



September 28, 2018

VIA EMAIL, RESS & COURIER

Ms. Kirsten Walli, Board Secretary
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Collus PowerStream Corp. ("CollusLDC")
DECISION AND RATE ORDER
EB-2017-0373 AND EB-2017-0374**

As stated in Decision and Rate Order EB-2017-0373 and EB-2017-0374 the Ontario Energy Board ordered that:

1. The fixed monthly residential rate rider of \$0.25 per residential customer per month is approved.
2. The fixed monthly residential rate rider shall be in effect for a period of five-years following the effective date of October 1, 2018.
3. The Applicants are required to implement the fixed rate rider as part of their first billing cycle post October 1, 2018.

To ensure clarity, we are providing an explanation of how and when the rate rider will be applied.

Collus PowerStream Corp. currently bills residential customers on a cyclical based on 28 and occasionally a 35 day cycle, resulting in 12 bills issued and due in a calendar year. As customers are billed on actual usage, bills are issued approximately 4 to 6 weeks after consumption has taken place. To accommodate this, new rates and rate riders are implemented using consumption date to represent effective date.

Using this same methodology, customers will begin to see the impacts of the rate riders on bills issued on or about October 15, 2018. The amounts will be prorated based on the number of days which include October consumption (similar to the fixed distribution service charge, these rate riders are being calculated based on a 30-day month).

The rate rider will continue to be applied to residential customers' bills for all consumption billed until September 30, 2023.

Although we are not anticipating any immediate changes to customer billing or billing cycles, applying the rate rider as detailed herein will allow flexibility in the event that billing cycles change as a means to improve customer service (such as changing to a calendar month bill) and will also allow for consistent setup with the existing rate structure in our customer information system.

Sincerely,

[Original signed by]

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