



July 14, 2017

Ontario Energy Board
2700 Yonge Street, 27th Floor
P. O. Box 2319
Toronto, ON M4P 1E4
Attn: Ms. K. Walli
Board Secretary

Dear Ms. Walli

Re: EB-2016-0032 – Protecting Privacy of Personal Information and the Reliable Operations of the Smart Grid in Ontario

The Electricity Distributors Association (EDA) represents the voice of Ontario's local electricity distribution sector, which safely and reliably delivers power to millions of homes, businesses and public institutions. The distribution sector as a whole employs 10,000 people directly, holds \$19 billion in assets, and makes hundreds of millions of dollars annually in direct contributions to both municipal and provincial revenues.

The EDA is pleased to provide input as the Ontario Energy Board (OEB) commences to develop the tools that will guide its oversight of the appropriate cyber security framework to be implemented by Ontario's LDCs. The EDA appreciates that the OEB will want to be satisfied that disciplined processes are being followed and that the appropriate information is available to demonstrate that consumers' information is being appropriately protected, and, that the information required to safely and reliably operate the electrical distribution system is secure. Cyber security is an evolving issue where the risk of unacceptable outcomes cannot be overstated or completely mitigated. Ontario's electricity LDCs are well aware of the importance of appropriately safeguarding customer and system information balanced by the need to support commercial transactions, facilitate markets and fulfill government policy.

The EDA's responses to the 4 questions raised in the OEB's June 1 letter are provided in Attachment A.

The EDA looks forward to working with the OEB as it articulates, scopes and deals with the follow-on issues and questions.

Thank you for the opportunity to contribute to this initiative. If you have any questions or comments on these submissions please refer them to Kathi Farmer, Senior Regulatory Affairs Advisor at kfarmer@eda-on.ca or at 905.265.5333.

Sincerely,

A handwritten signature in black ink that reads 'Justin Rangooni'.

Justin Rangooni
Vice President, Policy & Government Affairs
Encl.

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Electricity Distributors Association

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