

Ontario Energy Board
P.O. Box 2319
27th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

Commission de l'énergie de l'Ontario
C.P. 2319
27e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY EMAIL

November 6, 2017

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms. Walli:

**Re: OEB Staff Submission on Draft Issues List
Independent Electricity System Operator (IESO) / Smart Metering Entity
Smart Metering Charge 2018-2022
OEB File Number: EB-2017-0290**

Pursuant to Procedural Order No. 1, please find attached the submission of OEB staff on the draft issues list prepared by the IESO, in its capacity as the Smart Metering Entity, in the above referenced proceeding.

Yours truly,

Original Signed By

Michael Bell
Project Advisor, Application Policy & Climate Change

Parties to EB-2017-0290



ONTARIO ENERGY BOARD

OEB Staff Submission on Draft Issues List

Independent Electricity System Operator / Smart Metering Entity

**Application for approval of smart metering charge
for 2018-2022**

EB-2017-0290

November 6, 2017

INTRODUCTION

The Independent Electricity System Operator (IESO), in its capacity as the Smart Metering Entity (SME), filed an application with the Ontario Energy Board (OEB) on August 31, 2017 under subsections 78(2.1), (3.0.1), (3.0.2) and (3.0.3) of the *Ontario Energy Board Act, 1998*, seeking approval for its 2018-2022 smart metering charge.

On October 27, 2017, the OEB issued Procedural Order No. 1 in which it asked intervenors and OEB staff to file written submissions on the draft issues list that was prepared by the IESO and filed with the SME application by November 6, 2017.

The following are the submissions of OEB staff on the draft issues list.

SUBMISSION

OEB staff has reviewed the IESO's draft issues list. Based on this review, OEB staff is recommending that the OEB consider revising the draft issues list to include the following additional issue that is relevant to the SME's application.

Stakeholder Engagement

A component of the SME's work includes stakeholder engagement. The SME describes the MDM/R's governance and ongoing stakeholder outreach at Exhibit B, Tab 4, Schedule 1 Pages 1-4 of its application. The SME also publicly reports on the scope and status of stakeholder activities through its SME MDM/R quarterly reports.

In the coming months, as the SME introduces the new MDM/R 8.X upgrade, the SME will need to effectively engage with its customers to ensure the MDM/R continues to meet a level of service required by the Local Distribution Companies as well as new business requirements in the future. Given the importance of customer engagement within the OEB's current regulatory framework, OEB staff submits that the OEB should consider the inclusion of the following on the Approved Issues List:

1. Are the current stakeholder efforts undertaken by the SME sufficient and do these efforts meet the specific needs of its customers?

All of which is respectfully submitted