LETTER OF COMMENT FOR RATE APPLICATION

By signing and submitting this document to the Ontario Energy Board (OEB), you agree to have your name, your comments and any documents you provide made public on the OEB's website and shared as part of the public record in the case (case number entered by you below).

Any personal contact information (such as your telephone number, home address and email address) WILL NOT be made public on the OEB's website or otherwise shared with any person outside of the OEB.

PLEASE PRINT

* required fields

**Case Number:** EB-2018-0165

* Use the following format: EB-2014-0123

Utility Name: TORONTO HYDRO

Circle one: Mr. Mrs. Miss Dr.

* First Name: Sijing

* Last Name: Liu

Company Name

* Email address

* Phone number

* Mailing address

Street, City, Postal Code

Comments: Please continue on the back of the form if necessary. In making your comment, please consider telling us what you like and do not like about the application, what you think could be improved or what you think is missing. Please tell us how you are impacted by the requested changes.

The delivery charge on a typical Residential Bill should not be set as a fixed rate. It should be billed based on the actual usage of energy. It's not fair to set delivery charge a set rate. We use only $20 energy bill, but our delivery charge is always around $35. Is this normal for a typical bill?

Always, delivery charge needs restructured however it's determined.

Signature

Date: Nov 26, 2018

If you are submitting a comment on behalf of a business, any business contact information WILL be made public on this website and shared as part of the public record of the case named above.

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