

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO ONE REMOTE COMMUNITIES INC.

**Hydro One Remote Communities Inc. has applied to raise its electricity rates.**

**Learn more. Have your say.**

**Hydro One Remote Communities Inc. has applied to the Ontario Energy Board to raise its electricity rates effective May 1, 2018. If the application is approved:**

- a typical year round residential customer of Hydro One Remote Communities Inc. would see an increase of approximately \$1.55 per month
- a typical residential seasonal customer would see an increase of approximately \$1.79 per month
- Government funded residential customers would see an increase ranging from \$8.90 to \$13.05 per month depending on whether the community can be accessed by year-round road/rail or air
- other customers, including businesses, may also be affected

## **THE ONTARIO ENERGY BOARD IS HOLDING A COMMUNITY MEETING**

The Ontario Energy Board (OEB) is hosting a meeting on Wednesday, November 29, 2017, at the Victoria Inn Hotel and Convention Centre located at 555 Arthur St. W in Thunder Bay, Ontario from 2:00 p.m. to 4:00 p.m. (doors open at 1:30 p.m.) so that you can:

- Learn more about Hydro One Remotes' costs and rate application.
- Find out how the OEB will review the application.
- Get involved and provide your comments about the application to the OEB.

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

The OEB will also hold a public hearing to consider the application filed by Hydro One Remotes. During the hearing, we will question Hydro One Remotes on its case for a rate increase. We will also hear questions and arguments from individual customers and from groups that represent Hydro One Remotes' customers. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

Distributors such as Hydro One Remotes typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Hydro One Remotes' application on the OEB's website now.
- You can attend the OEB's community meeting (date, time and place set out above) where you can ask questions, make comments and voice your concerns.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **December 4, 2017** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## **LEARN MORE**

These proposed charges relate to Hydro One Remotes' electricity services. Our file number for this case is **EB-2017-0051**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2017-0051** from the list on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. Hydro One Remotes has asked for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **December 4, 2017**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

