

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENERGY+ INC.

Energy+ Inc. applied to change its electricity distribution rates effective January 1, 2020.

Learn more. Have your say.

Energy+ Inc. applied to the Ontario Energy Board to change its electricity distribution rates effective January 1, 2020. If the application is approved as filed, a typical residential customer of Energy+ Inc. would see an decrease of approximately \$1.41 per month. Other customers, including businesses, may also be affected.

The requested rate change is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. The rate change also includes Energy+ Inc.'s request for incremental funding related to the relocation of the operations center for the Brant County Service Territory and to refund customers the gain on sale of its former operations facility in Paris, Ontario.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Energy+'s requests. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Energy+'s request for incremental funding and to refund to customers the gain on sale of its former operations facility in Paris, Ontario. We will also hear questions and arguments from individual customers and from groups that represent Energy+'s customers. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Energy+'s application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to Energy+'s proposed request for incremental funding.

LEARN MORE

These proposed charges relate to Energy+'s distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2019-0031**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2019-0031** on the OEB website: www.oeb.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB intends to proceed by way of a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).

