

## Tamara Collins

---

**From:** registrar  
**Sent:** Wednesday, February 20, 2019 4:11 PM  
**To:** Tamara Collins  
**Cc:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2018-0305

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Friday, February 1, 2019 9:47 AM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2019-02-01

-- Case Number --  
EB-2018-0305

-- Name --  
[REDACTED]

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I am extremely concerned with the lack of engagement on this increase.

Enbridge Gas Inc. applied to the OEB on November 23, but I wasn't notified until January 23 after the change had already been approved. Considering the timing of the submission, it seems that Enbridge was trying to sneak this through during the holidays when people weren't paying attention.

The information provided was also misleading. The information on this page says that as a former Union Gas South customer my annual bill would increase by \$9.98. When I looked at Union Gas' website it says that my annual bill will increase by \$54.65 (<https://www.uniongas.com/residential/rates/current-rates/rate-m1>). This is a huge difference, and I am very disappointed with the lack of transparency about the actual rate increase that has been approved.

Gas prices are very low right now, how can Enbridge justify the increase? The provincial government needs to step in and do something about this. They've committed to putting money back in people's pockets, but instead of controlling

the rising cost of utilities they are focused on trying to save people \$6 on a case of beer. I am seeing a 25% savings on my electricity bill, the government needs to do the same for gas.

-- Attachment --