

Ontario Energy Board
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Commission de l'énergie de l'Ontario
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2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
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BY E-MAIL

January 25, 2019

Janice Robertson
Synergy North Corporation
Mellick Avenue Box 2680-215
Kenora ON P9N 3X8
jrobertson@synergynorth.ca

Dear Ms. Robertson:

**Re: Synergy North Corporation - Kenora Rate District
Application for Rates
OEB File Number EB-2018-0046**

The Ontario Energy Board (OEB) received Synergy North Corporation's updated 2019 Annual IR application for its Kenora Rate District on December 10, 2018. The OEB has assigned file number EB-2018-0046 to the application. The OEB has completed its preliminary review and has determined that it will now commence processing of your application. An employee of the OEB, to whom authority has been delegated under Section 6 of the *Ontario Energy Board Act, 1998*, intends to make a decision on the application without holding a hearing.

Your application is available on the [2019 EDR webpage](#) of the OEB's website. You are directed to make a copy of the application available in a prominent place on your company's website within 3 business days.

OEB staff may have questions regarding the application and will be in contact with you directly throughout the course of the application review. OEB staff may contact you by email and/or by telephone. OEB staff has scheduled a teleconference for February 7, 2019, in the event that there are matters that need to be discussed further. Please

ensure that appropriate members of your staff are available at that time, or inform the OEB case manager below if this date is unworkable.

If any additional information is received from you in response to OEB staff questions, OEB staff will update the applicable models as necessary. All changes to the models will be documented and provided to you no later than February 14, 2019. OEB staff will also outline any additional information that you need to provide.

If you have any comments regarding the updated models, please provide them to OEB staff, along with any additional information requested by OEB staff, no later than February 21, 2019.

Following these steps, the delegated decision maker will provide you with a draft of the decision that he or she proposes to make. You may comment on the draft decision within 7 days. Where possible, a draft rate order and all applicable models will be enclosed for comment. In some circumstances you may be required to file a separate draft rate order. The delegated decision maker will consider your comments and issue a final decision and rate order.

Please note that the timely processing of the application depends on the receipt of information within the specified timelines. Any questions relating to this letter or the process for your application should be directed to Andrew Frank, Project Advisor at 416-440-8105 or andrew.frank@oeb.ca. Please also copy the Board Secretary at BoardSec@oeb.ca, with any future correspondence.

Yours truly,

Original signed by

Theodore Antonopoulos
Vice President of Applications