

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ALECTRA UTILITIES CORPORATION

Alectra Utilities Corporation applied to raise its electricity distribution rates effective January 1, 2020.

Learn more. Have your say.

Alectra Utilities Corporation applied to the Ontario Energy Board to raise the electricity distribution rates it charges in its five rate zones effective January 1, 2020:

- **Horizon Rate Zone**: An increase of approximately \$0.56 each month for a typical residential customer
- **Brampton Rate Zone**: An increase of approximately \$0.91 each month for a typical residential customer
- **PowerStream Rate Zone**: An increase of approximately \$0.81 each month for a typical residential customer
- **Enersource Rate Zone**: An increase of approximately \$0.58 each month for a typical residential customer
- **Guelph Rate Zone**: An increase of approximately \$0.11 each month for a typical residential customer

Other customers including businesses may also be affected. The requested rate increase is set using an Ontario Energy Board-approved formula which is tied to inflation and other factors intended to promote efficiency.

In addition, Alectra Utilities Corporation has applied for approval of a rate-adjustment mechanism (M- Factor) to fund capital investments that it says it is unable fund through current rates. The above-noted bill impacts include the impact of this request.

Alectra Utilities Corporation has also requested that the Ontario Energy Board reverse its previous decision to establish capitalization deferral accounts for each of the Brampton, Enersource and Horizon rate zones.

Review the application carefully for a full list of approvals requested.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Alectra Utilities Corporation's request. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Alectra Utilities Corporation's request for a capital funding mechanism (M-Factor) and other requests. We will also consider questions and arguments from individual customers and from groups that represent Alectra Utilities Corporation's customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Alectra Utilities Corporation's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to Alectra Utilities Corporation's (M-Factor) capital funding proposal and request to reverse the OEB's decision to establish certain capitalization deferral accounts.

LEARN MORE

These proposed charges relate to Alectra Utilities Corporation's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2019-0018**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2019-0018** on the OEB website:

www.oeb.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Alectra Utilities Corporation has requested a written hearing for the incentive rate-setting elements of the application and an oral hearing for the remaining elements of the application. The OEB is considering this request. If you have a preference regarding the type of hearing, inform the OEB in writing by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).

