for CDM including licence conditions, discussion of weather normalization considerations

## 1 **Explanation of Multiple Regression Analysis**

2 Multiple regression can be utilized for forecasting purposes by analyzing how a number of  
3 variables have affected a depended variable historically. From this, the relationship between  
4 these variables and the depended variable can be expressed as:

$$5 \quad Y=A+B_1X_1+B_2X_2\dots+b_Nx_N + E$$

6 Where:

7  $Y$  = Predicted depended variable value

8  $A$  = the value of  $Y$  when all  $X$ s are zero

9  $X$  = the independent variable

10  $B$  = the coefficients corresponding to the independent variables

11  $n$  = the number of independent variables

12  $E$  = an error term

13 By forecasting the independent variables, the dependent variable can be predicted. However, to  
14 ascertain that the relationship is not coincidental, the utility must first assess the correlation  
15 between the dependent and individual independent variables. This can be accomplished by the  
16 Person Correlation Coefficient (otherwise known as "R") to each independent variable. This  
17 depicts how much of the change in depended variable can be explained by the change in  
18 independent variables. Those variables with a high R-squared should then be used for multiple  
19 regression. The same correlation coefficient can be applied to multiple independent variables to  
20 ascertain how much of the change in a dependent variable can be explained by changes in all  
21 independent variables.

$$22 \quad R \text{ Squared}=(B'X'Y - nAVG(Y)^2)/Y'Y-nAVG(Y)^2)$$

23 Where:

24  $B',X',Y'$  = Matrixes of all combinations of  $B,X\&Y$  respectively

25  $^2$  = Squared

1 The adjusted R-squared is calculated by “correcting” for the number of independent variables in  
2 a multiple regression analysis. The formula:  $Adj\ RSq = (1 - (1 - RSq) * ((n - 1) / (n - k)))$ . It is often used to  
3 compare models involving a different number of coefficients. The statistical significance of the  
4 multiple regression can be tested with the F-test which is derived from a normal probability  
5 distribution. A critical point along the distribution can be found given a degree of confidence  
6 required, the number of variables and the number of observations. If the F-statistic is at this  
7 point, then the analysis can be deemed statistically significant at the level of confidence.

8 
$$F\text{-statistic} = (R\ \text{Squared} / k - 1) / (1 - R\ \text{Squared}) / (n - k)$$

9 Where:

10 K = number of independent variable

11 n = number of observations

12 Independent variables that are highly correlated themselves can lead to high variances in slope  
13 estimation (B). This is known as “Multicollinearity.” For this reason, independent variables with a  
14 high level of multicollinearity to the other independent variables should consider being omitted  
15 from the analysis.

16

### 17 3.1.5 ECONOMIC OVERVIEW

18 Embrun is a community in the Eastern Ontario region. The community is located approximately  
19 a twenty-five-minute drive from Ottawa, an hour and a half from Montreal, and a five-hour drive  
20 from Toronto. Embrun is located near Trans-Canada Highway 417, between Russell, Ontario and  
21 Limoges, Ontario.

22 Embrun is also part of the National Capital Region. Embrun is part of the larger Russell Township  
23 in Prescott and Russell United Counties. In 2011 (the year of the most recent census), the urban  
24 area of Embrun had a total population of 6,380, but if surrounding agricultural areas closely tied  
25 to the community are included, the population figure rises to 8,669. This makes Embrun the  
26 largest community in the Township of Russell.

1 Embrun has grown rapidly in recent years. Between 2001 and 2006, the population of Embrun's  
2 urban area increased by 26.6%, a higher growth rate than any other community in the 613 area  
3 code and the 8th highest growth rate in Ontario. Between 2006 and 2011 its growth was slower,  
4 but still more than double the provincial average, growing at a rate of 12.8%, which was the 6th  
5 fastest in the 613 area code and the 25th fastest in Ontario.

6 The town has a French-speaking majority, with a significant English-speaking minority.  
7 According to the 2006 Census, 57% of Embrun's population speaks French at home, while 41%  
8 speak English at home. The remaining 2% speak either both languages equally, or speak a non-  
9 official language.

10 Embrun is considered a bedroom community. The majority of the population works in nearby  
11 Ottawa and commutes into the city on a daily basis. A large proportion of these people are  
12 people with post-secondary education who work in the Canadian civil service or Ottawa's large  
13 high-tech sector. This has been the case since the mid-20th century. Prior to then, agriculture  
14 employed the majority of the community's population.

15 Agriculture still has a significant presence in the area. It is one of the major distributors of dairy  
16 products and bovine in the region.

17 57% of Embrun's population speaks French at home, while 41% speak English at home. The  
18 remaining 2% speak either both languages equally, or speak a non-official language. 63% of  
19 Embrun residents list French as their mother tongue, while 33% list English as their mother  
20 tongue. 66% of Embrun residents are bilingual in both English and French, 24% speak only  
21 English, and 9% speak only French. For the language of work, the English language is  
22 disproportionately common; while only 41% of Embrun residents speak English at home, 57% of  
23 Embrun residents speak primarily or exclusively English at work.

24 The median income for Embrun residents is \$40,567 a year, higher than the Ontario average of  
25 \$29,335 a year. Note that those values include all residents over the age of 15 with any reported  
26 income, meaning that (for example) teenagers working minimum wage on their days off school  
27 would be included. If only full-time workers are included, the median income for Embrun

1 residents rises to \$50,096 a year, still above the Ontario average, which for this category is  
2 \$44,748 a year.

3 With respect to climate, Embrun has a continental climate with cool winters, humid summers,  
4 and short autumns and springs.

5 Summers and winters last approximately 4–4½ months long while autumn and spring are  
6 shorter. The first snowfalls of the year usually occur in mid-to-late November, but snow doesn't  
7 actually cover the ground until December. Before that, snow usually melts as soon as it hits the  
8 ground.

9 In the spring, the snow usually starts melting in March, although occasional "warm breaks" with  
10 temperatures as high as 10 °C (50 °F) usually occur once or twice in January and February.

11 In recent years, winters have gotten much warmer, so often in the winter; freezing rain will occur.

12 In the summer, humidity is often common, especially in July. Although temperatures are usually  
13 just under 30 °C (86 °F), with the humidity, it can feel as hot as 35 °C or higher.

14 While there are no definite plans for growth in the area, there are a few plans for subdivision  
15 development which may spur some residential growth in the area. Considered a bedroom  
16 community for Ottawa, families wishing to get out of the city but still work in the city are  
17 moving to urban service areas such as Embrun and buying townhomes or garden homes. It is  
18 expected this trend will continue for the next few years. <sup>4</sup>

---

<sup>4</sup> MFR - Explanation of causes, assumptions and adjustments for volume forecast. Economic assumptions and data sources for customer and load forecasts

1 **3.1.6 OVERVIEW OF WHOLESALE PURCHASES**

2 CHEI purchases electricity from Hydro One and embedded generation.

3 The following table outlines the unadjusted monthly wholesale purchases:

4 **Table 3 - Wholesale Purchases 2007-2016 (net of Microfit)**

|           | 2,007      | 2,008      | 2,009      | 2,010      | 2,011      | 2,012      | 2,013      | 2,014      | 2,015      | 2,016      |
|-----------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| January   | 2,933,130  | 3,110,288  | 3,471,299  | 3,269,071  | 3,249,782  | 3,203,563  | 3,171,982  | 3,344,478  | 3,345,142  | 2,945,144  |
| February  | 2,955,421  | 2,894,816  | 2,991,627  | 2,766,734  | 2,805,743  | 2,732,020  | 2,780,449  | 2,831,008  | 3,099,920  | 2,771,659  |
| March     | 2,812,000  | 2,843,479  | 2,763,632  | 2,517,663  | 2,746,623  | 2,528,737  | 2,614,250  | 2,904,055  | 2,746,124  | 2,542,833  |
| April     | 2,219,382  | 2,170,408  | 2,227,608  | 2,112,148  | 2,227,301  | 2,177,764  | 2,243,117  | 2,248,235  | 2,164,850  | 2,189,884  |
| May       | 2,001,942  | 1,979,923  | 1,822,056  | 2,239,398  | 2,105,199  | 2,163,211  | 2,109,195  | 2,050,728  | 2,115,678  | 2,134,408  |
| June      | 2,263,414  | 2,237,254  | 2,173,982  | 2,245,628  | 2,300,335  | 2,420,539  | 2,237,264  | 2,331,473  | 2,163,044  | 2,321,533  |
| July      | 2,283,942  | 2,405,222  | 2,290,661  | 2,426,109  | 2,720,678  | 2,729,646  | 2,703,899  | 2,439,754  | 2,565,589  | 2,638,538  |
| August    | 2,353,395  | 2,285,530  | 2,581,599  | 2,565,832  | 2,492,714  | 2,628,584  | 2,476,640  | 2,403,864  | 2,513,602  | 2,785,733  |
| September | 2,083,981  | 2,171,190  | 2,009,315  | 2,159,173  | 2,186,451  | 2,173,687  | 2,105,313  | 2,180,826  | 2,332,522  | 2,197,232  |
| October   | 2,135,946  | 2,189,674  | 2,334,419  | 2,211,746  | 2,190,058  | 1,959,194  | 2,158,039  | 2,124,494  | 2,091,398  | 2,123,746  |
| November  | 2,542,576  | 2,569,206  | 2,424,252  | 2,492,157  | 2,340,743  | 2,387,199  | 2,535,841  | 2,439,672  | 2,282,068  | 2,257,978  |
| December  | 3,229,565  | 3,343,542  | 3,255,138  | 3,095,819  | 2,955,433  | 3,024,052  | 3,225,003  | 2,943,196  | 2,568,199  | 2,856,296  |
| Total     | 29,814,696 | 30,200,534 | 30,345,587 | 30,101,478 | 30,321,059 | 30,128,196 | 30,360,992 | 30,241,782 | 29,988,135 | 29,764,983 |

5

6 CHEI's load has seen a modest decline over the past 10 years with the largest total wholesale

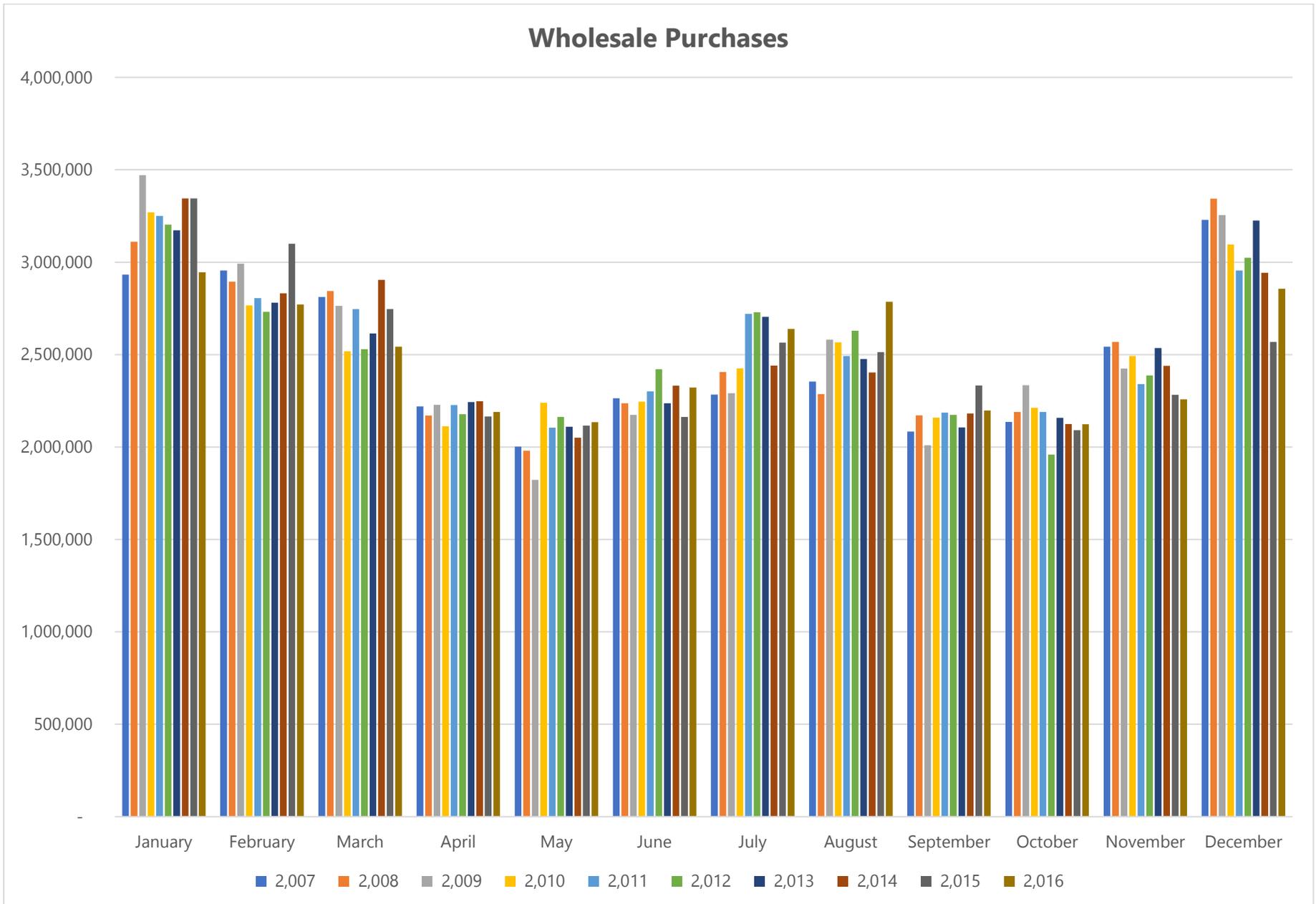
7 being back in 2013. Wholesale purchases, on the whole, have decreased by 0.2% from 2007 to

8 2016. Since the number of customers has only moderately increased over the past 5 years, the

9 assumption is that the effects of energy efficiency changes have contributed to the modest

10 decline.

11



### 3.1.7 OVERVIEW OF VARIABLES USED<sup>5</sup>

In CHEI's case, variation in monthly electricity consumption is influenced by three main factors – weather (e.g. heating and cooling), which is by far the most dominant effect on most systems; employment factors (increases or decreases in economic activity leads to changes in employment); and lastly the number of days per month. Specifics relating to each variable used in the regression analysis are presented in the next section.

#### **Heating and Cooling:**

In order to determine the relationship between observed weather and energy consumption, monthly weather observations describing the extent of heating or cooling required within the month are necessary. Environment Canada publishes monthly observations on heating degree days (HDD) and cooling degree days (CDD) for selected weather stations across Canada. Heating degree-days for a given day are the number of Celsius degrees that the mean temperature is below 18°C. Cooling degree-days for a given day are the number of Celsius degrees that the mean temperature is above 18°C. For CHEI, the monthly HDD and CDD as reported at Ottawa International Airport were used.

CHEI has adopted the 10 year average from 2007 to 2016 as the definition of weather normal. Our view is that a ten-year average based on the most recent ten calendar years available is a reasonable compromise that likely reflects the "average" weather experienced in recent years. Many other LDCs have also adopted this definition for the purposes of cost-of-service rebasing. The following table outlines the monthly weather data used in the regression analysis.

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<sup>5</sup> MFR - Multivariate Regression Model - rationale for choice, regression statistics, explanation of weather normalization methodology, sources of data for endogenous and exogenous variables, any binary variables used to either account for individual data points or to account for seasonal or cyclical trends or for discontinuities in the historical data, explanation of any specific adjustments made; data used in load forecast must be provided in Excel format, including derivation of constructed variables

**Table 4 - HDD and CDD as reported at Utility Location**

| HDD       | 2007   | 2008    | 2009    | 2010    | 2011    | 2012    | 2013    | 2014    | 2015    | 2016    |
|-----------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| January   | 797.10 | 754.20  | 979.50  | 789.20  | 893.20  | 831.00  | 839.90  | 918.30  | 894.30  | 711.00  |
| February  | 820.00 | 774.30  | 711.50  | 655.80  | 729.00  | 671.40  | 728.50  | 793.20  | 957.40  | 673.00  |
| March     | 643.00 | 721.10  | 598.30  | 460.70  | 636.00  | 460.30  | 579.60  | 783.60  | 726.40  | 504.00  |
| April     | 361.10 | 299.60  | 334.30  | 258.10  | 347.40  | 363.30  | 285.50  | 384.20  | 345.20  | 351.00  |
| May       | 157.30 | 185.40  | 181.60  | 112.30  | 142.80  | 96.00   | 105.70  | 127.30  | 90.90   | 107.00  |
| June      | 34.20  | 22.40   | 50.40   | 37.60   | 18.50   | 0.00    | 54.10   | 20.30   | 40.30   | 31.00   |
| July      | 11.80  | 0.30    | 13.10   | 4.50    | 0.00    | 0.00    | 7.70    | 7.70    | 7.70    | 6.00    |
| August    | 20.10  | 14.40   | 26.10   | 14.70   | 2.30    | 8.40    | 13.40   | 21.40   | 7.20    | 4.00    |
| September | 76.00  | 95.40   | 106.50  | 112.00  | 55.40   | 127.30  | 133.20  | 110.30  | 46.30   | 48.00   |
| October   | 227.50 | 321.80  | 355.50  | 311.00  | 259.10  | 243.10  | 235.80  | 257.90  | 311.40  | 217.00  |
| November  | 517.00 | 502.80  | 417.40  | 491.60  | 392.90  | 541.70  | 560.80  | 510.60  | 417.50  | 371.00  |
| December  | 787.70 | 796.70  | 759.40  | 731.40  | 415.00  | 680.60  | 858.20  | 696.40  | 490.10  | 638.00  |
| Total     | 797.10 | 6497.40 | 6543.60 | 5989.90 | 5903.60 | 6036.10 | 6416.40 | 6646.20 | 6350.70 | 5677.00 |

| CDD       |       | 2008  | 2009  | 2010  | 2011  | 2012  | 2013  | 2014 | 2015  | 2016 |
|-----------|-------|-------|-------|-------|-------|-------|-------|------|-------|------|
| January   | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0    | 0     | 0    |
| February  | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0    | 0     | 0    |
| March     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0    | 0     | 0    |
| April     | 0     | 0     | 0     | 0     | 0     | 3.2   | 0     | 0    | 0     | 4    |
| May       | 17.30 | 0     | 2.5   | 1.6   | 16.7  | 21    | 15.3  | 8.8  | 23.5  | 84   |
| June      | 66.90 | 0     | 3.2   | 38.2  | 59.1  | 70.4  | 39.4  | 54.9 | 22.5  | 135  |
| July      | 65.10 | 60.5  | 44.9  | 33.4  | 137.5 | 142.2 | 111.1 | 62.8 | 103.8 | 198  |
| August    | 79.30 | 78.9  | 42.9  | 150.8 | 82.3  | 97.6  | 57.2  | 55.8 | 71.2  | 213  |
| September | 25.70 | 49.5  | 82.1  | 93    | 32.9  | 20.6  | 10.1  | 21.6 | 51.7  | 88   |
| October   | 1.90  | 25    | 5     | 26.2  | 1.4   | 0     | 0.7   | 3.1  | 0     | 14   |
| November  | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0    | 0     | 0    |
| December  | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0    | 0     | 0    |
| Total     |       | 213.9 | 180.6 | 343.2 | 329.9 | 355   | 233.8 | 207  | 272.7 | 736  |

**Employment Factor:**

In order to measure the change in economic activity, a data series must be chosen which represents, as much as possible, regional economic activity. CHEI used the monthly full-time employment levels for the CHEI economic region, as reported in Statistics Canada’s Monthly Labour Force Survey (CANSIM).

The following table outlines the full-time employment levels for the CHEI economic region which were tested and ultimately included in the regression analysis.

**Table 5 - Full-Time Employment Levels for the CHEI Economic Region**

|           | 2007   | 2008   | 2009   | 2010   | 2011   | 2012   | 2013   | 2014   | 2015   | 2016   |
|-----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| January   | 620.00 | 671.20 | 677.30 | 671.80 | 666.30 | 684.20 | 691.20 | 690.20 | 691.90 | 681.70 |
| February  | 623.20 | 669.90 | 668.00 | 669.80 | 663.40 | 685.10 | 686.60 | 683.80 | 685.10 | 681.30 |
| March     | 628.70 | 667.80 | 657.00 | 668.50 | 666.00 | 686.90 | 679.30 | 685.10 | 680.30 | 680.80 |
| April     | 638.60 | 668.20 | 652.40 | 669.60 | 668.90 | 695.10 | 676.60 | 686.20 | 683.70 | 681.40 |
| May       | 647.50 | 669.80 | 647.10 | 677.10 | 674.90 | 702.50 | 678.60 | 695.20 | 686.30 | 687.70 |
| June      | 657.40 | 676.10 | 655.10 | 688.40 | 684.40 | 709.40 | 682.90 | 700.10 | 692.20 | 692.20 |
| July      | 669.30 | 684.20 | 666.00 | 693.80 | 689.90 | 705.40 | 689.00 | 708.20 | 695.40 | 701.10 |
| August    | 673.40 | 688.40 | 678.90 | 687.90 | 694.60 | 699.20 | 691.50 | 708.40 | 694.70 | 699.80 |
| September | 670.90 | 685.70 | 679.50 | 677.70 | 687.80 | 691.60 | 688.20 | 704.70 | 690.10 | 693.50 |
| October   | 669.70 | 681.70 | 677.60 | 673.50 | 681.10 | 687.90 | 684.20 | 701.70 | 690.20 | 695.30 |
| November  | 670.60 | 681.70 | 675.20 | 673.80 | 676.80 | 689.30 | 685.20 | 700.60 | 687.80 | 697.60 |
| December  | 673.90 | 683.20 | 673.30 | 671.00 | 679.30 | 692.10 | 687.90 | 701.40 | 690.30 | 703.00 |

**Daylight hours:**

The utility tested the regression analysis using Average Daylight Hours & Minutes/ Day. The premise behind this variable is that shorter days bring higher electricity consumption. During fall and winter months, the days are shorter, and as such, consumers spend more time indoors, lights and appliances are turned on earlier and used for longer periods of time. In 2008, Energy Department experts studied the impact of the extended Daylight Saving Time on energy consumption in the U.S. and found that Daylight Savings Time saved about 0.5 percent in total electricity per day. While this might not sound like a lot, it adds up to electricity savings of 1.3 billion kilowatt-hours -- or the amount of electricity used by more than 100,000 households for an entire year. These electricity savings generally occur during a 3-5 hour period in the evening. The utility tested but ultimately determined that its use did not improve the results. Therefore, the variable was dropped from the study.

**Days per month:**

Lastly, CHEI also tested a "Days per month" variable. Although the variables did not yield particularly significant results, it did slightly improve the R-Square, and therefore CHEI opted to keep it as a variable. All relevant scenarios tested by the utility can be found in the regression model at tab 6.1 entitled Regression Scenarios.

Using a combination of wholesale purchases and variables listed above, a multiple regression analysis was used to develop an equation describing the relationship between monthly actual wholesale kWh and the explanatory variables. CHEI also used a correlation function to examine the relationship between the variables included in the analysis. The results of the correlation analysis for each scenario can also be found at tab 6.1 entitled Regression Scenarios.

To project the adjusted wholesale purchases for the bridge and test year, the model uses, for the most part, a simple average of the last 10 years of historical data. CHEI has applied this method of prediction to all variables.

### **Origin of variables**

- HDD: Stats Canada
- CDD : Stats Canada
- Employment: Stats Canada
- Days per month Computed by the utility
- Daylight hours <http://www.ottawa.climatemps.com/index.php> (not used)

### **Rational for including and excluding variables**

During the process of testing the regression analysis, many different variables and times periods are tested to arrive to the best R-Squared. The utility's rational behind selecting or dropping certain variables involves a "no-worst" rational. In other words, if a variable is justified and does not worsen the results, it is generally kept as one of the regression variables. In this case, the Days per Month only slightly improved the R-Square however, the utility still opted to keep them as part of the regression analysis.

3.1.8 REGRESSION RESULTS

Table 6 below presents the regression results used to determine the load forecast

**Table 6 - Correlation/Regression Results**

|                                     |                     |                       |               |                |                             |  |                  |                              |   |                                       |
|-------------------------------------|---------------------|-----------------------|---------------|----------------|-----------------------------|--|------------------|------------------------------|---|---------------------------------------|
| <b>R Squared</b>                    | <b>0.7774</b>       |                       |               |                | <b>1.368</b>                | <b>Durbin-Watson Statistic</b>               |                  |                              |   |                                       |
| <b>Adjusted R Squared</b>           | <b>0.7697</b>       |                       |               |                | <b>1.65 - 1.75</b>          | <b>Positive autocorrelation detected</b>     |                  |                              |   |                                       |
| <b>Standard Error</b>               | <b>183266.2031</b>  |                       |               |                | <b>2.448</b>                | <b>Critical F-Statistic - 95% Confidence</b> |                  |                              |   |                                       |
| <b>F - Statistic</b>                | <b>100.4219</b>     |                       |               |                | <b>86.12%</b>               | <b>Confidence to which analysis holds</b>    |                  |                              |   |                                       |
|                                     |                     |                       |               |                |                             |  |                  |                              |   |                                       |
|                                     |                     |                       |               |                |                             |  |                  |                              |   |                                       |
| <b>Multiple Regression Equation</b> |                     |                       |               |                | <b>Independent Analysis</b> |  |                  | <b>Auto Correlation</b>      | <b>Multicollinearity</b>                      |                                       |
|                                     | <b>Coefficients</b> | <b>Standard Error</b> | <b>t Stat</b> | <b>p Value</b> | <b>R Squared</b>            | <b>Coefficient</b>                           | <b>Intercept</b> | <b>DI= 1.69<br/>Du= 1.72</b> | <b>Adjusted R-Squared against other Indep</b> | <b>Variables With RSQ at &gt; 90%</b> |
| <b>Intercept</b>                    | -989,930.411        | 957,231.488           | -1.034        | 30.32%         |                             |  |                  | <b>DW-Stat</b>               |   |                                       |
| HDD                                 | 1,410.520           | 71.241                | 19.799        | 0.00%          | 57.06%                      | 946.76                                       | 2177336.75       | <b>0.35</b>                  | 38.54%  |                                       |
| CDD                                 | 4,569.272           | 510.271               | 8.955         | 0.00%          | 1.78%                       | -1173.39                                     | 2541151.25       | <b>0.63</b>                  | 41.00%  |                                       |
| NoD in Month                        | 63,592.798          | 20,910.562            | 3.041         | 0.29%          | 0.00%                       | 682.01                                       | 2489806.25       | <b>2.96</b>                  | 3.27%   |                                       |
| Employment                          | 1,394.500           | 1,127.293             | 1.237         | 21.86%         | 0.36%                       | -1416.27                                     | 3474968.00       | <b>0.23</b>                  | 12.44%  |                                       |

1 The resulting regression equation yields an adjusted R-squared of 0.769. When actual annual  
 2 wholesale values are compared to annual values predicted by the regression equation, the mean  
 3 absolute percentage error (MAPE) is 1.157 per cent. More detailed model statistics can be found  
 4 in the next section.

5 Once CHEI calculated its preferred Regression Results, the Load Forecast model then uses the  
 6 coefficients from the regression results to adjust the wholesale purchases. Table 7 as seen  
 7 below, demonstrates the results of this adjustment. The table shows a comparison of the actual  
 8 and predicted wholesale purchases.

9 **Table 7 - Wholesale vs. Adjusted using the coefficients from the regression results**

| Year | Wholesale  | year over<br>year | Predicted  | year over<br>year | Wholesale<br>VS Predicted |
|------|------------|-------------------|------------|-------------------|---------------------------|
| 2007 | 29,814,696 |                   | 29,720,954 |                   | -0.31%                    |
| 2009 | 30,200,534 | 1.29%             | 29,974,902 | 0.85%             | -0.75%                    |
| 2009 | 30,345,587 | 0.48%             | 29,782,057 | -0.64%            | -1.86%                    |
| 2010 | 30,098,957 | -0.81%            | 29,840,077 | 0.19%             | -0.86%                    |
| 2011 | 30,311,723 | 0.71%             | 29,442,446 | -1.33%            | -2.87%                    |
| 2012 | 30,091,478 | -0.73%            | 30,243,327 | 2.72%             | 0.50%                     |
| 2013 | 30,301,350 | 0.70%             | 30,138,226 | -0.35%            | -0.54%                    |
| 2014 | 30,157,452 | -0.47%            | 30,476,269 | 1.12%             | 1.06%                     |
| 2015 | 29,896,472 | -0.87%            | 30,222,148 | -0.83%            | 1.09%                     |
| 2016 | 29,672,839 | -0.75%            | 31,427,034 | 3.99%             | 5.91%                     |

10

11

12 Table 8 as seen below, shows the results of the mean absolute deviation (MAD), the mean  
 13 square error (MSE), the root mean square (RMSE) and the mean absolute Percentage error  
 14 (MAPE).

15

**Table 8 - MAP-MSE-MAPE**

| Period | Actual         | Forecast       | Error                           | Absolute Value of Error         | Square of Error                                 | Absolute Values of Errors Divided by Actual Values. |
|--------|----------------|----------------|---------------------------------|---------------------------------|---|---|
| t      | A <sub>t</sub> | F <sub>t</sub> | A <sub>t</sub> - F <sub>t</sub> | A <sub>t</sub> - F <sub>t</sub> | (A <sub>t</sub> - F <sub>t</sub> ) <sup>2</sup> | (A <sub>t</sub> - F <sub>t</sub> )/A <sub>t</sub>   |
| 1      | 29,814,696     | 29,720,954     | 93,741                          | 93,741                          | 8,787,439,547                                   | 0.0031  |
| 2      | 30,200,534     | 29,974,902     | 225,631                         | 225,631                         | 50,909,533,864                                  | 0.0075  |
| 3      | 30,345,587     | 29,782,057     | 563,530                         | 563,530                         | 317,566,008,846                                 | 0.0186  |
| 4      | 30,098,957     | 29,840,077     | 258,880                         | 258,880                         | 67,018,865,809                                  | 0.0086  |
| 5      | 30,311,723     | 29,442,446     | 869,276                         | 869,276                         | 755,641,626,654                                 | 0.0287  |
| 6      | 30,091,478     | 30,243,327     | -151,849                        | 151,849                         | 23,058,138,100                                  | 0.0050  |
| 7      | 30,301,350     | 30,138,226     | 163,125                         | 163,125                         | 26,609,637,654                                  | 0.0054  |
| 8      | 30,157,452     | 30,476,269     | -318,817                        | 318,817                         | 101,644,230,017                                 | 0.0106  |
| 9      | 29,896,472     | 30,222,148     | -325,676                        | 325,676                         | 106,065,016,045                                 | 0.0109  |
| 10     | 29,672,839     | 31,427,034     | -1,754,195                      | 1,754,195                       | 3,077,201,374,710                               | 0.0591  |
|        | Totals         |                | -376,353                        | 4,724,721                       | 4,534,501,871,247                               | <b>0.1570</b>                                       |

- 1
- 2 The mean absolute deviation (MAD) is the sum of absolute differences between the actual value
- 3 and the forecast divided by the number of observations.
- 4 Mean square error (MSE) is probably the most commonly used error metric. It penalizes larger
- 5 errors because squaring larger numbers has a greater impact than squaring smaller numbers.
- 6 The MSE is the sum of the squared errors divided by the number of observations.
- 7 Mean Absolute Percentage Error (MAPE) is the average of absolute errors divided by actual
- 8 observation values.
- 9 In accordance with the Filing Requirements, CHEI has also provided a 2018 forecast assuming
- 10 twenty-year normal weather conditions. Table 9 below displays 20 years of historical Heating
- 11 Degree Days and Cooling Degree Days. The impact of using both a 10 year average as well as a
- 12 20 year average to weather normalize wholesale purchases is presented in Table 10.



1 **Table 10 - Forecast using a 10 year vs. 20 year weather normalization**

| Date           | Weather Normalized 10Year | Yearly Total 10Year | Weather Normalized 20Year | Yearly Total 210Year |
|----------------|---------------------------|---------------------|---------------------------|----------------------|
| 2017-January   | 3142979.43                |                     | 3142979.43                |                      |
| 2017-February  | 2840325.17                |                     | 2840325.17                |                      |
| 2017-March     | 2820641.02                |                     | 2820641.02                |                      |
| 2017-April     | 2368393.81                |                     | 2368393.81                |                      |
| 2017-May       | 2222971.52                |                     | 2222971.52                |                      |
| 2017-June      | 2140944.34                |                     | 2140944.34                |                      |
| 2017-July      | 2407827.06                |                     | 2407827.06                |                      |
| 2017-August    | 2397444.47                |                     | 2397444.47                |                      |
| 2017-September | 2267720.74                |                     | 2267720.74                |                      |
| 2017-October   | 2394416.66                |                     | 2394416.66                |                      |
| 2017-November  | 2565679.06                |                     | 2565679.06                |                      |
| 2017-December  | 2906949.88                | 30476293            | 2906949.88                | 30476293             |
| 2018-January   | 3154453.34                |                     | 3169199.84                |                      |
| 2018-February  | 2837336.59                |                     | 2823838.78                |                      |
| 2018-March     | 2821527.57                |                     | 2832634.68                |                      |
| 2018-April     | 2370132.65                |                     | 2365210.80                |                      |
| 2018-May       | 2232510.42                |                     | 2249947.60                |                      |
| 2018-June      | 2158053.64                |                     | 2162125.47                |                      |
| 2018-July      | 2425716.52                |                     | 2426893.43                |                      |
| 2018-August    | 2413902.59                |                     | 2415026.30                |                      |
| 2018-September | 2263147.78                |                     | 2257627.01                |                      |
| 2018-October   | 2399231.13                |                     | 2415828.85                |                      |
| 2018-November  | 2563974.56                |                     | 2568799.68                |                      |
| 2018-December  | 2895653.77                | 30535640            | 2959106.38                | 30646238             |

2

### 1 3.1.9 DETERMINATION OF CUSTOMER FORECAST

2 CHEI has used a simple geometric mean function to determine the forecasted number of  
3 customers of 2017 and 2018. The geometric mean is more appropriate to use when dealing with  
4 percentages and rates of change. Although the formula is somewhat simplistic, it is reasonably  
5 representative of CHEI's natural customer growth. The geometric mean results were analyzed by  
6 CHEI and then further adjusted for known particulars – in CHEI's case the MicroFit related  
7 consumption was removed from the Wholesale Purchases. Historical customer counts and  
8 projected customer counts for 2017 and 2018 are presented in Table 11 below. A variance  
9 analysis of customer counts and projections is presented at 3.3.10.

1

**Table 11 - Customer Forecast**

| Date     | Residential              |             | General Service < 50 kW  |             | General Service > 50 to 4999 kW |             | USL                      |             | Streetlighting           |             |
|----------|--------------------------|-------------|--------------------------|-------------|---------------------------------|-------------|--------------------------|-------------|--------------------------|-------------|
|          | Customers or Connections | Growth Rate | Customers or Connections | Growth Rate | Customers or Connections        | Growth Rate | Customers or Connections | Growth Rate | Customers or Connections | Growth Rate |
| 2007     | 1689                     |             | 162                      |             | 12                              |             | 18                       |             | 406                      |             |
| 2008     | 1743                     | 1.0320      | 162                      | 1.0000      | 12                              | 1.0000      | 20                       | 1.1111      | 409                      | 1.0086      |
| 2009     | 1757                     | 1.0080      | 153                      | 0.9444      | 11                              | 0.9167      | 19                       | 0.9500      | 409                      | 1.0000      |
| 2010     | 1777                     | 1.0114      | 151                      | 0.9869      | 11                              | 1.0000      | 19                       | 1.0000      | 409                      | 1.0000      |
| 2011     | 1785                     | 1.0045      | 158                      | 1.0464      | 11                              | 1.0000      | 19                       | 1.0000      | 409                      | 1.0000      |
| 2012     | 1788                     | 1.0017      | 157                      | 0.9937      | 11                              | 1.0000      | 19                       | 1.0000      | 409                      | 1.0000      |
| 2013     | 1790                     | 1.0011      | 159                      | 1.0127      | 11                              | 1.0000      | 19                       | 1.0000      | 409                      | 1.0000      |
| 2014     | 1800                     | 1.0053      | 159                      | 1.0000      | 11                              | 1.0000      | 19                       | 1.0000      | 409                      | 1.0000      |
| 2015     | 1847                     | 1.0261      | 165                      | 1.0377      | 11                              | 1.0000      | 19                       | 0.9737      | 430                      | 1.0513      |
| 2016     | 1927                     | 1.0433      | 163                      | 0.9879      | 11                              | 1.0000      | 18                       | 0.9459      | 505                      | 1.1733      |
| Geomean  |                          | 1.0147      |                          | 1.0007      |                                 | 0.9904      |                          | 0.9969      |                          | 1.0246      |
| 2017     | 1874                     |             | 165                      |             | 11                              |             | 17                       |             | 517                      |             |
| 2018     | 1901                     |             | 165                      |             | 11                              |             | 17                       |             | 530                      |             |
| Adjusted |                          |             |                          |             |                                 |             |                          |             |                          |             |
| 2017     | 2040                     |             | 165                      |             | 11                              |             | 17                       |             | 517                      |             |
| 2018     | 2100                     |             | 165                      |             | 11                              |             | 17                       |             | 530                      |             |

2

1 3.1.10 DETERMINATION OF WEATHER NORMALIZED FORECAST

2 Allocation to specific weather sensitive rate classes (Residential, GS<50, GS>50) is based on the  
3 share (%) of each classes' actual retail kWh (exclusive of distribution losses) and a share of actual  
4 wholesale kWh. Weather normalized wholesale kWh, for historical years, are allocated to these  
5 classes based on these historical shares. Forecast values for 2016 and 2018 are allocated based  
6 on the most recent year's (2016) actual share. For those rate classes that use kW consumption as  
7 a billing determinant, sales for these customer classes are then converted to kW based on the  
8 historical volumetric relationship between kWh and kW. The utility then forecasts a consumption  
9 per customer and adds new customer's load to the total consumption for the class.

10 Allocation to specific non-weather sensitive rate classes (GS>50, USL and Streetlights) is based  
11 on an average of demand/customer. The utility then uses an appropriate historical average to  
12 determine an average demand per customer. This average is then applied to the customer count  
13 for the bridge and test year. <sup>6</sup>

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15 Explanations for material changes in the definition of or major changes over time, explanations  
16 of the bridge and test year forecasts by rate class, variance analysis between the last OEB-  
17 approved and the actual and weather-normalized actual results are presented at Section 3.3.1  
18 Variance Analysis of Load Forecast

19 3.1.11 LOAD FORECAST BY CLASS.

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<sup>6</sup> MFR - For consumption and demand - explanation to support how kWh are converted to kW for applicable demand-billed classes, year-over-year variances in kWh and kW by rate class and for system consumption overall (kWh) with explanations for material changes in the definition of or major changes over time (should be done for both historical actuals against each other and historical weather-normalized actuals over time), explanations of the bridge and test year forecasts by rate class, variance analysis between the last OEB-approved and the actual and weather-normalized actual results

1 The following section presents class specific adjusted historical and forecast values for those  
2 classes that have weather sensitive load. Historic class, specific kWh consumption is allocated  
3 based on each class' share in wholesale kWh, exclusive of distribution losses. Forecast class  
4 values are allocated based on the class share for 2015.

5 Table 12 to 17 show historical and forecasted details for each of the weather sensitive classes.

6 **Table 12 - Residential Forecast (Weather Sensitive)**

| Residential |                         |                     |                    |            |                |              |
|-------------|-------------------------|---------------------|--------------------|------------|----------------|--------------|
| Year        | Residential Metered kWh | Wholesale Purchases | Weather Normalized | Ratio% *   | Weather Normal | Per customer |
| 2007        | 19,386,628              | 29,814,696          | 65.02%             | 29,720,954 | 19,325,674     | 11,442       |
| 2008        | 19,644,024              | 30,200,534          | 65.05%             | 29,974,902 | 19,497,261     | 11,186       |
| 2009        | 19,949,142              | 30,345,587          | 65.74%             | 29,782,057 | 19,578,678     | 11,143       |
| 2010        | 19,868,483              | 30,101,478          | 66.01%             | 29,840,077 | 19,695,945     | 11,084       |
| 2011        | 19,799,668              | 30,321,059          | 65.30%             | 29,442,446 | 19,225,934     | 10,771       |
| 2012        | 19,634,780              | 30,128,196          | 65.17%             | 30,243,327 | 19,709,812     | 11,023       |
| 2013        | 19,650,696              | 30,360,992          | 64.72%             | 30,138,226 | 19,506,514     | 10,897       |
| 2014        | 19,479,913              | 30,241,782          | 64.41%             | 30,476,269 | 19,630,955     | 10,631       |
| 2015        | 19,377,540              | 29,988,135          | 64.62%             | 30,222,148 | 19,528,753     | 10,137       |
| 2016        | 19,268,403              | 29,764,983          | 65.12%             | 31,427,034 | 20,463,869     | 10,922       |
| 2017        |                         |                     | 65.12%             | 30,476,293 | 19,844,790     | 10,591       |
| 2018        |                         | Avg                 | 65.12%             | 30,646,239 | 19,955,450     | 10,496       |
|             |                         |                     |                    |            |                |              |

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| Load corrected based on utility input |              |                                 |            |  |  |            |
|---------------------------------------|--------------|---------------------------------|------------|--|--|------------|
| Residential                           |              | Per Customer Weather Normalized |            |  |  |            |
| Year                                  | New Customer |                                 | Added Load |  |  | Total      |
| 2017                                  | 114          | 10,591                          | 1,202,110  |  |  | 21,046,900 |
| 2018                                  | 60           | 10,496                          | 629,747    |  |  | 21,676,646 |

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**Table 13 - General Service <50 Forecast (Weather Sensitive)**

| Year | GS<50 Metered kWh | Wholesale Purchases | Weather Normalized | Ratio% *   | Weather Normal | Per customer |
|------|-------------------|---------------------|--------------------|------------|----------------|--------------|
| 2007 | 4,791,862         | 29,814,696          | 16.07%             | 29,720,954 | 4,776,796      | 29,486       |
| 2009 | 4,914,869         | 30,200,534          | 16.27%             | 29,974,902 | 4,878,149      | 30,112       |
| 2009 | 4,828,893         | 30,345,587          | 15.91%             | 29,782,057 | 4,739,218      | 30,975       |
| 2010 | 4,729,493         | 30,101,478          | 15.71%             | 29,840,077 | 4,688,422      | 31,049       |
| 2011 | 4,584,672         | 30,321,059          | 15.12%             | 29,442,446 | 4,451,822      | 28,176       |
| 2012 | 4,742,923         | 30,128,196          | 15.74%             | 30,243,327 | 4,761,047      | 30,325       |
| 2013 | 4,699,450         | 30,360,992          | 15.48%             | 30,138,226 | 4,664,969      | 29,339       |
| 2014 | 4,701,954         | 30,241,782          | 15.55%             | 30,476,269 | 4,738,412      | 29,801       |
| 2015 | 4,594,197         | 29,988,135          | 15.32%             | 30,222,148 | 4,630,048      | 28,061       |
| 2016 | 4,538,610         | 29,764,983          | 15.25%             | 31,427,034 | 4,792,042      | 29,399       |
| 2017 |                   |                     | 15.64%             | 30,476,293 | 4,767,365      | 28,873       |
| 2018 |                   | Avg                 | 15.64%             | 30,646,239 | 4,793,949      | 29,015       |

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| Load corrected based on utility input |              |                                 |            |  |           |
|---------------------------------------|--------------|---------------------------------|------------|--|-----------|
| GS<50                                 |              |                                 |            |  |           |
| Year                                  | New Customer | Per Customer Weather Normalized | Added Load |  | Total     |
| 2017                                  | 5            | 28,873                          | 147,625    |  | 4,941,575 |
| 2018                                  | 4            | 29,015                          | 116,058    |  | 5,057,633 |

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**Table 14 - General Service >50 (kWh) (Weather Sensitive)**

| Year | GS>50 Metered kWh | Wholesale Purchases | Weather Normalized | Ratio% *   | Weather Normal | Per customer |
|------|-------------------|---------------------|--------------------|------------|----------------|--------------|
| 2007 | 6,509,020         | 29,814,696          | 21.83%             | 29,720,954 | 6,488,555      | 540,713      |
| 2009 | 3,938,140         | 30,200,534          | 13.04%             | 29,974,902 | 3,908,718      | 325,726      |
| 2009 | 4,153,840         | 30,345,587          | 13.69%             | 29,782,057 | 4,076,701      | 370,609      |
| 2010 | 4,088,586         | 30,101,478          | 13.58%             | 29,840,077 | 4,053,081      | 368,462      |
| 2011 | 4,053,345         | 30,321,059          | 13.37%             | 29,442,446 | 3,935,891      | 357,808      |
| 2012 | 4,292,894         | 30,128,196          | 14.25%             | 30,243,327 | 4,309,299      | 391,754      |
| 2013 | 4,289,465         | 30,360,992          | 14.13%             | 30,138,226 | 4,257,992      | 387,090      |
| 2014 | 4,346,251         | 30,241,782          | 14.37%             | 30,476,269 | 4,379,951      | 398,177      |
| 2015 | 4,316,369         | 29,988,135          | 14.39%             | 30,222,148 | 4,350,052      | 395,459      |
| 2016 | 4,274,953         | 29,764,983          | 14.36%             | 31,427,034 | 4,513,663      | 410,333      |
| 2017 |                   |                     | 14.70%             | 30,476,293 | 4,480,483      | 411,274      |
| 2018 |                   | Avg                 | 14.70%             | 30,646,239 | 4,505,468      | 417,585      |

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| Load corrected based on utility input |              |                                 |            |  |  |           |
|---------------------------------------|--------------|---------------------------------|------------|--|--|-----------|
| GS>50                                 |              |                                 |            |  |  |           |
| Year                                  | New Customer | Per Customer Weather Normalized | Added Load |  |  | Total     |
| 2017                                  | -2           | 411,274                         | -822,547   |  |  | 3,657,936 |
| 2018                                  | 0            | 417,585                         | 0          |  |  | 2,835,388 |

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1 **Table 15 - General Service >50 Demand (kW) (Non-Weather Sensitive)**

| Year | kWh       | kWh    | kW      |
|------|-----------|--------|---------|
| 2007 | 6,509,020 | 13,561 | 0.00208 |
| 2008 | 3,938,140 | 12,578 | 0.00319 |
| 2009 | 4,153,840 | 12,095 | 0.00291 |
| 2010 | 4,088,586 | 11,793 | 0.00288 |
| 2011 | 4,053,345 | 11,861 | 0.00293 |
| 2012 | 4,292,894 | 12,486 | 0.00291 |
| 2013 | 4,289,465 | 12,639 | 0.00295 |
| 2014 | 4,346,251 | 12,214 | 0.00281 |
| 2015 | 4,316,369 | 12,238 | 0.00284 |
| 2016 | 4,274,953 | 12,169 | 0.00285 |
| 2017 | 4,480,483 | 12,701 | 0.00283 |
| 2018 | 4,505,468 | 12,772 | 0.00283 |
|      |           |        |         |
| Avg  |           |        | 0.00283 |

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**Table 16 - Street Lighting (Non-Weather Sensitive)**

| Year | kWh     | kWh   | kW  | Customer/<br>Connection | kWh per<br>connection | KW per<br>connection |
|------|---------|-------|-----|-------------------------|-----------------------|----------------------|
| 2007 | 379,503 | 987   | 406 | 936                     | 2.4340                | 0.00260              |
| 2008 | 388,274 | 1,007 | 409 | 949                     | 2.4621                | 0.00259              |
| 2009 | 350,654 | 1,003 | 409 | 857                     | 2.4523                | 0.00286              |
| 2010 | 381,018 | 1,003 | 409 | 932                     | 2.4523                | 0.00263              |
| 2011 | 357,291 | 1,003 | 409 | 874                     | 2.4523                | 0.00281              |
| 2012 | 355,537 | 1,003 | 409 | 869                     | 2.4523                | 0.00282              |
| 2013 | 359,464 | 1,003 | 409 | 879                     | 2.4523                | 0.00279              |
| 2014 | 359,464 | 1,003 | 409 | 879                     | 2.4523                | 0.00279              |
| 2015 | 373,173 | 1,050 | 430 | 868                     | 2.4419                | 0.00281              |
| 2016 | 376,348 | 576   | 505 | 746                     | 1.1417                | 0.00153              |
| 2017 | 385,594 | 590   | 517 | 746                     | 1.1414                | 0.00153              |
| 2018 | 395,068 | 605   | 530 | 746                     | 1.1424                | 0.00153              |
|      |         |       |     |                         |                       |                      |
| Avg  |         |       |     | 894                     | 1.1417                | 0.00153              |

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**Table 17 - Unmetered Scattered Load (Non-Weather Sensitive)**

| Year                     | kWh    | Customer/<br>Connection | kWh per<br>connection |
|--------------------------|--------|-------------------------|-----------------------|
|                          |        |                         |                       |
| 2007                     | 88,330 | 18                      | 4,907                 |
| 2009                     | 93,536 | 20                      | 4,677                 |
| 2009                     | 92,676 | 19                      | 4,878                 |
| 2010                     | 89,786 | 19                      | 4,726                 |
| 2011                     | 89,208 | 19                      | 4,695                 |
| 2012                     | 89,208 | 19                      | 4,695                 |
| 2013                     | 89,208 | 19                      | 4,695                 |
| 2014                     | 89,075 | 19                      | 4,688                 |
| 2015                     | 94,284 | 19                      | 5,096                 |
| 2016                     | 94,284 | 18                      | 5,388                 |
| 2017                     | 92,045 | 19                      | 4,844                 |
| 2018                     | 92,045 | 19                      | 4,844                 |
|                          |        |                         |                       |
| <i>Avg -<br/>Years =</i> |        | 19                      | 4,844                 |

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1 3.1.12 FINAL NORMALIZED LOAD FORECAST

2 Table 18 below presents historical and projected weather normalized Load Forecast by customer  
3 class.

4 **Table 18 - Final Load Forecast (not CDM adjusted)**

|                                 | Year      | 2017       | 2018       |
|---------------------------------|-----------|------------|------------|
| Residential                     | Cust/Conn | 2,040      | 2,100      |
|                                 | kWh       | 21,046,900 | 21,676,646 |
|                                 | kW        |            |            |
| General Service < 50 kW         | Cust/Conn | 168        | 172        |
|                                 | kWh       | 4,941,575  | 5,057,633  |
|                                 | kW        |            |            |
| General Service > 50 to 4999 kW | Cust/Conn | 9          | 9          |
|                                 | kWh       | 3,657,936  | 2,835,388  |
|                                 | kW        | 12,701     | 12,772     |
| USL                             | Cust/Conn | 17         | 17         |
|                                 | kWh       | 82,356     | 82,356     |
|                                 | kW        | -          | -          |
| Street Lighting                 | Cust/Conn | 517        | 530        |
|                                 | kWh       | 385,594    | 395,068    |
|                                 | kW        | 590        | 605        |
| Total                           | Cust/Conn | 2,751      | 2,828      |
|                                 | kWh       | 30,114,361 | 30,047,092 |
|                                 | kW        | 13,291     | 13,377     |

5

## 3.2 IMPACT AND PERSISTENCE FROM HISTORICAL CDM PROGRAMS<sup>7</sup>

### 3.2.1 LOAD FORECAST CDM ADJUSTMENT WORK FORM

While the forecast as presented in the previous section assumes some level of embedded “natural conservation,” it does not take into account the impacts on energy purchases arising from CDM programs undertaken by CHEI’s customers. The load forecast is a projection of the expected level of electricity purchases that would occur over the specified period in the absence of any CDM initiatives. Therefore, in accordance with the filing requirements, the forecasted energy purchases are further adjusted to reflect CDM reductions.

The schedule to achieve CDM targets are presented in Table 19 below:

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<sup>7</sup> MFR - Quantification of any impacts arising from the persistence of historical CDM programs as well as the forecasted impacts arising from new programs in the bridge and test years through the current 6-year CDM framework.

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**Table 19 – OEB Appendix 2-1**

| 2011-2014 CDM Program - 2014, last year of the current CDM plan |           |            |            |            |              |
|---|-----------|------------|------------|------------|--------------|
| 4 Year (2011-2014) kWh Target:                                  |           |            |            |            |              |
| 1,200,000   |           |            |            |            |              |
|   | 2011      | 2012       | 2013       | 2014       | Total        |
| 2011 CDM Programs   | 4.63%     | 4.63%      | 4.63%      | 4.63%      | 18.50%       |
| 2012 CDM Programs   |           | 14.59%     | 14.59%     | 14.33%     | 43.52%       |
| 2013 CDM Programs   |           |            | 14.33%     | 14.33%     | 28.66%       |
| 2014 CDM Programs   |           |            |            | 9.38%      | 9.38%        |
| Total in Year   | 4.63%     | 19.22%     | 33.55%     | 42.67%     | 100.07%      |
| kWh   |           |            |            |            |              |
| 2011 CDM Programs   | 71,000    | 71,000     | 71,000     | 71,000     | 284000       |
| 2012 CDM Programs   | - 2,000   | 224,000    | 224,000    | 220,000    | 666000       |
| 2013 CDM Programs   | -         | -          | 220,000    | 220,000    | 440000       |
| 2014 CDM Programs   | -         | -          | 1,000      | 144,000    | 145000       |
| Total in Year   | 69,000.00 | 295,000.00 | 516,000.00 | 655,000.00 | 1,535,000.00 |

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| 2015-2020 CDM Program - 2015, first year of the current CDM plan |        |        |        |        |        |        |         |  |
|--|--------|--------|--------|--------|--------|--------|---------|--|
| 6 Year (2015-2020) kWh Target:                                   |        |        |        |        |        |        |         |  |
| 1,790,000  |        |        |        |        |        |        |         |  |
|  | 2015   | 2016   | 2017   | 2018   | 2019   | 2020   | Total   |  |
| %  |        |        |        |        |        |        |         |  |
| 2015 CDM Programs  | 96.13% | 96.13% | 96.13% | 96.13% | 96.13% | 88.33% | 568.97% |  |
| 2016 CDM Programs  |        | 2.33%  | 2.33%  | 2.33%  | 2.33%  | 2.33%  | 11.67%  |  |
| 2017 CDM Programs  |        |        | 2.33%  | 2.33%  | 2.33%  | 2.33%  | 9.34%   |  |
| 2018 CDM Programs  |        |        |        | 2.33%  | 2.33%  | 2.33%  | 7.00%   |  |
| 2019 CDM Programs  |        |        |        |        | 2.33%  | 2.33%  | 4.67%   |  |

Cooperative Hydro Embrun Inc.  
EB-2017-0035

2018 Cost of Service Inc  
Exhibit 3 – Revenues  
May 1, 2018

|   |              |              |              |              |              |              |              |      |   |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|------|---|
| 2020 CDM Programs   |              |              |              |              |              | 2.33%        | 2.33%        |      |   |
| Total in Year   | 96.13%       | 98.46%       | 100.80%      | 103.13%      | 105.47%      |              | 603.99%      |      |   |
| kWh   |              |              |              |              |              |              |              |      |   |
| 2015 CDM Programs   | 1,720,706.00 | 1,720,706.00 | 1,720,706.00 | 1,720,706.00 | 1,720,706.00 | 1,581,029.00 | 1,581,029.00 |      |   |
| 2016 CDM Programs   |              | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    |      |   |
| 2017 CDM Programs   |              |              | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    |      |   |
| 2018 CDM Programs   |              |              |              | 41,794.20    | 41,794.20    | 41,794.20    | 41,794.20    |      |   |
| 2019 CDM Programs   |              |              |              |              | 41,794.20    | 41,794.20    | 41,794.20    |      |   |
| 2020 CDM Programs   |              |              |              |              |              | 41,794.20    | 41,794.20    |      |   |
| Total in Year   | 1,720,706.00 | 1,762,500.20 | 1,804,294.40 | 1,846,088.60 | 1,887,882.80 | 1,790,000.00 | 1,790,000.00 |      |   |
| Weight Factor for Inclusion in CDM Adjustment to 2014 Load Forecast     |              |              |              |              |              |              |              |      |   |
|   | 2011         | 2012         | 2013         | 2014         | 2015         | 2016         | 2017         | 2018 |   |
| Weight Factor for each year's CDM program impact on 2014 load forecast  | 0            | 0            | 0            | 0            | 0            | 0.5          | 1            | 0.5  | Distributor can select "0", "0.5", or "1" from drop-down list |
| <i>Default Value selection rationale.</i>                               |              |              |              |              |              |              |              |      |   |
| 2011-2014 and 2015-2020 LRAMVA and 2015 CDM adjustment to Load Forecast |              |              |              |              |              |              |              |      |   |
|   | 2011         | 2012         | 2013         | 2014         | 2015         | 2016         | 2017         | 2018 | Total for 2018  |
| kWh   |              |              |              |              |              |              |              |      |   |
| Amount used for CDM threshold for LRAMVA (2014)                         | -            | -            | 220,000.00   | 144,000.00   | 1,720,706.00 |              |              |      | 2,084,706.00  |

|  |   |   |   |   |   |           |           |           |            |
|--|---|---|---|---|---|-----------|-----------|-----------|------------|
| 2011 CDM adjustment (per Board Decision in 2011 Cost of Service Application) | - | - | - | - | - | -         | -         | -         | -          |
| Amount used for CDM threshold for LRAMVA (2015)                              |   |   |   |   |   | 41,794.20 | 41,794.20 | 41,794.20 | 125,382.60 |
| Manual Adjustment for 2015 Load Forecast (billed basis)                      | - |   |   |   | - | 20,897.10 | 41,794.20 | 20,897.10 | 83,588.40  |
|  |   |   |   |   |   |           |           |           |            |

- 1 The values entered in the 2011-2014 report originate from the OPA issued report; 2006-2010
- 2 Final OPA CDM Results. The report provides a portfolio-level summary of the annual resource
- 3 savings (demand and energy, net and gross for each) for the 2006–2010 program portfolios for
- 4 CHEI. CHEI used the Q4 report from the OPA. The most recent annual results of OPA CDM
- 5 programs and the Q4 results are presented as an appendix to this Exhibit.<sup>8</sup>
  
- 6 The values entered in the 2015-2020 originate from CHEI's approved CDM plan which shows
- 7 CHEI's targets to be 4.17 GWh.

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<sup>8</sup> MFR - CDM Adjustment - account for CDM in 2017 load forecast. Consider impact of persistence of historical CDM and impact of new programs. Adjustments may be required for IESO reported results which are full year impacts

1 3.2.2 ALLOCATION OF CDM RESULTS

2 The overall CDM adjustment for 2015, as calculated above, is allocated on a pro-rata basis  
3 (using kWh forecast) per class. Table 20 below presents the method behind CHEI’s allocation of  
4 CDM reduction in consumption.

5 **Table 20 - CDM adjustments to Load Forecast**

|                                 |           | 2017       | 2018       |  | Share  | Target    | Final Adjusted (kWh) |
|---------------------------------|-----------|------------|------------|--|--------|-----------|----------------------|
| Residential                     | Cust/Conn | 2,040      | 2,100      |  |        |           | 2,100                |
|                                 | kWh       | 21,046,900 | 21,676,646 |  | 72.14% | 60,303    | 21,616,344           |
|                                 | kW        |            |            |  |        |           |                      |
| General Service < 50 kW         | Cust/Conn | 168        | 172        |  |        |           | 172                  |
|                                 | kWh       | 4,941,575  | 5,057,633  |  | 16.83% | 14,070    | 5,043,563            |
|                                 | kW        |            |            |  |        |           |                      |
| General Service > 50 to 4999 kW | Cust/Conn | 9          | 9          |  |        |           | 9                    |
|                                 | kWh       | 3,657,936  | 2,835,388  |  | 9.44%  | 7,888     | 2,827,501            |
|                                 | kW        | 12,701     | 12,772     |  |        |           | 12,736               |
| USL                             | Cust/Conn | 17         | 17         |  |        |           | 17                   |
|                                 | kWh       | 82,356     | 82,356     |  | 0.27%  | 229       | 82,127               |
|                                 | kW        | -          | -          |  |        |           | -                    |
| Street Lighting                 | Cust/Conn | 517        | 530        |  |        |           | 530                  |
|                                 | kWh       | 385,594    | 395,068    |  | 1.31%  | 1,099     | 393,969              |
|                                 | kW        | 590        | 605        |  |        |           | 603                  |
| Total                           | Cust/Conn | 2,751      | 2,828      |  |        |           | 2,828                |
|                                 | kWh       | 30,114,361 | 30,047,092 |  |        |           | 29,963,504           |
|                                 | kW        | 13,291     | 13,377     |  |        | 83,588.40 | 13,339               |

6 The following table shows the per class allocation of the amount used for CDM threshold for  
7 LRAMVA (2018).

1 **Table 21 - Allocation of amount used for CDM threshold for LRAMVA<sup>9</sup>**

|                                 | Year | Share  | Target       |
|---------------------------------|------|--------|--------------|
| Residential                     |      |        |              |
|                                 | kWh  | 72.14% | 1,503,954    |
| General Service < 50 kW         |      |        |              |
|                                 | kWh  | 16.83% | 350,905      |
| General Service > 50 to 4999 kW |      |        |              |
|                                 | kWh  | 9.44%  | 196,723      |
| USL                             |      |        |              |
|                                 | kWh  | 0.27%  | 5,714        |
| Street Lighting                 |      |        |              |
|                                 | kWh  | 1.31%  | 27,410       |
| Total                           | kWh  |        | 2,084,706.00 |

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3 **3.2.3 FINAL CDM ADJUSTED LOAD FORECAST**

4 below provides details of the Final Customer and Volume Load Forecast for each of the years.

5 This summary of the billing determinants by rate class will be used to develop CHEI's proposed  
 6 rates.

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<sup>9</sup> MFR - CDM savings for 2017 LRAMVA balance and adjustment to 2017 load forecast; data by customer class and for both kWh and, as applicable, kW. Provide rationale for level of CDM reductions in 2017 load forecast

**Table 22 - Final Customer and Volume Load Forecast**

|                                 | Year      | 2014       | 2015       | 2016       | 2017       | 2018       | 2018 CDM Adjusted |
|---------------------------------|-----------|------------|------------|------------|------------|------------|-------------------|
| Residential                     | Cust/Conn | 1,800      | 1,847      | 1,927      | 2,040      | 2,100      | 2,100             |
|                                 | kWh       | 19,479,913 | 19,377,540 | 19,268,403 | 21,046,900 | 21,676,646 | 21,616,344        |
|                                 | kW        |            |            |            |            |            |                   |
| General Service < 50 kW         | Cust/Conn | 159        | 165        | 163        | 168        | 172        | 172               |
|                                 | kWh       | 4,701,954  | 4,594,197  | 4,538,610  | 4,941,575  | 5,057,633  | 5,043,563         |
|                                 | kW        |            |            |            |            |            |                   |
| General Service > 50 to 4999 kW | Cust/Conn | 11         | 11         | 11         | 9          | 9          | 9                 |
|                                 | kWh       | 4,346,251  | 4,316,369  | 4,274,953  | 3,657,936  | 2,835,388  | 2,827,501         |
|                                 | kW        | 12,214     | 12,238     | 12,169     | 12,701     | 12,772     | 12,736            |
| USL                             | Cust/Conn | 19         | 19         | 18         | 17         | 17         | 17                |
|                                 | kWh       | 89,075     | 94,284     | 94,284     | 82,356     | 82,356     | 82,127            |
|                                 | kW        | -          | -          | -          | -          | -          | -                 |
| Street Lighting                 | Cust/Conn | 409        | 430        | 505        | 517        | 530        | 530               |
|                                 | kWh       | 359,464    | 373,173    | 376,348    | 385,594    | 395,068    | 393,969           |
|                                 | kW        | 1,003      | 1,050      | 576        | 590        | 605        | 603               |
| Total                           | Cust/Conn |            |            |            |            |            |                   |
|                                 | kWh       | 2,398      | 2,471      | 2,623      | 2,751      | 2,828      | 2,828             |
|                                 | kW        | 28,976,657 | 28,755,563 | 28,552,598 | 30,114,361 | 30,047,092 | 29,963,504        |
|                                 |           | 13,217     | 13,288     | 12,745     | 13,291     | 13,377     | 13,339            |

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### 3.3 ACCURACY OF LOAD FORECAST AND VARIANCE ANALYSIS

#### 3.3.1 VARIANCE ANALYSIS OF LOAD FORECAST<sup>10</sup>

Table 23 below shows the yearly change in consumption for the Residential class.

**Table 23 - Residential Variance**

| Residential |       |      |            |      |
|-------------|-------|------|------------|------|
| Year        | Cust  | %chg | kWh        | %chg |
| 2007        | 1,689 |      | 19,386,628 |      |
| 2008        | 1,743 | 3%   | 19,644,024 | 1%   |
| 2009        | 1,757 | 1%   | 19,949,142 | 2%   |
| 2010        | 1,777 | 1%   | 19,868,483 | 0%   |
| 2011        | 1,785 | 0%   | 19,799,668 | 0%   |
| 2012        | 1,788 | 0%   | 19,634,780 | -1%  |
| 2013        | 1,790 | 0%   | 19,650,696 | 0%   |
| 2014        | 1,800 | 1%   | 19,479,913 | -1%  |
| 2015        | 1,847 | 3%   | 19,377,540 | -1%  |
| 2016        | 1,927 | 4%   | 19,268,403 | -1%  |
| 2017        | 2,040 | 6%   | 21,046,900 | 9%   |
| 2018        | 2,100 | 3%   | 21,676,646 | 12%  |

The residential customer class has been growing slowly but steadily since 2007 but increasing more in 2016/2017 and 2018. Being only a 30-minute drive from Ottawa, Embrun is becoming an attractive bedroom community for commuters who work in Ottawa. Residential counts are expected to grow by 172 from 2016 to 2018.

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<sup>10</sup> MFR - For customer/connection counts - identification as to whether customer/connection count is shown in year end or average format, year-over-year variances in changes of customer/connection counts with explanation of major changes, explanations of bridge and test year forecasts by rate class, for last rebasing variance analysis between last OEB-approved and actuals with explanations for material differences

1 Table 24 below shows the yearly change in consumption for the GS<50 kW class.

2 **Table 24 - GS <50 kW Variance**

| <b>GS&lt;50</b> |             |             |            |             |
|-----------------|-------------|-------------|------------|-------------|
| <b>Year</b>     | <b>Cust</b> | <b>%chg</b> | <b>kWh</b> | <b>%chg</b> |
| 2007            | 162         |             | 4,791,862  |             |
| 2008            | 162         | 0%          | 4,914,869  | 3%          |
| 2009            | 153         | -6%         | 4,828,893  | -2%         |
| 2010            | 151         | -1%         | 4,729,493  | -2%         |
| 2011            | 158         | 5%          | 4,584,672  | -3%         |
| 2012            | 157         | -1%         | 4,742,923  | 3%          |
| 2013            | 159         | 1%          | 4,699,450  | -1%         |
| 2014            | 159         | 0%          | 4,701,954  | 0%          |
| 2015            | 165         | 4%          | 4,594,197  | -2%         |
| 2016            | 163         | -1%         | 4,538,610  | -1%         |
| 2017            | 168         | 3%          | 4,941,575  | 9%          |
| 2018            | 172         | 2%          | 5,057,633  | 2%          |

3 The number of customers in the GS<50 kW class has also been modestly growing over the past  
4 10 years at a rate of 1-2 customers per year. CHEI anticipates a modest increase of 5 customers  
5 for 2017 and 5 more customers in 2018.

1 Table 25 below shows the yearly change in consumption for the GS>50kW class.

2 **Table 25 - GS>50 Variance**

| GS>50 |      |      |           |      |        |      |
|-------|------|------|-----------|------|--------|------|
| Year  | Cust | %chg | kWh       | %chg | kW     | %chg |
| 2007  | 12   |      | 6,509,020 |      | 13,561 |      |
| 2008  | 12   | 0%   | 3,938,140 | -39% | 12,578 | -7%  |
| 2009  | 11   | -8%  | 4,153,840 | 5%   | 12,095 | -4%  |
| 2010  | 11   | 0%   | 4,088,586 | -2%  | 11,793 | -2%  |
| 2011  | 11   | 0%   | 4,053,345 | -1%  | 11,861 | 1%   |
| 2012  | 11   | 0%   | 4,292,894 | 6%   | 12,486 | 5%   |
| 2013  | 11   | 0%   | 4,289,465 | 0%   | 12,639 | 1%   |
| 2014  | 11   | 0%   | 4,346,251 | 1%   | 12,214 | -3%  |
| 2015  | 11   | 0%   | 4,316,369 | -1%  | 12,238 | 0%   |
| 2016  | 11   | 0%   | 4,274,953 | -1%  | 12,169 | -1%  |
| 2017  | 9    | -18% | 3,657,936 | -14% | 12,701 | 4%   |
| 2018  | 9    | 0%   | 2,835,388 | -22% | 12,772 | 1%   |

3 The customer count for the GS>50 kW class has seen very little change over the last 10 years.

4 CHEI projects a small decrease due to two customers being reclassified to the GS < 50 class in  
5 2016. The consumption in this rate class is decreasing only because of the two customers that  
6 moved down a class, therefore, no further changes are projected for 2017 and 2018.

1 Table 26 below shows the yearly change in consumption for the Streetlight class.

2 **Table 26 - Street Lights Variance**

| StreetLights |      |      |         |      |       |      |
|--------------|------|------|---------|------|-------|------|
| Year         | Cust | %chg | kWh     | %chg | kW    | %chg |
| 2007         | 406  |      | 379,503 |      | 987   |      |
| 2008         | 409  | 1%   | 388,274 | 2%   | 1,007 | 2%   |
| 2009         | 409  | 0%   | 350,654 | -10% | 1,003 | 0%   |
| 2010         | 409  | 0%   | 381,018 | 9%   | 1,003 | 0%   |
| 2011         | 409  | 0%   | 357,291 | -6%  | 1,003 | 0%   |
| 2012         | 409  | 0%   | 355,537 | 0%   | 1,003 | 0%   |
| 2013         | 409  | 0%   | 359,464 | 1%   | 1,003 | 0%   |
| 2014         | 409  | 0%   | 359,464 | 0%   | 1,003 | 0%   |
| 2015         | 430  | 5%   | 373,173 | 4%   | 1,050 | 5%   |
| 2016         | 505  | 17%  | 376,348 | 1%   | 576   | -45% |
| 2017         | 517  | 2%   | 385,594 | 2%   | 590   | 2%   |
| 2018         | 530  | 2%   | 395,068 | 2%   | 605   | 3%   |

3 CHEI projects an increase of 25 connections between 2016 and 2018. These street light  
4 connections will be added to the new subdivision. The Town together with CHEI have discussed  
5 a streetlight LED retrofit program, but there is no indication that the Town will commit to this  
6 conversion in the near future.

7

1 Table 27 below shows the yearly change in consumption for the USL class.

2 **Table 27 - USL Variance**

| USL  |      |      |        |      |  |
|------|------|------|--------|------|--|
| Year | Cust | %chg | kWh    | %chg |  |
| 2007 | 18   |      | 88,330 |      |  |
| 2008 | 20   | 11%  | 93,536 | 6%   |  |
| 2009 | 19   | -5%  | 92,676 | -1%  |  |
| 2010 | 19   | 0%   | 89,786 | -3%  |  |
| 2011 | 19   | 0%   | 89,208 | -1%  |  |
| 2012 | 19   | 0%   | 89,208 | 0%   |  |
| 2013 | 19   | 0%   | 89,208 | 0%   |  |
| 2014 | 19   | 0%   | 89,075 | 0%   |  |
| 2015 | 19   | -3%  | 94,284 | 6%   |  |
| 2016 | 18   | -5%  | 94,284 | 0%   |  |
| 2017 | 17   | 0%   | 82,356 | -13% |  |
| 2018 | 17   | 0%   | 82,356 | 0%   |  |

3 CHEI anticipates a small decrease of one connection in USL for a total of 17 in the 2018 Test  
 4 year.

5 In summary, for customer counts, CHEI expects an increase in the Residential, GS<50, and Street  
 6 Lights classes, and small decreases in the GS>50 categories and USL.

7 Energy consumption that does not depend on the weather (often referred to as "baseload"  
 8 energy consumption) is often offset by the additional transitioning to energy efficient lighting,  
 9 appliances and other energy efficient changes. Table 30 provides details of the variances by rate  
 10 class.

1 **REVISED JUNE 14, 2017**

2 Table 34b below shows the 2014 Board Approved Forecast vs the 2018 Test Year Forecast (CDM  
3 Adjusted). CHEI notes that has little control over its Board Approved Load Forecast as the OEB  
4 dictates the manner in which the forecast is determined (i.e. using a multivariate regression  
5 analysis based on multi-year historical values.) In other words, the Load Forecasting process is  
6 formulaic in nature and year over year variances are outside of the utility's control. That said  
7 CHEI notes that the Residential Class has increased by 52 customers and Street Lighting by 105  
8 connections since its last Board Approved Cost of Service and that the other classes have  
9 remained relatively unchanged. The increase in Residential and Streetlight are as a result of the  
10 four new subdivisions which were built since the last Cost of Service application.

11 The overall consumption has declined can be explained by change in weather patterns or effects  
12 of energy efficiencies.

13

14

**Table 28b: Street Lights Variance**

|                                 | Customer Count  |                |            | Consumption (kWh) |                   |                   | Consumption (kW) |                |             |
|---------------------------------|-----------------|----------------|------------|-------------------|-------------------|-------------------|------------------|----------------|-------------|
|                                 | Last Board Appr | 2018 Test Year | Var        | Last Board Appr   | 2018 Test Year    | Var               | Last Board Appr  | 2018 Test Year | Var         |
| Customer Class Name             | 2014            | 2018           |            | 2014              | 2018              |                   | 2014             | 2018           |             |
| Residential                     | 2,048           | 2,100          | 52         | 22,293,395        | 21,616,344        | -677,052          | 0                | 0              | 0           |
| General Service < 50 kW         | 168             | 172            | 4          | 5,055,559         | 5,043,563         | -11,996           | 0                | 0              | 0           |
| General Service > 50 to 4999 kW | 11              | 9              | -2         | 4,276,256         | 2,827,501         | -1,448,755        | 12,633           | 12,736         | 103         |
| Unmetered Scattered Load        | 20              | 17             | -3         | 91,446            | 82,127            | -9,318            | 0                | 0              | 0           |
| Street Lighting                 | 425             | 530            | 105        | 382,524           | 393,969           | 11,445            | 1,023            | 603            | -419        |
| <b>TOTAL</b>                    | <b>2,672</b>    | <b>2,828</b>   | <b>156</b> | <b>32,099,180</b> | <b>29,963,504</b> | <b>-2,135,676</b> | <b>13,656</b>    | <b>13,339</b>  | <b>-316</b> |

15

16 Table 35b below, presents variances between actuals and 2014 Board Approved. As shown in  
17 the table below, the trend in Residential customer count has increased since its last Board  
18 Approved while its consumption has diminished due to energy conservation. The GS<50 saw a  
19 moderate increase in customer count while the GS>50 has seen small decrease due to  
20 reclassification. The customer/connection count for all other classes has remained relatively  
21 unchanged.

1 With respect to consumption, as explained in section 3.1.6, the assumption is that the effects of  
2 energy efficient changes have contributed to the modest decline in consumption vs the increase  
3 in customer count.

4

5

**Table 28b – Variances from Last Board Approved**

**Customers or Connections**

| Customer Class Name             | From            | Year over Year Change |             |           |           |            |            |
|---------------------------------|-----------------|-----------------------|-------------|-----------|-----------|------------|------------|
|                                 | Last Board Appr | 2014                  | 2015        | 2016      | 2017      | 2018       | 2018 CDM   |
| Residential                     | 2,048           | -239                  | -164        | -83       | -8        | 52         | 52         |
| General Service < 50 kW         | 168             | -3                    | -3          | -7        | 0         | 4          | 4          |
| General Service > 50 to 4999 kW | 11              | 0                     | 0           | 0         | -2        | -2         | -2         |
| Unmetered Scattered Load        | 20              | -2                    | -2          | -3        | -3        | -3         | -3         |
| Street Lighting                 | 425             | -16                   | 26          | 133       | 92        | 105        | 105        |
| <b>TOTAL</b>                    | <b>2,672</b>    | <b>-260</b>           | <b>-143</b> | <b>40</b> | <b>79</b> | <b>156</b> | <b>156</b> |

**Consumption (kWh)**

| Customer Class Name             | From              | Year over Year Change |                   |                   |                   |                   |                   |
|---------------------------------|-------------------|-----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
|                                 | Last Board Appr   | 2014                  | 2015              | 2016              | 2017              | 2018              | 2018 CDM          |
| Residential                     | 22,293,395        | -2,813,482            | -2,915,855        | -3,024,992        | -1,246,496        | -616,749          | -677,052          |
| General Service < 50 kW         | 5,055,559         | -356,109              | -461,362          | -507,778          | -113,984          | 2,074             | -11,996           |
| General Service > 50 to 4999 kW | 4,276,256         | -86,401               | 40,113            | -33,867           | -618,320          | -1,440,867        | -1,448,755        |
| Unmetered Scattered Load        | 91,446            | -2,371                | 2,838             | 1,838             | -9,089            | -9,089            | -9,318            |
| Street Lighting                 | 382,524           | -23,060               | -9,351            | -61,509           | 3,071             | 12,544            | 11,445            |
| <b>TOTAL</b>                    | <b>32,099,180</b> | <b>-3,281,423</b>     | <b>-3,343,617</b> | <b>-3,626,308</b> | <b>-1,984,819</b> | <b>-2,052,087</b> | <b>-2,135,676</b> |

**Consumption (kW)**

| Customer Class Name             | From            | Year over Year Change |             |             |             |             |             |
|---------------------------------|-----------------|-----------------------|-------------|-------------|-------------|-------------|-------------|
|                                 | Last Board Appr | 2014                  | 2015        | 2016        | 2017        | 2018        | 2018 CDM    |
| Residential                     | 0               | 0                     | 0           | 0           | 0           | 0           | 0           |
| General Service < 50 kW         | 0               | 0                     | 0           | 0           | 0           | 0           | 0           |
| General Service > 50 to 4999 kW | 12,633          | 6,102                 | -395        | -575        | 68          | 138         | 103         |
| Unmetered Scattered Load        | 0               | 0                     | 0           | 0           | 0           | 0           | 0           |
| Street Lighting                 | 1,023           | -20                   | 27          | -106        | -433        | -418        | -419        |
| <b>TOTAL</b>                    | <b>13,656</b>   | <b>6,082</b>          | <b>-368</b> | <b>-681</b> | <b>-365</b> | <b>-279</b> | <b>-316</b> |

6

1

**Table 29 – OEB Appendix 2-IA<sup>11</sup>**

|                        | Calendar Year<br>(for 2017 Cost of Service) | Customers / Connections |                               | Consumption (kWh) <sup>(3)</sup> |                    |                               | Demand (kW or kVA) |                    |                               | Revenues       |                    |
|------------------------|---|-------------------------|-------------------------------|----------------------------------|--------------------|-------------------------------|--------------------|--------------------|-------------------------------|----------------|--------------------|
|                        |   |                         |                               | Weather-actual                   | Weather-normalized |                               | Weather-actual     | Weather-normalized |                               | Weather-actual | Weather-normalized |
| Historical             | 2012  | 2384                    |                               | 30091478                         | 30243327           |                               | 13489              | 13489              |                               |                |                    |
| Historical             | 2013  | 2388                    |                               | 30301350                         | 30138226           |                               | 13642              | 13642              |                               | 769895         |                    |
| Historical             | 2014  | 2398                    | Board-approved <sup>(2)</sup> | 30157452                         | 30476269           | Board-approved <sup>(2)</sup> | 13217              | 19738              | Board-approved <sup>(2)</sup> | 792808         |                    |
| Historical             | 2015  | 2471                    |                               | 29896472                         | 30222148           |                               | 13288              | 13288              |                               | 792971         |                    |
| Historical             | 2016  | 2623                    |                               | 29672839                         | 31427034           |                               | 12978              | 12978              |                               | 829112         |                    |
| Bridge Year (Forecast) | 2017  | 2751                    |                               |                                  | 30047092           |                               |                    | 13291              |                               |                | 820815             |
| Test Year (Forecast)   | 2018  | 2828                    |                               |                                  | 29963504           |                               |                    | 13339              |                               |                | 1107885            |

2 Due to its length when printed, CHEI has filed the OEB Appendix 2-IB at Appendix A of this Exhibit.<sup>12</sup>

<sup>11</sup> MFR - Completed Appendix 2-1

<sup>12</sup> MFR - Completed Appendix 2-IB; the customer and load forecast for the test year must be entered on RRWF, Tab 10

1 Table 3.32 below presents the actual average use per customer, by customer class, and historical  
2 and adjusted forecast average use per customer generated using the load forecast. As can be  
3 seen from the results below, the predicted use per customer follows the trend created from its  
4 historical usage per customer.<sup>13</sup>

5 **Table 30 - Average per customer use**

| Average per customer |             |          |          |         |          |         |              |         |
|----------------------|-------------|----------|----------|---------|----------|---------|--------------|---------|
|                      | Residential | GS<50    | GS>50    |         | USL      |         | StreetLights |         |
| Year                 | kWh/cust    | kWh/cust | kWh/cust | kW/cust | kWh/cust | kW/cust | kWh/conn     | kW/conn |
| 2007                 | 11,442      | 29,486   | 540,713  | 1,130   | 4,907    | 0       | 936          | 2       |
| 2008                 | 11,186      | 30,112   | 325,726  | 1,048   | 4,677    | 0       | 949          | 2       |
| 2009                 | 11,143      | 30,975   | 370,609  | 1,100   | 4,878    | 0       | 857          | 2       |
| 2010                 | 11,084      | 31,049   | 368,462  | 1,072   | 4,726    | 0       | 932          | 2       |
| 2011                 | 10,771      | 28,176   | 357,808  | 1,078   | 4,695    | 0       | 874          | 2       |
| 2012                 | 11,023      | 30,325   | 391,754  | 1,135   | 4,695    | 0       | 869          | 2       |
| 2013                 | 10,897      | 29,339   | 387,090  | 1,149   | 4,695    | 0       | 879          | 2       |
| 2014                 | 10,631      | 29,801   | 398,177  | 1,110   | 4,688    | 0       | 879          | 2       |
| 2015                 | 10,137      | 28,061   | 395,459  | 1,113   | 5,096    | 0       | 868          | 2       |
| 2016                 | 10,922      | 29,399   | 410,333  | 1,106   | 5,388    | 0       | 746          | 1       |
| 2017                 | 10,591      | 28,873   | 411,274  | 1,411   | 4,721    | 0       | 746          | 1       |
| 2018                 | 10,496      | 29,015   | 417,585  | 1,419   | 4,736    | 0       | 746          | 1       |

6 The next section details a variance analysis of the utility's past and projected revenues.

7

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<sup>13</sup> MFR - With respect to average consumption, for each rate class, distributors are to provide weather-actual and weather-normalized average annual consumption or demand per customer as applicable for last OEB approved and historical, weather-normalized average annual consumption or demand per customer for the bridge and test years, explanation of the net change in average consumption from last OEB-approved and actuals from historical, bridge and test years based on year-over-year variances and any apparent trends in data

1 3.3.2 VARIANCE ANALYSIS OF DISTRIBUTION REVENUES<sup>14</sup>

2 The tables below provides details of the Final Customer and Volume Load Forecast for each of  
3 the years. This summary of the billing determinants by rate class will be used to develop CHEI's  
4 proposed rates.

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<sup>14</sup> MFR - For revenues - calculation of bridge year forecast of revenues at existing rates, calculation of test year forecasted revenues at existing and proposed rates, year-over-year variances in revenues comparing historical actuals and bridge and test year forecasts

1

**Table 31 - Variance Analysis of Revenues**

2 The table below shows year over year of CHEI's revenues. A detailed analysis follows.

|   | Year      | 2014 Board Approved | 2014       | 2015       | Variance  | 2016       | Variance | 2017       | Variance | 2018       | Variance  |
|---|-----------|---------------------|------------|------------|-----------|------------|----------|------------|----------|------------|-----------|
| <b>Residential</b>                          | Fixed     | \$14.56             | \$14.56    | \$14.77    | \$0.21    | \$18.25    | \$3.48   | \$21.87    | \$3.62   | \$31.99    | \$10.12   |
|   | Variable  | \$0.0136            | \$0.0136   | \$0.0138   | \$0.00    | \$0.0106   | -\$0.00  | \$0.0072   | -\$0.00  | \$0.0046   | -\$0.00   |
|   | Cust/Conn | 2,048               | 1,809      | 1,884      | 75        | 1,965      | 81       | 2,040      | 75       | 2,100      | 60        |
|   | kWh       | 22,293,395          | 19,479,913 | 19,377,540 | -102373   | 19,268,403 | -109137  | 21,046,900 | 1778497  | 21,616,344 | 569444    |
|   | Revenues  | \$661,017           | \$580,995  | \$601,330  | \$20,335  | \$634,580  | \$33,250 | \$686,915  | \$52,335 | \$905,860  | \$218,945 |
|   |           |                     | -12%       | 4%         | 16%       | 6%         | 2%       | 8%         | 3%       | 32%        | 24%       |
| <b>General Service &lt; 50 kW</b>           | Fixed     | \$16.98             | \$16.98    | \$17.23    | \$0.25    | \$17.57    | \$0.34   | \$17.90    | \$0.33   | \$21.68    | \$3.78    |
|   | Variable  | \$0.0140            | \$0.0140   | \$0.0142   | \$0.00    | \$0.0145   | \$0.00   | \$0.0148   | \$0.00   | \$0.0112   | -\$0.00   |
|   | Cust/Conn | 168                 | 165        | 165        | 0         | 161        | -4       | 168        | 7        | 172        | 4         |
|   | kWh       | 5,055,559           | 4,699,450  | 4,594,197  | -105253   | 4,547,781  | -46416   | 4,941,575  | 393794   | 5,043,563  | 101988    |
|   | Revenues  | \$105,010           | \$99,413   | \$99,353   | -\$60     | \$99,888   | \$535    | \$109,246  | \$9,358  | \$101,117  | -\$8,129  |
|   |           |                     | -5%        | 0%         | 5%        | 1%         | 1%       | 9%         | 9%       | -7%        | -17%      |
| <b>General Service &gt; 50 kW - 4999 kW</b> | Fixed     | \$189.25            | \$189.25   | \$191.99   | \$2.74    | \$195.73   | \$3.74   | \$199.45   | \$3.72   | \$199.45   | \$0.00    |
|   | Variable  | \$3.5066            | \$3.5066   | \$3.5574   | \$0.05    | \$3.6268   | \$0.07   | \$3.6957   | \$0.07   | \$3.9545   | \$0.26    |
|   | Cust/Conn | 11                  | 11         | 11         | 0         | 11         | 0        | 9          | -2       | 9          | 0         |
|   | kWh       | 4,276,256           | 4,189,855  | 4,316,369  | 126514    | 4,242,389  | -73980   | 3,657,936  | -584453  | 2,827,501  | -830435   |
|   | kW        | 12,633              | 18,735     | 12,238     | -6497     | 12,058     | -180     | 12,701     | 643      | 12,736     | 35        |
|   | Revenues  | \$69,280            | \$90,677   | \$68,878   | -\$21,799 | \$69,568   | \$690    | \$68,479   | -\$1,090 | \$71,906   | \$3,427   |
|   |           |                     | 31%        | -24%       | -55%      | 1%         | 25%      | -2%        | -3%      | 5%         | 7%        |

Cooperative Hydro Embrun Inc.  
EB-2017-0035

2018 Cost of Service Inc  
Exhibit 3 – Revenues  
May 1, 2018

|                                 |                  |                   |                   |                   |               |                   |                 |                   |                 |                    |                  |
|---------------------------------|------------------|-------------------|-------------------|-------------------|---------------|-------------------|-----------------|-------------------|-----------------|--------------------|------------------|
| <b>Unmetered Scattered Load</b> | Fixed            | \$20.08           | \$20.08           | \$20.37           | \$0.29        | \$20.77           | \$0.40          | \$21.16           | \$0.39          | \$21.16            | \$0.00           |
|                                 | Variable         | \$0.0052          | \$0.0052          | \$0.0053          | \$0.00        | \$0.0054          | \$0.00          | \$0.0055          | \$0.00          | \$0.0174           | \$0.01           |
|                                 |                  |                   |                   |                   |               |                   |                 |                   |                 |                    |                  |
|                                 | Cust/Conn        | 20                | 18                | 18                | 0             | 17                | -1              | 17                | 0               | 17                 | 0                |
|                                 | kWh              | 91,446            | 89,075            | 94,284            | 5209          | 93,284            | -1000           | 82,356            | -10928          | 82,127             | -229             |
|                                 | Revenues         | \$5,295           | \$4,800           | \$4,900           | \$99          | \$4,741           | -\$159          | \$4,883           | \$142           | \$5,847            | \$965            |
|                                 |                  |                   | -9%               | 2%                | 11%           | -3%               | -5%             | 3%                | 6%              | 20%                | 17%              |
|                                 |                  |                   |                   |                   |               |                   |                 |                   |                 |                    |                  |
| <b>Streetlighting</b>           | Fixed            | \$1.88            | \$1.88            | \$1.91            | \$0.03        | \$1.95            | \$0.04          | \$1.99            | \$0.04          | \$1.99             | \$0.00           |
|                                 | Variable         | \$7.6728          | \$7.6728          | \$7.7841          | \$0.11        | \$7.9359          | \$0.15          | \$8.0867          | \$0.15          | \$17.4164          | \$9.33           |
|                                 |                  |                   |                   |                   |               |                   |                 |                   |                 |                    |                  |
|                                 | Cust/Conn        | 425               | 409               | 451               | 42            | 558               | 107             | 517               | -41             | 530                | 13               |
|                                 | kWh              | 382,524           | 359,464           | 373,173           | 13709         | 321,015           | -52158          | 385,594           | 64579           | 393,969            | 8375             |
|                                 | kW               | 1,023             | 1,003             | 1,050             | 47            | 917               | -133            | 590               | -327            | 603                | 13               |
|                                 | Revenues         | \$17,434          | \$16,923          | \$18,510          | \$1,587       | \$20,334          | \$1,824         | \$17,115          | -\$3,220        | \$23,154           | \$6,040          |
|                                 |                  |                   | -3%               | 9%                | 12%           | 10%               | 0%              | -16%              | -26%            | 35%                | 51%              |
|                                 |                  |                   |                   |                   |               |                   |                 |                   |                 |                    |                  |
| <b>Total</b>                    | <b>Cust/Conn</b> | <b>2,672</b>      | <b>2,412</b>      | <b>2,529</b>      | 117           | <b>2,712</b>      | 183             | <b>2,751</b>      | 39              | <b>2,828</b>       | 77               |
|                                 | <b>kWh</b>       | <b>32,099,180</b> | <b>28,817,757</b> | <b>28,755,563</b> | <b>-62194</b> | <b>28,472,872</b> | <b>-282691</b>  | <b>30,114,361</b> | 1641489         | <b>29,963,504</b>  | <b>-150857</b>   |
|                                 | <b>kW</b>        | <b>13,656</b>     | <b>19,738</b>     | <b>13,288</b>     | <b>-6450</b>  | <b>12,975</b>     | <b>-313</b>     | <b>13,291</b>     | 316             | <b>13,339</b>      | 49               |
|                                 |                  | <b>\$858,035</b>  | <b>\$792,808</b>  | <b>\$792,971</b>  | <b>\$163</b>  | <b>\$829,112</b>  | <b>\$36,140</b> | <b>\$886,637</b>  | <b>\$57,525</b> | <b>\$1,107,885</b> | <b>\$221,248</b> |

1

2

1 **2014 Actual VS 2015 Actual**

2 The total distribution revenue in 2015 of \$792,971 was a marginal \$165 more than the 2014  
3 Actual therefore no explanation is required.

4 **2015 Actual VS 2016 Actual**

5 The total distribution revenue in 2016 of \$829,112 was \$36,140 greater than the 2015 Actual.  
6 The main reason for the increase was an increase in the residential customer count which in turn  
7 increased the revenues from this class by \$33,250.

8 **2016 Actual VS 2017 Actual**

9 The total distribution revenue in 2017 of \$820,815 was a marginal \$57,525 less than the 2016  
10 Actual therefore no explanation is required.

11 **2017 Actual VS 2018 Actual**

12 The total distribution revenue in 2018 of \$1,107,885 is projected to be 221,248 greater than  
13 2017. This revenue is necessary in order to meet the reliability standards that are expected from  
14 the regulator and customer and to maintain the level of customer service at current level.

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**Table 32 - Revenues at proposed rates**

2018 Rates at 2018 Load

| Test Year Projected Revenue from Proposed Variable Charges |                            |     |                  |                        |                           |                           |                           |                      |
|--|----------------------------|-----|------------------|------------------------|---------------------------|---------------------------|---------------------------|----------------------|
| Customer Class Name  | Variable Distribution Rate | per | Test Year Volume | Gross Variable Revenue | Transform. Allowance Rate | Transform. Allowance kW's | Transform. Allowance \$'s | Net Variable Revenue |
| Residential  | \$0.0046                   | kWh | 21,616,344       | \$99,712.48            |                           |                           | \$0.00                    | \$99,712.48          |
| General Service < 50 kW                                    | \$0.0112                   | kWh | 5,043,563        | \$56,340.53            |                           |                           | \$0.00                    | \$56,340.53          |
| General Service > 50 to 4999 kW                            | \$3.9545                   | kW  | 12,736           | \$50,365.01            | 0.00                      |                           | \$0.00                    | \$50,365.01          |
| Unmetered Scattered Load                                   | \$0.0174                   | kWh | 82,127           | \$1,431.59             |                           |                           | \$0.00                    | \$1,431.59           |
| Street Lighting  | \$17.4164                  | kW  | 603              | \$10,507.59            |                           |                           | \$0.00                    | \$10,507.59          |
| Total Variable Revenue                                     |                            |     | 26,755,373       | \$218,357.19           | 0                         | 0                         | \$0.00                    | \$218,357.19         |

2018 Rates at 2018 Load

| Test Year Projected Revenue from Proposed Fixed Charges |            |                         |                      |                  |                |                 |                    |                 |
|---|------------|-------------------------|----------------------|------------------|----------------|-----------------|--------------------|-----------------|
| Customer Class Name                                     | Fixed Rate | Customers (Connections) | Fixed Charge Revenue | Variable Revenue | TOTAL          | % Fixed Revenue | % Variable Revenue | % Total Revenue |
| Residential   | \$31.9900  | 2,100                   | \$806,148.00         | \$99,712.48      | \$905,860.48   | 88.99%          | 11.01%             | 81.76%          |
| General Service < 50 kW                                 | \$21.6800  | 172                     | \$44,776.88          | \$56,340.53      | \$101,117.41   | 44.28%          | 55.72%             | 9.13%           |
| General Service > 50 to 4999 kW                         | \$199.4500 | 9                       | \$21,540.60          | \$50,365.01      | \$71,905.61    | 29.96%          | 70.04%             | 6.49%           |
| Unmetered Scattered Load                                | \$21.1600  | 17                      | \$4,415.87           | \$1,431.59       | \$5,847.45     | 75.52%          | 24.48%             | 0.53%           |
| Street Lighting   | \$1.9900   | 530                     | \$12,646.72          | \$10,507.59      | \$23,154.31    | 54.62%          | 45.38%             | 2.09%           |
| Total Fixed Revenue                                     |            | 2,828                   | \$889,528.07         | \$218,357.19     | \$1,107,885.26 |                 |                    |                 |

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## 1 3.4 OTHER REVENUES

### 2 3.4.1 OVERVIEW OF OTHER REVENUE

3 Other Distribution Revenues are revenues that are distribution related but are sourced from  
4 means other than distribution rates. For this reason, other revenues are deducted from CHEI's  
5 proposed revenue requirement. Further details on the derivation of the Revenue Requirement is  
6 presented in Exhibit 6.

7 Other Distribution Revenues includes items such as:

- 8 • Specific Service Charges
- 9 • Late Payment Charges
- 10 • Other Distribution Revenues
- 11 • Other Income and Expenses

12 CHEI is proposing one change to the Microfit Service Charges as explained in 3.4.3

### 13 OEB APPENDIX 2-H OTHER OPERATING REVENUES

14 A detailed breakdown by USoA account is shown in Table 32 - OEB Appendix 2-H presented on  
15 the next page. Year over year variance analysis follow at Ex.3/Tab 4/Sch.2 - Other Revenue  
16 Variance Analysis.

17

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**Table 33 – OEB Appendix 2-H<sup>15</sup>**

|      | Reporting Basis                                  | CGAAP             | CGAAP            | CGAAP            | CGAAP            | CGAAP            | CGAAP            |
|------|--|-------------------|------------------|------------------|------------------|------------------|------------------|
|      |  | 2014              | 2014             | 2015             | 2016             | 2017             | 2018             |
|      | USoA Description                                 | Board<br>Approved |                  |                  |                  |                  |                  |
| 4235 | 4235-Miscellaneous Service Revenues              | -\$14,200         | -\$14,580        | -\$16,185        | -\$18,595        | -\$19,721        | -\$20,041        |
| 4225 | 4225-Late Payment Charges                        | -\$6,000          | -\$7,963         | -\$9,946         | -\$11,283        | -\$11,320        | -\$11,400        |
| 4082 | 4082-Retail Services Revenues                    | -\$4,130          | -\$3,343         | -\$3,398         | -\$3,151         | -\$3,239         | -\$3,245         |
| 4084 | 4084-Service Transaction Requests (STR) Revenues | \$13              | -\$2             | -\$2             | -\$8             | -\$9             | -\$10            |
| 4210 | 4210-Rent from Electric Property                 | \$0               | -\$6,561         | -\$5,917         | -\$6,452         | -\$6,482         | -\$6,593         |
| 4240 | 4240-Provision for Rate Refunds                  | \$0               | \$21,935         | \$20,000         | \$20,000         | \$20,000         | \$20,000         |
| 4375 | 4375-Revenues from Non-Utility Operations        | \$0               | -\$31,129        | -\$9,347         | -\$3,215         | -\$75,000        | -\$30,000        |
| 4380 | 4380-Expenses of Non-Utility Operations          | \$0               | \$21,859         | \$0              | \$3,215          | \$75,000         | \$30,000         |
| 4390 | 4390-Miscellaneous Non-Operating Income          | \$0               | \$0              | -\$7,443         | -\$12,331        | -\$5,000         | -\$5,500         |
| 4405 | 4405-Interest and Dividend Income                | \$0               | -\$28,723        | -\$23,486        | -\$22,161        | -\$11,000        | -\$2,000         |
|      | <b>Total</b>                                     | <b>-\$30,317</b>  | <b>-\$48,507</b> | <b>-\$55,725</b> | <b>-\$53,980</b> | <b>-\$36,770</b> | <b>-\$28,789</b> |

|  |                                       |                  |                  |                  |                  |                  |                  |
|--|---------------------------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|  | Specific Service Charges              | -\$14,200        | -\$14,580        | -\$16,185        | -\$18,595        | -\$19,721        | -\$20,041        |
|  | Late Payment Charges                  | -\$6,000         | -\$7,963         | -\$9,946         | -\$11,283        | -\$11,320        | -\$11,400        |
|  | Other Distribution/Operating Revenues | -\$4,117         | \$12,029         | \$10,683         | \$10,389         | \$10,271         | \$10,152         |
|  | Other Income or Deductions            | \$0              | -\$37,993        | -\$40,276        | -\$34,491        | -\$16,000        | -\$7,500         |
|  | <b>Total</b>                          | <b>-\$24,317</b> | <b>-\$48,507</b> | <b>-\$55,725</b> | <b>-\$53,980</b> | <b>-\$36,770</b> | <b>-\$28,789</b> |

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<sup>15</sup> MFR - Completed Appendix 2-H

3.4.2 OTHER REVENUE VARIANCE ANALYSIS<sup>16</sup>

Table 33 to 37 below presents year over year variances of other operating revenues:

**Table 34 - Variance Analysis of Other Operating Revenues**

**2014 BA – 2014**

|             |  | 2014                  | 2014      | Var       |
|-------------|--|-----------------------|-----------|-----------|
|             | <b>USoA Description</b>                          | <b>Board Approved</b> |           |           |
| <b>4235</b> | <b>4235-Miscellaneous Service Revenues</b>       | -\$14,200             | -\$14,580 | -\$380    |
| <b>4225</b> | <b>4225-Late Payment Charges</b>                 | -\$6,000              | -\$7,963  | -\$1,963  |
| 4082        | 4082-Retail Services Revenues                    | -\$4,130              | -\$3,343  | \$787     |
| 4084        | 4084-Service Transaction Requests (STR) Revenues | \$13                  | -\$2      | -\$15     |
| 4210        | 4210-Rent from Electric Property                 | \$0                   | -\$6,561  | -\$6,561  |
| 4240        | 4240-Provision for Rate Refunds                  | \$0                   | \$21,935  | \$21,935  |
| 4375        | 4375-Revenues from Non-Utility Operations        | \$0                   | -\$31,129 | -\$31,129 |
| 4380        | 4380-Expenses of Non-Utility Operations          | \$0                   | \$21,859  | \$21,859  |
| 4390        | 4390-Miscellaneous Non-Operating Income          | \$0                   | \$0       | \$0       |
| 4405        | 4405-Interest and Dividend Income                | \$0                   | -\$28,723 | -\$28,723 |
|             | <b>Total</b>                                     | -\$30,317             | -\$48,507 | -\$18,190 |

|  |  |           |           |           |
|--|--|-----------|-----------|-----------|
|  | <b>Specific Service Charges</b>              | -\$14,200 | -\$14,580 | -\$380    |
|  | <b>Late Payment Charges</b>                  | -\$6,000  | -\$7,963  | -\$1,963  |
|  | <b>Other Distribution/Operating Revenues</b> | -\$4,117  | \$12,029  | \$16,146  |
|  | <b>Other Income or Deductions</b>            | \$0       | -\$37,993 | -\$37,993 |
|  | <b>Total</b>                                 | -\$24,317 | -\$48,507 | -\$24,190 |

The main contributor to the decrease is that CHEI did not forecast any income and deductions in its 2014 Cost of Service.

<sup>16</sup> MFR - Variance analysis - year over year, historical, bridge and test

**Table 35 - Variance Analysis of Other Operating Revenues****2014-2015**

|             |  | <b>2014</b>      | <b>2015</b>      | <b>Var</b>      |
|-------------|--|------------------|------------------|-----------------|
|             | <b>USoA Description</b>                          |                  |                  |                 |
| <b>4235</b> | <b>4235-Miscellaneous Service Revenues</b>       | -\$14,580        | -\$16,185        | -\$1,605        |
| <b>4225</b> | <b>4225-Late Payment Charges</b>                 | -\$7,963         | -\$9,946         | -\$1,983        |
| 4082        | 4082-Retail Services Revenues                    | -\$3,343         | -\$3,398         | -\$54           |
| 4084        | 4084-Service Transaction Requests (STR) Revenues | -\$2             | -\$2             | -\$1            |
| 4210        | 4210-Rent from Electric Property                 | -\$6,561         | -\$5,917         | \$644           |
| 4240        | 4240-Provision for Rate Refunds                  | \$21,935         | \$20,000         | -\$1,935        |
| 4375        | 4375-Revenues from Non-Utility Operations        | -\$31,129        | -\$9,347         | \$21,782        |
| 4380        | 4380-Expenses of Non-Utility Operations          | \$21,859         | \$0              | -\$21,859       |
| 4390        | 4390-Miscellaneous Non-Operating Income          | \$0              | -\$7,443         | -\$7,443        |
| 4405        | 4405-Interest and Dividend Income                | -\$28,723        | -\$23,486        | \$5,237         |
|             | <b>Total</b>                                     | <b>-\$48,507</b> | <b>-\$55,725</b> | <b>-\$7,217</b> |

|  |  |                  |                  |                 |
|--|--|------------------|------------------|-----------------|
|  | <b>Specific Service Charges</b>              | -\$14,580        | -\$16,185        | -\$1,605        |
|  | <b>Late Payment Charges</b>                  | -\$7,963         | -\$9,946         | -\$1,983        |
|  | <b>Other Distribution/Operating Revenues</b> | \$12,029         | \$10,683         | -\$1,346        |
|  | <b>Other Income or Deductions</b>            | -\$37,993        | -\$40,276        | -\$2,283        |
|  | <b>Total</b>                                 | <b>-\$48,507</b> | <b>-\$55,725</b> | <b>-\$7,217</b> |

2014 to 2015 - The Other Revenues variance reflects a marginal decrease of \$7,217 over 2014 which is mostly due to unexpected costs in account 4390- Miscellaneous Non-Operating Income.

**Table 36 - Variance Analysis of Other Operating Revenues****2015 – 2016**

|             |  | 2015      | 2016      | Var      |
|-------------|--|-----------|-----------|----------|
|             | <b>USoA Description</b>                          |           |           |          |
| <b>4235</b> | <b>4235-Miscellaneous Service Revenues</b>       | -\$16,185 | -\$18,595 | -\$2,410 |
| <b>4225</b> | <b>4225-Late Payment Charges</b>                 | -\$9,946  | -\$11,283 | -\$1,337 |
| 4082        | 4082-Retail Services Revenues                    | -\$3,398  | -\$3,151  | \$246    |
| 4084        | 4084-Service Transaction Requests (STR) Revenues | -\$2      | -\$8      | -\$6     |
| 4210        | 4210-Rent from Electric Property                 | -\$5,917  | -\$6,452  | -\$534   |
| 4240        | 4240-Provision for Rate Refunds                  | \$20,000  | \$20,000  | \$0      |
| 4375        | 4375-Revenues from Non-Utility Operations        | -\$9,347  | -\$3,215  | \$6,132  |
| 4380        | 4380-Expenses of Non-Utility Operations          | \$0       | \$3,215   | \$3,215  |
| 4390        | 4390-Miscellaneous Non-Operating Income          | -\$7,443  | -\$12,331 | -\$4,887 |
| 4405        | 4405-Interest and Dividend Income                | -\$23,486 | -\$22,161 | \$1,325  |
|             | <b>Total</b>                                     | -\$55,725 | -\$53,980 | \$1,745  |

|  |  |           |           |          |
|--|--|-----------|-----------|----------|
|  | <b>Specific Service Charges</b>              | -\$16,185 | -\$18,595 | -\$2,410 |
|  | <b>Late Payment Charges</b>                  | -\$9,946  | -\$11,283 | -\$1,337 |
|  | <b>Other Distribution/Operating Revenues</b> | \$10,683  | \$10,389  | -\$293   |
|  | <b>Other Income or Deductions</b>            | -\$40,276 | -\$34,491 | \$5,785  |
|  | <b>Total</b>                                 | -\$55,725 | -\$53,980 | \$1,745  |

The forecast for the 2017 shows a marginal increase of 1,745 over the previous year. Year over year balances are comparable.

**Table 37 - Variance Analysis of Other Operating Revenues****2016 – 2017**

|             |  | <b>2016</b> | <b>2017</b> | <b>Var</b> |
|-------------|--|-------------|-------------|------------|
|             | <b>USoA Description</b>                                |             |             |            |
| <b>4235</b> | <b>4235-Miscellaneous Service Revenues</b>             | -\$18,595   | -\$19,721   | -\$1,126   |
| <b>4225</b> | <b>4225-Late Payment Charges</b>                       | -\$11,283   | -\$11,320   | -\$37      |
| 4082        | 4082-Retail Services Revenues                          | -\$3,151    | -\$3,239    | -\$87      |
| 4084        | 4084-Service Transaction Requests (STR) Revenues       | -\$8        | -\$9        | -\$1       |
| 4210        | 4210-Rent from Electric Property                       | -\$6,452    | -\$6,482    | -\$30      |
| 4240        | 4240-Provision for Rate Refunds                        | \$20,000    | \$20,000    | \$0        |
| 4245        | 4245-Government Assistance Directly Credited to Income | \$0         | \$0         | \$0        |
|             |  | \$0         | \$0         | \$0        |
| 4375        | 4375-Revenues from Non-Utility Operations              | -\$3,215    | -\$75,000   | -\$71,785  |
| 4380        | 4380-Expenses of Non-Utility Operations                | \$3,215     | \$75,000    | \$71,785   |
| 4390        | 4390-Miscellaneous Non-Operating Income                | -\$12,331   | -\$5,000    | \$7,331    |
| 4405        | 4405-Interest and Dividend Income                      | -\$22,161   | -\$11,000   | \$11,161   |
|             | <b>Total</b>   | -\$53,980   | -\$36,770   | \$17,210   |

|  |  |           |           |          |
|--|--|-----------|-----------|----------|
|  | <b>Specific Service Charges</b>              | -\$18,595 | -\$19,721 | -\$1,126 |
|  | <b>Late Payment Charges</b>                  | -\$11,283 | -\$11,320 | -\$37    |
|  | <b>Other Distribution/Operating Revenues</b> | \$10,389  | \$10,271  | -\$118   |
|  | <b>Other Income or Deductions</b>            | -\$34,491 | -\$16,000 | \$18,491 |
|  | <b>Total</b>                                 | -\$53,980 | -\$36,770 | \$17,210 |

The forecast for the 2017 Other revenues reflects an increase of \$17,210 overall. All the accounts are very comparable with the exception of #4405, Interest and Dividend Income which continues to decrease as the bank balances decreases.

**Table 38 - Variance Analysis of Other Operating Revenues****2017 – 2018**

|             |  | <b>2017</b> | <b>2018</b> | <b>Var</b> |
|-------------|--|-------------|-------------|------------|
|             | <b>USoA Description</b>                                |             |             |            |
| <b>4235</b> | <b>4235-Miscellaneous Service Revenues</b>             | -\$19,721   | -\$20,041   | -\$320     |
| <b>4225</b> | <b>4225-Late Payment Charges</b>                       | -\$11,320   | -\$11,400   | -\$80      |
| 4082        | 4082-Retail Services Revenues                          | -\$3,239    | -\$3,245    | -\$7       |
| 4084        | 4084-Service Transaction Requests (STR) Revenues       | -\$9        | -\$10       | -\$1       |
| 4210        | 4210-Rent from Electric Property                       | -\$6,482    | -\$6,593    | -\$112     |
| 4240        | 4240-Provision for Rate Refunds                        | \$20,000    | \$20,000    | \$0        |
| 4245        | 4245-Government Assistance Directly Credited to Income | \$0         | \$0         | \$0        |
|             |  | \$0         | \$0         | \$0        |
| 4375        | 4375-Revenues from Non-Utility Operations              | -\$75,000   | -\$30,000   | \$45,000   |
| 4380        | 4380-Expenses of Non-Utility Operations                | \$75,000    | \$30,000    | -\$45,000  |
| 4390        | 4390-Miscellaneous Non-Operating Income                | -\$5,000    | -\$5,500    | -\$500     |
| 4405        | 4405-Interest and Dividend Income                      | -\$11,000   | -\$2,000    | \$9,000    |
|             | <b>Total</b>   | -\$36,770   | -\$28,789   | \$7,981    |

|  |  |           |           |         |
|--|--|-----------|-----------|---------|
|  | <b>Specific Service Charges</b>              | -\$19,721 | -\$20,041 | -\$320  |
|  | <b>Late Payment Charges</b>                  | -\$11,320 | -\$11,400 | -\$80   |
|  | <b>Other Distribution/Operating Revenues</b> | \$10,271  | \$10,152  | -\$120  |
|  | <b>Other Income or Deductions</b>            | -\$16,000 | -\$7,500  | \$8,500 |
|  | <b>Total</b>                                 | -\$36,770 | -\$28,789 | \$7,981 |

The forecast for the 2018 Other revenues reflects an increase of \$7,981 overall. All the accounts are very comparable with the exception #4405, Interest and Dividend Income which continues to decrease as the bank balances decreases.

### 3.4.3 PROPOSED SPECIFIC SERVICE CHARGES<sup>17</sup>

CHEI is proposing no changes to the current specific services charges except for the microFIT service charge. CHEI incurs a \$10.00 monthly fee per microFIT meter point from CHEI's vendor Utilismart and would like to pass this charge onto its microFIT customers. This increase in the customer charge from \$5.40 to \$10.00 was also agreed to in St. Thomas Energy Inc. (EB-2014-0113) Cost of Service Application as well as Renfrew Hydro Inc.

Other than the MicroFit class, no other class or discrete customer groups that may be materially impacted by changes to other rates and charges.<sup>18</sup>

### 3.4.4 REVENUE FROM AFFILIATE TRANSACTIONS, SHARED SERVICES, CORPORATE COST ALLOCATION.

CHEI does not have any affiliates and as such does not have any affiliate transactions, shared services and corporate cost allocation.<sup>19</sup>

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<sup>17</sup> MFR – Any new proposed specific service charges

<sup>18</sup> MFR - Distributors must identify any discrete customer groups that may be materially impacted by changes to other rates and charges

<sup>19</sup> MFR - Revenue from affiliate transactions, shared services, corporate cost allocation

**APPENDICES**

|            |                   |
|------------|-------------------|
| Appendix A | OEB Appendix 2-BI |
|            |                   |

### Appendix 2-IB Customer, Connections, Load Forecast and Revenues Data and Analysis

This sheet is to be filled in accordance with the instructions documented in section 2.3.2 of Chapter 2 of the Filing Requirements for Distribution Rate Applications, in terms of one set of tables per customer class.

Color coding for Cells:  Data input       Drop-down List  
 No data entry required       Blank or calculated value

**Distribution System (Total)**

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Consumption (kWh) <sup>(3)</sup> |                               |                        |                        |
|-------------|--|----------------------------------|-------------------------------|------------------------|------------------------|
|             |  |                                  | Actual<br>(Weather<br>actual) | Weather-<br>normalized | Weather-<br>normalized |
| Historical  | 2012   | Actual                           | 30,091,478                    | 30,243,327             |                        |
| Historical  | 2013   | Actual                           | 30,301,350                    | 30,138,226             |                        |
| Historical  | 2014   | Actual                           | 30,157,452                    | 30,476,269             | Board-approved         |
| Historical  | 2015   | Actual                           | 29,896,472                    | 30,222,148             |                        |
| Historical  | 2016   | Actual                           | 29,672,839                    | 31,427,034             |                        |
| Bridge Year | 2017   | Forecast                         |                               | 30,476,293             |                        |
| Test Year   | 2018   | Forecast                         |                               | 2,959,106              |                        |

| Variance Analysis | Year  | Year-over-year |  | Versus Board-<br>approved |
|-------------------|-------|----------------|--|---------------------------|
|                   | 2012  |                |  |                           |
| 2013              | 0.7%  | -0.3%          |  |                           |
| 2014              | -0.5% | 1.1%           |  |                           |
| 2015              | -0.9% | -0.8%          |  |                           |
| 2016              | -0.7% | 4.0%           |  |                           |
| 2017              |       | -3.0%          |  |                           |
| 2018              |       | -90.3%         |  |                           |
| Geometric<br>Mean |       | 642.1%         |  |                           |

**Customer Class Analysis (one for each Customer Class, excluding MicroFIT and Standby)**

1 Customer Class:  Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Customers |       |                | Consumption (kWh) <sup>(3)</sup> |                        |                        | Consumption (kWh) per Customer |                        |                        |            |            |            |
|-------------|--|-----------|-------|----------------|----------------------------------|------------------------|------------------------|--------------------------------|------------------------|------------------------|------------|------------|------------|
|             |  | Actual    |       |                | Actual<br>(Weather<br>actual)    | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual)  | Weather-<br>normalized | Weather-<br>normalized |            |            |            |
| Historical  | 2012   | Actual    | 1,788 |                | Actual                           | 19,634,780             | 19,709,812             |                                | Actual                 | 10981.421              | 11023.3847 |            |            |
| Historical  | 2013   | Actual    | 1,790 |                | Actual                           | 19,650,696             | 19,506,514             |                                | Actual                 | 10978.042              | 10897.4937 |            |            |
| Historical  | 2014   | Actual    | 1,800 | Board-approved | 2048                             | Actual                 | 19,479,913             | 19,630,955                     | Board-approved         | 22293395.2             | 10825.181  | 10909.1165 |            |
| Historical  | 2015   | Actual    | 1,847 |                |                                  | Actual                 | 19,377,540             | 19,528,753                     |                        |                        | 10494.2    | 10576.0916 |            |
| Historical  | 2016   | Actual    | 1,927 |                |                                  | Actual                 | 19,268,403             | 20,463,869                     |                        |                        | 10001.766  | 10622.3043 |            |
| Bridge Year | 2017   | Forecast  | 2,040 |                |                                  | Forecast               |                        | 21,046,900                     |                        |                        | Forecast   | 0          | 10317.1076 |
| Test Year   | 2018   | Forecast  | 2,100 |                |                                  | Forecast               |                        | 21,676,646                     |                        |                        | Forecast   | 0          | 10322.2125 |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           | 0.1%           |  | 2013           | 0.1%           | -1.0%                              | 2013           | 0.0%           | -1.1%                                  |
|                   | 2014           | 0.5%           |  | 2014           | -0.9%          | 0.6%                               | 2014           | -1.4%          | 0.1%                                   |
|                   | 2015           | 2.6%           |  | 2015           | -0.5%          | -0.5%                              | 2015           | -3.1%          | -3.1%                                  |
|                   | 2016           | 4.3%           |  | 2016           | -0.6%          | 4.8%                               | 2016           | -4.7%          | 0.4%                                   |
|                   | 2017           | 5.9%           |  | 2017           |                | 2.8%                               | 2017           |                | -2.9%                                  |
|                   | 2018           | 2.9%           | 2.5%                                   | 2018           |                | 3.0%                               | 2018           |                | 0.0%                                   |
|                   | Geometric Mean | 1.5%           | 0.8%                                   | Geometric Mean |                | 92.7%                              | Geometric Mean |                | 105.4%                                 |
|                   |                |                |  |                |                | -0.9%                              |                |                | -5.2%                                  |
|                   |                |                |  |                |                |                                    |                |                | -1.8%                                  |

|                        | Calendar Year<br>(for 2018 Cost<br>of Service) | Revenues |            |                              |
|------------------------|--|----------|------------|------------------------------|
|                        |  | Actual   |            |                              |
| Historical             | 2012   | Actual   |            |                              |
| Historical             | 2013   | Actual   |            |                              |
| Historical             | 2014   | Actual   | \$ 580,995 | Board-approved \$ 661,016.73 |
| Historical             | 2015   | Actual   | \$ 601,330 |                              |
| Historical             | 2016   | Actual   | \$ 634,580 |                              |
| Bridge Year (Forecast) | 2017   | Forecast | \$ 686,915 |                              |
| Test Year (Forecast)   | 2018   | Forecast | \$ 905,860 |                              |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|
|                   |                |                |  |
|                   | 2013           |                |  |
|                   | 2014           |                |  |
|                   | 2015           | 3.5%           |  |
|                   | 2016           | 5.5%           |  |
|                   | 2017           | 8.2%           |  |
|                   | 2018           | 31.9%          | 37.0%                                  |
|                   | Geometric Mean |                | 11.1%                                  |

2 Customer Class: **GS < 50 kW**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? **kWh**

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Customers |                |                | Consumption (kWh) <sup>(3)</sup> |                        |                        | Consumption (kWh) per Customer |                        |                        |            |                |   |
|-------------|--|-----------|----------------|----------------|----------------------------------|------------------------|------------------------|--------------------------------|------------------------|------------------------|------------|----------------|---|
|             |  | Actual    | Board-approved | Test Year      | Actual<br>(Weather<br>actual)    | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual)  | Weather-<br>normalized | Weather-<br>normalized |            |                |   |
| Historical  | 2012   | Actual    | 157            |                | Actual                           | 4,742,923              | 4,761,047              |                                | Actual                 | 30209.701              | 30325.1432 |                |   |
| Historical  | 2013   | Actual    | 159            |                | Actual                           | 4,699,450              | 4,664,969              |                                | Actual                 | 29556.289              | 29339.427  |                |   |
| Historical  | 2014   | Actual    | 159            | Board-approved | Actual                           | 4,701,954              | 4,738,412              | Board-approved                 | Actual                 | 29572.038              | 29801.3316 | Board-approved | 0 |
| Historical  | 2015   | Actual    | 165            |                | Actual                           | 4,594,197              | 4,630,048              |                                | Actual                 | 27843.618              | 28060.8966 |                |   |
| Historical  | 2016   | Actual    | 163            |                | Actual                           | 4,538,610              | 4,792,042              |                                | Actual                 | 27844.233              | 29399.0315 |                |   |
| Bridge Year | 2017   | Forecast  | 168            |                | Forecast                         |                        | 4,941,575              |                                | Forecast               | 0                      | 29414.1362 |                |   |
| Test Year   | 2018   | Forecast  | 172            |                | Forecast                         |                        | 5,057,633              |                                | Forecast               | 0                      | 29404.8432 |                |   |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           | 1.3%           |  | 2013           | -0.9%          | -2.0%                              | 2013           | -2.2%          | -3.3%                                  |
|                   | 2014           | 0.0%           |  | 2014           | 0.1%           | 1.6%                               | 2014           | 0.1%           | 1.6%                                   |
|                   | 2015           | 3.8%           |  | 2015           | -2.3%          | -2.3%                              | 2015           | -5.8%          | -5.8%                                  |
|                   | 2016           | -1.2%          |  | 2016           | -1.2%          | 3.5%                               | 2016           | 0.0%           | 4.8%                                   |
|                   | 2017           | 3.1%           |  | 2017           |                | 3.1%                               | 2017           |                | 0.1%                                   |
|                   | 2018           | 2.4%           | 2.4%                                   | 2018           |                | 2.3%                               | 2018           |                | 0.0%                                   |
|                   | Geometric Mean | #NUM!          | 0.8%                                   | Geometric Mean |                | 95.3%                              | Geometric Mean |                | 102.5%                                 |

|                        | Calendar Year<br>(for 2018 Cost<br>of Service) | Revenues |                |                              |
|------------------------|--|----------|----------------|------------------------------|
|                        |  | Actual   | Board-approved | Test Year                    |
| Historical             | 2012   | Actual   |                |                              |
| Historical             | 2013   | Actual   |                |                              |
| Historical             | 2014   | Actual   | \$ 99,413      | Board-approved \$ 105,010.00 |
| Historical             | 2015   | Actual   | \$ 99,353      |                              |
| Historical             | 2016   | Actual   | \$ 99,888      |                              |
| Bridge Year (Forecast) | 2017   | Forecast | \$ 109,246     |                              |
| Test Year (Forecast)   | 2018   | Forecast | \$ 101,117     |                              |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|
|                   |                |                |  |
|                   | 2013           |                |  |
|                   | 2014           |                |  |
|                   | 2015           | -0.1%          |  |
|                   | 2016           | 0.5%           |  |
|                   | 2017           | 9.4%           |  |
|                   | 2018           | -7.4%          | -3.7%                                  |
|                   | Geometric Mean |                | -1.3%                                  |

3 Customer Class: **GS > 50 kW**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)? **kW**

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Customers |    |                | Consumption (kWh) <sup>(3)</sup> |                        |                        | Consumption (kWh) per Customer |                        |                        |
|-------------|--|-----------|----|----------------|----------------------------------|------------------------|------------------------|--------------------------------|------------------------|------------------------|
|             |  | Actual    |    |                | Actual<br>(Weather<br>actual)    | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual)  | Weather-<br>normalized | Weather-<br>normalized |
| Historical  | 2012   | Actual    | 11 |                | Actual                           | 4,292,894              | 4,309,299              | Actual                         | 390263.09              | 391754.432             |
| Historical  | 2013   | Actual    | 11 |                | Actual                           | 4,289,465              | 4,257,992              | Actual                         | 389951.36              | 387090.188             |
| Historical  | 2014   | Actual    | 11 | Board-approved | Actual                           | 4,346,251              | 4,379,951              | Actual                         | 395113.73              | 398177.336             |
| Historical  | 2015   | Actual    | 11 |                | Actual                           | 4,316,369              | 4,350,052              | Actual                         | 392397.18              | 395459.264             |
| Historical  | 2016   | Actual    | 11 |                | Actual                           | 4,274,953              | 4,513,663              | Actual                         | 388632.09              | 410332.977             |
| Bridge Year | 2017   | Forecast  | 9  |                | Forecast                         |                        | 3,657,936              | Forecast                       | 0                      | 406437.297             |
| Test Year   | 2018   | Forecast  | 9  |                | Forecast                         |                        | 2,835,388              | Forecast                       | 0                      | 315043.155             |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           | 0.0%           |  | 2013           | -0.1%          | -1.2%                              | 2013           | -0.1%          | -1.2%                                  |
|                   | 2014           | 0.0%           |  | 2014           | 1.3%           | 2.9%                               | 2014           | 1.3%           | 2.9%                                   |
|                   | 2015           | 0.0%           |  | 2015           | -0.7%          | -0.7%                              | 2015           | -0.7%          | -0.7%                                  |
|                   | 2016           | 0.0%           |  | 2016           | -1.0%          | 3.8%                               | 2016           | -1.0%          | 3.8%                                   |
|                   | 2017           | -18.2%         |  | 2017           |                | -19.0%                             | 2017           |                | -9.9%                                  |
|                   | 2018           | 0.0%           |  | 2018           |                | -22.5%                             | 2018           |                | -22.5%                                 |
|                   | Geometric Mean | #NUM!          |  | Geometric Mean |                | 139.8%                             | Geometric Mean |                | 119.0%                                 |

|                        | Calendar Year<br>(for 2018 Cost<br>of Service) | Revenues |           |                | Demand (kW)                   |                        |                        | Demand (kW) per Customer      |                        |                        |
|------------------------|--|----------|-----------|----------------|-------------------------------|------------------------|------------------------|-------------------------------|------------------------|------------------------|
|                        |  | Actual   |           |                | Actual<br>(Weather<br>actual) | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual) | Weather-<br>normalized | Weather-<br>normalized |
| Historical             | 2012   | Actual   |           |                | Actual                        | 12,486                 | 12,486                 | Actual                        |                        |                        |
| Historical             | 2013   | Actual   |           |                | Actual                        | 12,639                 | 12,639                 | Actual                        |                        |                        |
| Historical             | 2014   | Actual   | \$ 90,677 | Board-approved | Actual                        | 12,214                 | 12,214                 | Actual                        | 0.1346935              | 0.13469347             |
| Historical             | 2015   | Actual   | \$ 68,878 |                | Actual                        | 12,238                 | 12,238                 | Actual                        | 0.1776834              | 0.17768344             |
| Historical             | 2016   | Actual   | \$ 69,568 |                | Actual                        | 12,169                 | 12,169                 | Actual                        | 0.1749273              | 0.17492727             |
| Bridge Year (Forecast) | 2017   | Forecast | \$ 68,479 |                | Forecast                      |                        | 12,701                 | Forecast                      | 0                      | 0.18546868             |
| Test Year (Forecast)   | 2018   | Forecast | \$ 71,906 |                | Forecast                      |                        | 12,772                 | Forecast                      | 0                      | 0.17761429             |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           |                |  | 2013           | 1.2%           | 1.2%                               | 2013           |                |  |
|                   | 2014           |                |  | 2014           | -3.4%          | -3.4%                              | 2014           |                |  |
|                   | 2015           | -24.0%         |  | 2015           | 0.2%           | 0.2%                               | 2015           | 31.9%          | 31.9%                                  |
|                   | 2016           | 1.0%           |  | 2016           | -0.6%          | -0.6%                              | 2016           | -1.6%          | -1.6%                                  |
|                   | 2017           | -1.6%          |  | 2017           |                | 4.4%                               | 2017           |                | 6.0%                                   |
|                   | 2018           | 5.0%           |  | 2018           |                | 0.6%                               | 2018           |                | -4.2%                                  |
|                   | Geometric Mean |                |  | Geometric Mean |                | #NUM!                              | Geometric Mean |                |  |

4 Customer Class: **Street Lighting**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

**kW**

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Customers |                |  | Consumption (kWh) <sup>(3)</sup> |                        |                        | Consumption (kWh) per Customer |                        |                        |            |
|-------------|--|-----------|----------------|--|----------------------------------|------------------------|------------------------|--------------------------------|------------------------|------------------------|------------|
|             |  | Actual    | Year-over-year | Test Year<br>Versus Board-<br>approved | Actual<br>(Weather<br>actual)    | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual)  | Weather-<br>normalized | Weather-<br>normalized |            |
| Historical  | 2012   | Actual    | 409            |  | Actual                           | 355,537                | 355,537                |                                | Actual                 | 869.28362              | 869.283619 |
| Historical  | 2013   | Actual    | 409            |  | Actual                           | 359,464                | 359,464                |                                | Actual                 | 878.88509              | 878.885086 |
| Historical  | 2014   | Actual    | 409            | Board-approved                         | Actual                           | 359,464                | 359,464                | Board-approved                 | Actual                 | 878.88509              | 878.885086 |
| Historical  | 2015   | Actual    | 430            |  | Actual                           | 373,173                | 373,173                |                                | Actual                 | 867.84419              | 867.844186 |
| Historical  | 2016   | Actual    | 505            |  | Actual                           | 376,348                | 376,348                |                                | Actual                 | 745.98216              | 745.982161 |
| Bridge Year | 2017   | Forecast  | 517            |  | Forecast                         |                        | 385,594                |                                | Forecast               | 0                      | 745.83063  |
| Test Year   | 2018   | Forecast  | 530            |  | Forecast                         |                        | 395,068                |                                | Forecast               | 0                      | 745.411407 |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           | 0.0%           |  | 2013           | 1.1%           | 1.1%                               | 2013           | 1.1%           | 1.1%                                   |
|                   | 2014           | 0.0%           |  | 2014           | 0.0%           | 0.0%                               | 2014           | 0.0%           | 0.0%                                   |
|                   | 2015           | 5.1%           |  | 2015           | 3.8%           | 3.8%                               | 2015           | -1.3%          | -1.3%                                  |
|                   | 2016           | 17.3%          |  | 2016           | 0.9%           | 0.9%                               | 2016           | -14.0%         | -14.0%                                 |
|                   | 2017           | 2.5%           |  | 2017           | 2.5%           | 2.5%                               | 2017           | 0.0%           | 0.0%                                   |
|                   | 2018           | 2.5%           |  | 2018           | 2.5%           | 2.5%                               | 2018           | -0.1%          | -0.1%                                  |
|                   | Geometric Mean | #NUM!          |  | Geometric Mean | 91.9%          |                                    | Geometric Mean | 113.1%         |  |

|                        | Calendar Year<br>(for 2018 Cost<br>of Service) | Revenues |                |  | Demand (kW)                   |                        |                        | Demand (kW) per Customer      |                        |                        |            |
|------------------------|--|----------|----------------|--|-------------------------------|------------------------|------------------------|-------------------------------|------------------------|------------------------|------------|
|                        |  | Actual   | Year-over-year | Test Year<br>Versus Board-<br>approved | Actual<br>(Weather<br>actual) | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual) | Weather-<br>normalized | Weather-<br>normalized |            |
| Historical             | 2012   | Actual   |                |  | Actual                        | 1,003                  | 1,003                  |                               | Actual                 |                        |            |
| Historical             | 2013   | Actual   |                |  | Actual                        | 1,003                  | 1,003                  |                               | Actual                 |                        |            |
| Historical             | 2014   | Actual   | \$ 16,923      | Board-approved                         | Actual                        | 1,003                  | 1,003                  | Board-approved                | Actual                 | 0.0592685              | 0.05926845 |
| Historical             | 2015   | Actual   | \$ 18,510      |  | Actual                        | 1,050                  | 1,050                  |                               | Actual                 | 0.0567261              | 0.05672609 |
| Historical             | 2016   | Actual   | \$ 20,334      |  | Actual                        | 576                    | 576                    |                               | Actual                 | 0.0283269              | 0.02832694 |
| Bridge Year (Forecast) | 2017   | Forecast | \$ 17,115      |  | Forecast                      |                        | 590                    |                               | Forecast               | 0                      | 0.03447268 |
| Test Year (Forecast)   | 2018   | Forecast | \$ 23,154      |  | Forecast                      |                        | 605                    |                               | Forecast               | 0                      | 0.02612939 |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year           | Year-over-year | Test Year Versus<br>Board-approved | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|----------------|----------------|------------------------------------|----------------|----------------|--|
|                   |                |                |  |                |                |                                    |                |                |  |
|                   | 2013           |                |  | 2013           | 0.0%           | 0.0%                               | 2013           |                |  |
|                   | 2014           |                |  | 2014           | 0.0%           | 0.0%                               | 2014           |                |  |
|                   | 2015           | 9.4%           |  | 2015           | 4.7%           | 4.7%                               | 2015           | -4.3%          | -4.3%                                  |
|                   | 2016           | 9.9%           |  | 2016           | -45.1%         | -45.1%                             | 2016           | -50.1%         | -50.1%                                 |
|                   | 2017           | -15.8%         |  | 2017           | 2.4%           | 2.4%                               | 2017           | 21.7%          | 21.7%                                  |
|                   | 2018           | 35.3%          |  | 2018           | 2.5%           | 2.5%                               | 2018           | -24.2%         | -24.2%                                 |
|                   | Geometric Mean |                |  | Geometric Mean | #NUM!          |                                    | Geometric Mean |                |  |

5 Customer Class: **Unmetered Scattered Load**

Is the customer class billed on consumption (kWh) or demand (kW or kVA)?

**kWh**

|             | Calendar Year<br>(for 2018 Cost<br>of Service) | Customers |                |  | Consumption (kWh) <sup>(3)</sup> |                        |                        | Consumption (kWh) per Customer |                        |                        |            |
|-------------|--|-----------|----------------|--|----------------------------------|------------------------|------------------------|--------------------------------|------------------------|------------------------|------------|
|             |  | Actual    | Year-over-year | Test Year<br>Versus Board-<br>approved | Actual<br>(Weather<br>actual)    | Weather-<br>normalized | Weather-<br>normalized | Actual<br>(Weather<br>actual)  | Weather-<br>normalized | Weather-<br>normalized |            |
| Historical  | 2012   | Actual    | 19             |  | Actual                           | 89,208                 | 89,208                 |                                | Actual                 | 4695.1579              | 4695.15789 |
| Historical  | 2013   | Actual    | 19             |  | Actual                           | 89,208                 | 89,208                 |                                | Actual                 | 4695.1579              | 4695.15789 |
| Historical  | 2014   | Actual    | 19             | Board-approved                         | Actual                           | 89,075                 | 89,075                 | Board-approved                 | Actual                 | 4688.1579              | 4688.15789 |
| Historical  | 2015   | Actual    | 19             |  | Actual                           | 94,284                 | 94,284                 |                                | Actual                 | 5096.4324              | 5096.43243 |
| Historical  | 2016   | Actual    | 18             |  | Actual                           | 94,284                 | 94,284                 |                                | Actual                 | 5387.6571              | 5387.65714 |
| Bridge Year | 2017   | Forecast  | 17             |  | Forecast                         |                        | 82,356                 |                                | Forecast               | 0                      | 4844.49905 |
| Test Year   | 2018   | Forecast  | 17             |  | Forecast                         |                        | 82,356                 |                                | Forecast               | 0                      | 4844.49905 |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved | Year              | Year-over-year | Test Year Versus<br>Board-approved | Year              | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|-------------------|----------------|------------------------------------|-------------------|----------------|--|
|                   |                | 2012           |  |                   | 2012           |                                    |                   | 2012           |  |
|                   | 2013           | 0.0%           |  | 2013              | 0.0%           | 0.0%                               | 2013              | 0.0%           | 0.0%                                   |
|                   | 2014           | 0.0%           |  | 2014              | -0.1%          | -0.1%                              | 2014              | -0.1%          | -0.1%                                  |
|                   | 2015           | -2.6%          |  | 2015              | 5.8%           | 5.8%                               | 2015              | 8.7%           | 8.7%                                   |
|                   | 2016           | -5.4%          |  | 2016              | 0.0%           | 0.0%                               | 2016              | 5.7%           | 5.7%                                   |
|                   | 2017           | -2.9%          |  | 2017              |                | -12.7%                             | 2017              |                | -10.1%                                 |
|                   | 2018           | 0.0%           |  | 2018              |                | 0.0%                               | 2018              |                | 0.0%                                   |
|                   | Geometric Mean | #NUM!          |  | Geometric<br>Mean |                | 106.6%                             | Geometric<br>Mean |                | 97.5%                                  |

|                        | Calendar Year<br>(for 2018 Cost<br>of Service) | Revenues |                |  |
|------------------------|--|----------|----------------|--|
|                        |  | Actual   | Year-over-year | Test Year<br>Versus Board-<br>approved |
| Historical             | 2012   | Actual   |                |  |
| Historical             | 2013   | Actual   |                |  |
| Historical             | 2014   | Actual   | \$ 4,800       | Board-approved                         |
| Historical             | 2015   | Actual   | \$ 4,900       |  |
| Historical             | 2016   | Actual   | \$ 4,741       |  |
| Bridge Year (Forecast) | 2017   | Forecast | \$ 4,883       |  |
| Test Year (Forecast)   | 2018   | Forecast | \$ 5,847       |  |

| Variance Analysis | Year           | Year-over-year | Test Year<br>Versus Board-<br>approved |
|-------------------|----------------|----------------|--|
|                   |                | 2012           |  |
|                   | 2013           |                |  |
|                   | 2014           |                |  |
|                   | 2015           | 2.1%           |  |
|                   | 2016           | -3.2%          |  |
|                   | 2017           | 3.0%           |  |
|                   | 2018           | 19.7%          |  |
|                   | Geometric Mean |                |  |