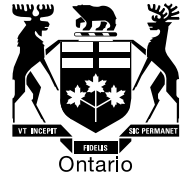


**Ontario Energy Board**  
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**BY E-MAIL**

January 30, 2018

Frank Kallonen  
President and Board Chair  
CustomerFirst Inc.  
500 Regent Street  
Sudbury ON, P3E 4P1

Dear Mr. Kallonen:

**Re: Approved Prices and Structures for Electricity Pricing Pilot  
Board File No.: EB-2016-0201**

CustomerFirst has had an electricity price pilot approved by the Ontario Energy Board (OEB) further to the OEB's November 16, 2015 [Regulated Price Plan \(RPP\) Roadmap](#) and [July 18, 2016 Guidelines for Pilot Projects on RPP Pricing](#).

This letter is to advise you that the OEB has approved the structure and electricity rates for thirteen pilot price plans, two of which are applicable to the price pilots that the OEB has approved for CustomerFirst: "A. Enhanced Time-of-Use" and "E2. Seasonal Time-of-Use". The [approved structures and rates](#) are available on the OEB's website, and are to be used in your respective approved price pilots as applicable.

Sincerely,

*Original signed by*

Mary Anne Aldred  
Chief Operating Officer and General Counsel  
Ontario Energy Board