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**Enbridge Gas Inc.**  
500 Consumers Road  
North York, Ontario M2J 1P8  
Canada

**VIA EMAIL, RESS and COURIER**

October 4, 2019

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street, 27th Floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Inc. (Enbridge Gas)  
Ontario Energy Board (Board) File No.: EB-2018-0305  
2019 Rate Application - Draft Rate Order and Draft Accounting Order**

Further to the Draft Rate and Accounting Orders filed by Enbridge Gas on September 30, 2019, enclosed please find the following exhibits:

- F1, Tab 1, Rate Order, Appendix C – Customer Notices: EGD Rate Zone
- F1, Tab 2, Rate Order, Appendix D – Customer Notices: Union Rate Zones

Placeholders were filed within the September 30<sup>th</sup> submission, please replace with the above noted.

Please contact the undersigned if you have any questions.

Yours truly,

(Original Signed)

Rakesh Torul  
Technical Manager, Regulatory Applications

cc: EB-2018-0305 Intervenors  
Crawford Smith, Lax O'Sullivan Lisus Gottlieb

**November 2019**

**Natural gas rates have changed**

For **Residential Customers** who purchase their gas supply from **Enbridge Gas**

### **Rate 1**

The Ontario Energy Board (“OEB”) has approved changes to the rates Enbridge Gas charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. A typical residential homeowner will see an annual increase on their bill of about \$4.35.

The chart on the back provides a breakdown of the annualized changes. The total effect on your bill will depend on how much gas you use.

### **Customer Charge**

The monthly charge increased by \$0.21 to \$21.21 due to changes to Enbridge’s 2019 rates.

### **Gas Supply Charge**

The Gas Supply Charge has increased from 8.9727 cents per cubic metre (“¢/m<sup>3</sup>”) to 8.9735 ¢/m<sup>3</sup> due to changes to Enbridge’s 2019 rates. The Gas Supply component of the Cost Adjustment remains a charge of 0.6541 ¢/m<sup>3</sup>. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.6276 ¢/m<sup>3</sup>.

### **Transportation to Enbridge**

The Transportation Charge has increased by approximately less than 1 ¢ per year for a typical customer due to changes to Enbridge’s 2019 rates.

### **Delivery to You**

The Delivery charge has increased by approximately \$1.76 per year for a typical customer due to changes to Enbridge’s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

### **Federal Carbon Charge**

The federal carbon charge remains at 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

### **Cost Adjustment**

The total Cost Adjustment charge remains at 0.8674 ¢/m<sup>3</sup>, effective until Sept. 30, 2020. Please see the chart on the reverse for the breakdown by component.

### **Rate Adjustment**

The OEB has also approved a charge to reflect changes to Enbridge’s 2019 rates for the period from April 1, 2019 to October 31, 2019. For the typical customer, this will result in a charge of about \$1.68 that will be included in the ‘Delivery to You’ charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. For a typical residential customer, this adjustment is a credit of \$0.56 which is administered in

three equal installments of approximately \$0.19 on the customer's October, November and December bills.

### Residential Rates

Charges for gas used from November 1, 2019 will be calculated using the new approved rates as shown below. The annualized impact is based on a typical residential heating and water heating customer who uses 2,400 cubic metres (m<sup>3</sup>) per year.

MONTHLY CHARGES	MONTHLY RATES Nov. 1, 2019	ANNUAL CHANGE Increase/(Decrease)
Customer Charge	\$21.21 Monthly fee	\$2.57
Delivery to You		\$1.76
Amount of gas used per month in m <sup>3</sup>		
First 30 m <sup>3</sup>	10.6978 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	10.0986 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	9.6294 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	9.2796 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	No Change
Transportation to Enbridge	4.2589 ¢/m <sup>3</sup>	\$0.00
Gas Supply Charge	8.9735 ¢/m <sup>3</sup>	\$0.02
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment	0.8674 ¢/m <sup>3</sup>	No Change
Components		
Gas Supply	0.6541 ¢/m <sup>3</sup>	
Transportation	(0.1234) ¢/m <sup>3</sup>	
Delivery	0.3367 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$4.35</b>
<b>Additional Items</b>		<b>Charge/(Refund)</b>
Rate Adjustment - Changes to Enbridge's 2019 Rates	0.3434 ¢/m <sup>3</sup>	\$1.68
Rate Adjustment - Cap and Trade	(0.0232) ¢/m <sup>3</sup>	No Change

For more information about our rates, call 1-877-362-7434 or visit [enbridgegas.com/rates](http://enbridgegas.com/rates).

CG.030.619A (REV. Nov./19)

30264-I-1055

## **November 2019**

### **Natural gas rates have changed**

For **Residential Customers** who purchase their gas supply from a **Gas Marketer**

#### **Rate 1**

The Ontario Energy Board (“OEB”) has approved changes to the rates Enbridge Gas charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

The chart on the back provides a breakdown of the annualized changes. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

#### **Customer Charge**

The monthly charge increased by \$0.21 to \$21.21 due to changes to Enbridge’s 2019 rates.

#### **Gas Supply Charge**

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.

#### **Transportation to Enbridge**

##### **If your transportation service is provided by Enbridge**

A ‘Transportation to Enbridge’ charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the rate effective November 1, 2019 is 4.2589 ¢/m<sup>3</sup> and results in an increase of less than 1¢ per year for a typical customer due to changes to Enbridge’s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system, the rate effective November 1, 2019 is 0.8192 ¢/m<sup>3</sup> and results in an increase of less than 1¢ per year for a typical customer due to changes to Enbridge’s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

##### **If your transportation service is provided by your marketer**

Your ‘Transportation to Enbridge’ charge will appear with your marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

#### **Delivery to You**

The Delivery charge has increased by approximately \$1.76 per year for a typical customer due to changes to Enbridge’s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

### Federal Carbon Charge

The federal carbon charge remains at 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

### Cost Adjustment

The total cost adjustment remains at a charge of 0.3367 ¢/m<sup>3</sup> for Delivery and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until Sept. 30, 2020.

### Rate Adjustment

The OEB has also approved a charge to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. For the typical customer, this will result in a charge of about \$1.68 that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. For a typical residential customer, this adjustment is a credit of \$0.56 which is administered in three equal installments of approximately \$0.19 on the customer's October, November and December bills.

### Residential Rates

Charges for gas used from November 1, 2019 will be calculated using the new approved rates as shown on the reverse side. The annualized impact is based on a typical residential heating and water heating customer who uses 2,400 cubic metres (m<sup>3</sup>) per year.

MONTHLY CHARGES	MONTHLY RATES Nov. 1, 2019	ANNUAL CHANGE Increase/(Decrease)
Customer Charge	\$21.21 Monthly fee	\$2.57
Delivery to You Amount of gas used per month in m <sup>3</sup>		\$1.76
First 30 m <sup>3</sup>	10.6978 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	10.0986 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	9.6294 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	9.2796 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	No Change
<b>Enbridge Provides Transportation</b>		
Transportation to Enbridge	4.2589 ¢/m <sup>3</sup>	\$0.00
Transportation from Dawn (if applicable)	0.8192 ¢/m <sup>3</sup>	\$0.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment	0.2133 ¢/m <sup>3</sup>	No Change
Components		
Transportation	(0.1234) ¢/m <sup>3</sup>	
Delivery	0.3367 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$4.33*</b>
<b>Marketer Provides Transportation</b>		
Transportation to Enbridge	Your price is based on your contract with your marketer.	
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment (Delivery Component Only)	0.3367 ¢/m <sup>3</sup>	No Change
<b>Total Annual Change</b>		<b>\$4.33</b>

Additional Items		Charge/(Refund)
Rate Adjustment – Changes to Enbridge’s 2019 Rates	0.3424 ¢/m <sup>3</sup> (Western) 0.3422 ¢/m <sup>3</sup> (Dawn) 0.3421 ¢/m <sup>3</sup> (Ontario)	\$1.68
Rate Adjustment – Cap and Trade	(0.0232) ¢/m <sup>3</sup>	No Change

\*Excludes Transportation from Dawn

For more information about our rates, call 1-877-362-7434 or visit [enbridgegas.com/rates](http://enbridgegas.com/rates).

CG.030.619B (REV.NOV/19)

30264-I-1056

## **November 2019**

### **Natural gas rates have changed**

For **Commercial and Industrial Customers** who purchase their gas supply from **Enbridge Gas**

#### **Rate 6**

The Ontario Energy Board (“OEB”) has approved changes to the rates Enbridge Gas charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. A typical commercial and industrial heating customer will see an annual increase on their bill of about 0.3%.

The chart on the back provides a breakdown of the annualized changes. The total effect on your bill will depend on how much gas you use.

#### **Customer Charge**

The monthly charge increased by \$0.75 to \$71.75 due to changes to Enbridge’s 2019 rates.

#### **Gas Supply Charge**

The Gas Supply Charge has increased from 8.9940 cents per cubic metre (“¢/m<sup>3</sup>”) to 8.9951 ¢/m<sup>3</sup>. The Gas Supply component of the Cost Adjustment remains a charge of 0.6511 ¢/m<sup>3</sup>. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.6462 ¢/m<sup>3</sup>.

#### **Transportation to Enbridge**

The Transportation charge has increased by approximately \$0.06 per year for a typical customer due to changes to Enbridge’s 2019 rates.

#### **Delivery to You**

The Delivery charge has increased by approximately \$8.88 per year for a typical customer due to changes to Enbridge’s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

#### **Federal Carbon Charge**

The federal carbon charge remains at 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

#### **Cost Adjustment**

The total Cost Adjustment charge remains at 0.8451 ¢/m<sup>3</sup>, effective until Sept. 30, 2020. Please see the chart on the reverse for the breakdown by component.

#### **Rate Adjustment**

The OEB has also approved a charge to reflect changes to Enbridge’s 2019 rates for the period from April 1, 2019 to October 31, 2019. For the typical customer, this will result in a charge of about \$6.39 that will be included in the ‘Delivery to You’ charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. For a typical commercial customer, this adjustment is a credit of \$0.25 which is administered in

three equal installments of approximately \$0.08 on the customer's October, November and December bills.

### Commercial and Industrial Rates

Charges for gas used from November 1, 2019 will be calculated using the new approved rates as shown below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m<sup>3</sup>) per year.

MONTHLY CHARGES	MONTHLY RATES Nov. 1, 2019	ANNUAL CHANGE Increase/(Decrease)
Customer Charge	\$71.75 Monthly Fee	\$8.99
Delivery to You		\$8.88
Amount of gas used per month in m <sup>3</sup>		
First 500 m <sup>3</sup>	9.9245 ¢/m <sup>3</sup>	
Next 1050 m <sup>3</sup>	7.8743 ¢/m <sup>3</sup>	
Next 4500 m <sup>3</sup>	6.4386 ¢/m <sup>3</sup>	
Next 7000 m <sup>3</sup>	5.5162 ¢/m <sup>3</sup>	
Next 15250 m <sup>3</sup>	5.1063 ¢/m <sup>3</sup>	
Over 28300 m <sup>3</sup>	5.0033 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	No Change
Transportation to Enbridge	4.2589 ¢/m <sup>3</sup>	\$0.06
Gas Supply Charge	8.9951 ¢/m <sup>3</sup>	\$0.23
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment	0.8451 ¢/m <sup>3</sup>	No Change
Components		
Gas Supply	0.6511 ¢/m <sup>3</sup>	
Transportation	(0.1234) ¢/m <sup>3</sup>	
Delivery	0.3174 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$18.16</b>
Additional Items		<b>Charge/(Refund)</b>
Rate Adjustment - Changes to Enbridge's 2019 rates	0.1334 ¢/m <sup>3</sup>	\$6.39
Rate Adjustment - Cap and Trade	(0.0011) ¢/m <sup>3</sup>	No Change

For more information about our rates, call 1-877-362-7434 or visit [enbridgegas.com/rates](http://enbridgegas.com/rates).

CG.030.640A (REV.Nov. /19)

30264-I-1059

## November 2019

### Natural gas rates have changed

For **Commercial and Industrial Customers** who purchase their gas supply from a **Gas Marketer**

#### Rate 6

The Ontario Energy Board (“OEB”) has approved changes to the rates Enbridge Gas charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

The chart on the back provides a breakdown of the annualized changes. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

#### Customer Charge

The monthly charge increased by \$0.75 to \$71.75 due to changes to Enbridge’s 2019 rates.

#### Gas Supply Charge

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.

#### Transportation to Enbridge

##### If your transportation service is provided by Enbridge

A ‘Transportation to Enbridge’ charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the rate effective November 1, 2019 is 4.2589 ¢/m<sup>3</sup> and results in an increase of about \$0.06 per year for a typical customer due to changes to Enbridge’s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system, the rate effective November 1, 2019 is 0.8192 ¢/m<sup>3</sup> and results in an increase of \$0.02 for a typical customer due to changes to Enbridge’s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

##### If your transportation service is provided by your marketer

Your ‘Transportation to Enbridge’ charge will appear with your marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

#### Delivery to You

The Delivery charge has increased by approximately \$8.88 per year for a typical customer due to changes to Enbridge’s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

### Federal Carbon Charge

The federal carbon charge remains at 3.9100 c/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

### Cost Adjustment

The current cost adjustment includes remains at a charge of 0.3174 ¢/m<sup>3</sup> for Delivery and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until Sept. 30, 2020.

### Rate Adjustment

The OEB has approved a charge to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. For the typical customer, this will result in a charge of about \$6 that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. For a typical commercial customer, this adjustment is a credit of about \$0.25 which is administered in three equal installments of approximately \$0.08 on the customer's October, November and December bills.

### Commercial and Industrial Rates

Charges for gas used from November 1, 2019 will be calculated using the new approved rates as shown on the reverse. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m<sup>3</sup>) per year.

MONTHLY CHARGES	MONTHLY RATES Nov. 1, 2019	ANNUAL CHANGE Increase/(Decrease)
Customer Charge	\$71.75 Monthly fee	\$8.99
Delivery to You		\$8.88
Amount of gas used per month in m <sup>3</sup>		
First 500 m <sup>3</sup>	9.9245 ¢/m <sup>3</sup>	
Next 1050 m <sup>3</sup>	7.8743 ¢/m <sup>3</sup>	
Next 4500 m <sup>3</sup>	6.4386 ¢/m <sup>3</sup>	
Next 7000 m <sup>3</sup>	5.5162 ¢/m <sup>3</sup>	
Next 15250 m <sup>3</sup>	5.1063 ¢/m <sup>3</sup>	
Over 28300 m <sup>3</sup>	5.0033 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	No Change
<b>Enbridge Provides Transportation</b>		
Transportation to Enbridge	4.2589 ¢/m <sup>3</sup>	\$0.06
Transportation from Dawn (if applicable)	0.8192 ¢/m <sup>3</sup>	\$0.02
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment	0.1940 ¢/m <sup>3</sup>	No Change
Components		
Transportation	(0.1234) ¢/m <sup>3</sup>	
Delivery	0.3174 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$17.93*</b>
Transportation to Enbridge	Your price is based on your contract with your marketer.	

<b>Marketer Provides Transportation</b>		
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	No Change
Cost Adjustment (Delivery Component Only)	0.3174 ¢/m <sup>3</sup>	No Change
<b>Total Annual Change</b>		<b>\$17.87</b>
Gas Supply Charge	Your price is based on your contract with your marketer.	

<b>Additional Items</b>		<b>Charge/(Refund)</b>
Rate Adjustment – Changes to Enbridge's 2019 Rates	0.1322 ¢/m <sup>3</sup> (Western)	\$6.33 (Western)
	0.1320 ¢/m <sup>3</sup> (Dawn)	\$6.32 (Dawn)
	0.1319 ¢/m <sup>3</sup> (Ontario)	\$6.32 (Ontario)
Rate Adjustment – Cap and Trade	(0.0011) ¢/m <sup>3</sup>	No Change

\*Excludes Transportation from Dawn

For more information about our rates, call 1-877-362-7434 or visit [enbridgegas.com/rates](http://enbridgegas.com/rates).

CG.030.640B (REV.Nov./19)

30264-I-1060

**New Rate Information**  
**November 2019**  
**Container Service Customer Notice - Rate 9**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.6 per cent annually. The increase is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$2.52 to \$238.47 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9378 cents per cubic metre ( $\phi/m^3$ ) to 8.9383  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.6511  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.5894  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.8451  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the

adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.6636 ¢/m<sup>3</sup>

Large Final Emitter: A total credit of 0.0314 ¢/m<sup>3</sup>

### For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

### Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$238.47
Delivery to You	
For the first 20,000 m <sup>3</sup> per month	11.3867 ¢/m <sup>3</sup>
For all over 20,000 m <sup>3</sup> per month	10.6593 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9383 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	0.6511 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>
Delivery	0.3174 ¢/m <sup>3</sup>
Total	0.8451 ¢/m <sup>3</sup>

#### Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 9**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.9 per cent annually. The increase is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$2.52 to \$238.47 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Transportation to Enbridge**

A 'Transportation to Enbridge' charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**If your transportation service is provided by your marketer**

Your 'Transportation to Enbridge' charge will appear with your marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

## Cost Adjustment

The current cost adjustment remains a charge of 0.3174 ¢/m<sup>3</sup> for Delivery and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

## Rate Adjustment

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.6636 ¢/m<sup>3</sup>

Large Final Emitter: A total credit of 0.0314 ¢/m<sup>3</sup>

## For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$238.47
Delivery to You	
For the first 20,000 m <sup>3</sup> per month	11.3867 ¢/m <sup>3</sup>
For all over 20,000 m <sup>3</sup> per month	10.6593 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9383 ¢/m <sup>3</sup>
Cost Adjustment (For customers with Transportation and Delivery service)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Delivery	0.3174 ¢/m <sup>3</sup>
Total	0.1940 ¢/m <sup>3</sup>
Cost Adjustment (For customers with Delivery service only)	
Delivery	0.3174 ¢/m <sup>3</sup>
Total	0.3174 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 100**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas’ charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.4 per cent annually. The increase is due to changes to Enbridge’s 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.31 to \$124.32 due to changes to Enbridge’s 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.994 cents per cubic metre ( $\phi/m^3$ ) to 8.9951  $\phi/m^3$  due to changes to Enbridge’s 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.6511  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.6462  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to changes to Enbridge’ s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge’ s 2019 rates.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to changes to Enbridge’ s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.8451  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

## Rate Adjustment

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.2003 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0085 ¢/m<sup>3</sup>

## For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$124.32
Delivery to You	
Per cubic metre of Contract Demand	36.3852 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	0.1747 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	1.1416 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9951 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	0.6511 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.3174 ¢/m <sup>3</sup>
Total	0.8451 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 100**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas’ charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.6 per cent annually. The increase is due to changes to Enbridge’s 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.31 to \$124.32 due to changes to Enbridge’s 2019 rates.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to changes to Enbridge’s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas’ facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge’s 2019 rates.

**Transportation to Enbridge**

A ‘Transportation to Enbridge’ charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the ‘Transportation to Enbridge’ charge has increased due to changes to Enbridge’s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the ‘Transportation to Enbridge’ charge has increased due to changes to Enbridge’s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**If your transportation service is provided by your marketer**

Your ‘Transportation to Enbridge’ charge will appear with your marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

### Cost Adjustment

The current cost adjustment remains a charge of 0.3174 ¢/m<sup>3</sup> for Load Balancing and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

### Rate Adjustment

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.2003 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0085 ¢/m<sup>3</sup>

### For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

### Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$124.32
Delivery to You	
Per cubic metre of Contract Demand	36.3852 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	0.1747 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	1.1416 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9951 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.3174 ¢/m <sup>3</sup>
Total	0.1940 ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)	
Load Balancing	0.3174 ¢/m <sup>3</sup>
Total	0.3174 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 110**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.2 per cent annually. The increase is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$6.28 to \$594.65 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9379 cents per cubic metre ( $\phi/m^3$ ) to 8.9384  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.4074  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.3458  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.3657  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. It is a charge of 0.0831  $\phi/m^3$  that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.0576 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.009 ¢/m<sup>3</sup>

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$594.65
Delivery to You	
Per cubic metre of Contract Demand	23.1551 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.8333 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.6808 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.2344 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9384 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	0.4074 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0817 ¢/m <sup>3</sup>
Total	0.3657 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 110**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.3 per cent annually. The increase is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$6.28 to \$594.65 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

A ‘Transportation to Enbridge’ charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the ‘Transportation to Enbridge’ charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the ‘Transportation to Enbridge’ charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**If your transportation service is provided by your marketer**

Your ‘Transportation to Enbridge’ charge will appear with your marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

**Cost Adjustment**

The current cost adjustment remains a charge of 0.0817 ¢/m<sup>3</sup> for Load Balancing and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

## Rate Adjustment

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. The adjustment will be included in the 'Delivery to you' charge and billed over two months of November and December and will equal to a charge of 0.0818 ¢/m<sup>3</sup> (Western), a charge of 0.0816 ¢/m<sup>3</sup> (Dawn) and a charge of 0.0813 ¢/m<sup>3</sup> (Ontario).

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.0576 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.009 ¢/m<sup>3</sup>

## For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$594.65
Delivery to You	
Per cubic metre of Contract Demand	23.1551 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.8333 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.6808 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.2344 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9384 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0817 ¢/m <sup>3</sup>
Total	(0.0417) ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)	
Load Balancing	0.0817 ¢/m <sup>3</sup>
Total	0.0817 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 115**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.3 per cent annually. The increase is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$6.66 to \$630.28 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9379 cents per cubic metre ( $\phi/m^3$ ) to 8.9383  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.3744  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.3127  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.2734  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. It is a charge of 0.1655  $\phi/m^3$  that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.029 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0079 ¢/m<sup>3</sup>

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$630.28
Delivery to You	
Per cubic metre of Contract Demand	24.6207 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.4414 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.3409 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0897 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9383 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	0.3744 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0224 ¢/m <sup>3</sup>
Total	0.2734 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 115**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.8 per cent annually. The increase is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$6.66 to \$630.28 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

A 'Transportation to Enbridge' charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**Cost Adjustment**

The current cost adjustment remains a charge of 0.0224 ¢/m<sup>3</sup> for Load Balancing and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. The adjustment will be included in the 'Delivery to you' charge and billed over two months of November and December and will equal to a charge of 0.1655 ¢/m<sup>3</sup> (Western), a charge of 0.1657 ¢/m<sup>3</sup> (Dawn) and a charge of 0.1655 ¢/m<sup>3</sup> (Ontario).

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.029 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0079 ¢/m<sup>3</sup>

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$630.28
Delivery to You	
Per cubic metre of Contract Demand	24.6207 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.4414 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.3409 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0897 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9383 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0224 ¢/m <sup>3</sup>
Total	(0.1010) ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)	
Load Balancing	0.0224 ¢/m <sup>3</sup>
Total	0.0224 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 135**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.02 per cent annually. The increase is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.23 to \$117.31 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9449 cents per cubic metre ( $\phi/m^3$ ) to 8.9454  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of charge of 0.3744  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.3198  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has decreased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.251  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. It is a refund of 0.0037  $\phi/m^3$  that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.1996 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0063 ¢/m<sup>3</sup>

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

Billing Months	December to March	April to November
Monthly Customer Charge	\$117.31	\$117.31
Delivery to You		
For the first 14,000 m <sup>3</sup> per month	7.3244 ¢/m <sup>3</sup>	2.4429 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	6.0949 ¢/m <sup>3</sup>	1.7343 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	5.6848 ¢/m <sup>3</sup>	1.5318 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9454 ¢/m <sup>3</sup>	8.9454 ¢/m <sup>3</sup>
Cost Adjustment		
Gas Supply	0.3744 ¢/m <sup>3</sup>	0.3744 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>
Total	0.2510 ¢/m <sup>3</sup>	0.2510 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 135**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.1 per cent annually. The increase is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.23 to \$117.31 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The 'Delivery to You' charge has decreased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Transportation to Enbridge**

A 'Transportation to Enbridge' charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**Cost Adjustment**

The current cost adjustment remains a refund of 0.1234 ¢/m<sup>3</sup> for transportation. This cost adjustment is in effect until September 30, 2020.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. The adjustment will be included in the 'Delivery to you' charge and billed over two months of November and December and will equal to a credit of 0.0055 ¢/m<sup>3</sup> (Western), a credit of 0.0059 ¢/m<sup>3</sup> (Dawn) and a credit of 0.0063 ¢/m<sup>3</sup> (Ontario).

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.1996 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0063 ¢/m<sup>3</sup>

#### For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

#### Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

Billing Months	December to March	April to November
Monthly Customer Charge	\$117.31	\$117.31
Delivery to You		
For the first 14,000 m <sup>3</sup> per month	7.3244 ¢/m <sup>3</sup>	2.4429 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	6.0949 ¢/m <sup>3</sup>	1.7343 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	5.6848 ¢/m <sup>3</sup>	1.5318 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9454 ¢/m <sup>3</sup>	8.9454 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)		
Transportation	(0.1234) ¢/m <sup>3</sup>	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>
Total	(0.1234) ¢/m <sup>3</sup>	(0.1234) ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)		
Load Balancing	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>
Total	0.0000 ¢/m <sup>3</sup>	0.0000 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 145**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 0.8 per cent annually. The increase is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.32 to \$125.66 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9415 cents per cubic metre ( $\phi/m^3$ ) to 8.942  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.5953  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.5373  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.6461  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. It is a charge of 0.2261  $\phi/m^3$  that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.0664 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0106 ¢/m<sup>3</sup>

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$125.66
Delivery to You	
Per cubic metre of Contract Demand	8.3181 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	3.0957 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	1.7248 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	1.1607 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.5283 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9420 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	0.5953 ¢/m <sup>3</sup>
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.1742 ¢/m <sup>3</sup>
Total	0.6461 ¢/m <sup>3</sup>

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 145**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to an increase of approximately 1.7 per cent annually. The increase is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$1.32 to \$125.66 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The 'Delivery to You' charge has increased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

A 'Transportation to Enbridge' charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**Cost Adjustment**

The current cost adjustment remains a charge of 0.1742 ¢/m<sup>3</sup> for Load Balancing and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. The adjustment will be included in the 'Delivery to you' charge and billed over two months of November and December and will equal to a charge of 0.2257 ¢/m<sup>3</sup> (Western), a charge of 0.2257 ¢/m<sup>3</sup> (Dawn) and a charge of 0.2255 ¢/m<sup>3</sup> (Ontario).

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total charge of 0.0664 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0106 ¢/m<sup>3</sup>

#### For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

#### Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$125.66
Delivery to You	
Per cubic metre of Contract Demand	8.3181 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	3.0957 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	1.7248 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	1.1607 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.5283 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9420 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.1742 ¢/m <sup>3</sup>
Total	0.0508 ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)	
Load Balancing	0.1742 ¢/m <sup>3</sup>
Total	0.1742 ¢/m <sup>3</sup>

#### Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Large Volume Customer Notice - Rate 170**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to a decrease of approximately 0.9 per cent annually. The decrease is due to changes to Enbridge's 2019 rates. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$2.99 to \$283.3 due to changes to Enbridge's 2019 rates.

**Gas Supply Charge**

The Gas Supply charge has increased from 8.9379 cents per cubic metre ( $\phi/m^3$ ) to 8.9384  $\phi/m^3$  due to changes to Enbridge's 2019 rates.

The Gas Supply component of the Cost Adjustment remains a charge of 0.5677  $\phi/m^3$ . This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 9.5061  $\phi/m^3$ .

Enbridge Gas does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has decreased due to changes to Enbridge's 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91  $\phi/m^3$ . This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge's 2019 rates.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to changes to Enbridge's 2019 rates.

**Cost Adjustment**

The total Cost Adjustment charge remains at 0.5224  $\phi/m^3$ , effective until September 30, 2020. Please see the chart below for the breakdown by component.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. It is a refund of 0.2492  $\phi/m^3$  that will be included in the 'Delivery to You' charge and billed over two months of November and December.

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.4469  $\phi/m^3$

Large Final Emitter: A total charge of 0.0111  $\phi/m^3$

**For further information**

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

**Schedule of Gas Rates**

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$283.30
Delivery to You	
Per cubic metre of Contract Demand	4.1338 $\phi/m^3$
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.4068 $\phi/m^3$
For all over 1,000,000 m <sup>3</sup> per month	0.2051 $\phi/m^3$
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 $\phi/m^3$
Gas Supply Load Balancing Charge	0.2291 $\phi/m^3$
Transportation to Enbridge per cubic metre	4.2589 $\phi/m^3$
Transportation Dawn Charge per cubic metre	0.8192 $\phi/m^3$
Federal Carbon Charge (If applicable)	3.9100 $\phi/m^3$
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9384 $\phi/m^3$
Cost Adjustment	
Gas Supply	0.5677 $\phi/m^3$
Transportation	(0.1234) $\phi/m^3$
Load Balancing	0.0781 $\phi/m^3$
Total	0.5224 $\phi/m^3$

Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**New Rate Information**  
**November 2019**  
**Transportation Service Customer Notice - Rate 170**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas' charges effective April 1, 2019. The new rates will be charged beginning November 1, 2019. These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received. On average these changes will amount to a decrease of approximately 3 per cent annually. The decrease is due to changes to Enbridge's 2019 rates.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from November 1, 2019. The rate chart is included in this notice.

**Customer Charge**

The monthly charge increased by \$2.99 to \$283.3 due to changes to Enbridge's 2019 rates.

**Delivery to You**

The 'Delivery to You' charge has decreased due to changes to Enbridge' s 2019 rates. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Federal Carbon Charge**

The federal carbon charge remains at 3.91 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

**Load Balancing Charge**

The Load Balancing Charge has increased due to changes to Enbridge' s 2019 rates.

**Transportation to Enbridge**

A 'Transportation to Enbridge' charge will appear in the top Enbridge section of your gas charges.

If Enbridge provides transportation service from Western Canada and the United States to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates.

If Enbridge provides transportation service from the Dawn market hub in southwestern Ontario to our distribution system in Ontario, the 'Transportation to Enbridge' charge has increased due to changes to Enbridge' s 2019 rates. In this case, your marketer either provides transportation service for your gas supply to the Dawn market hub or purchases gas supply at the Dawn market hub. The rate you pay for transportation and/or gas supply from your marketer is based on the terms of your gas marketer agreement and these charges will appear in the marketer section of your gas charges.

**Cost Adjustment**

The current cost adjustment remains a charge of 0.0781 ¢/m<sup>3</sup> for Load Balancing and a refund of 0.1234 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until September 30, 2020.

**Rate Adjustment**

The OEB has also approved a Rate Adjustment to reflect changes to Enbridge's 2019 rates for the period from April 1, 2019 to October 31, 2019. The adjustment will be included in the 'Delivery to you' charge and billed over two months of November and December and will equal to a credit of 0.2496 ¢/m<sup>3</sup> (Western), a charge of 0.0782 ¢/m<sup>3</sup> (Dawn) and a credit of 0.2499 ¢/m<sup>3</sup> (Ontario).

The Rate Adjustment to reflect the difference between the amount customers paid and the final actual costs related to the cap and trade program remains unchanged. The total amount of the adjustment is administered in three equal installments on the customer's October, November and December bills.

Non-Large Final Emitter: A total credit of 0.4469 ¢/m<sup>3</sup>

Large Final Emitter: A total charge of 0.0111 ¢/m<sup>3</sup>

#### For further information

Enbridge Gas appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call 1-855-311-2LBA (1-855-311-2522) or visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

#### Schedule of Gas Rates

Implemented November 1, 2019 and replaces the rates that were implemented October, 2019.

For the billing months of January through December:

Monthly Customer Charge	\$283.30
Delivery to You	
Per cubic metre of Contract Demand	4.1338 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.4068 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.2051 ¢/m <sup>3</sup>
Facility Carbon Charge (Included in Delivery to You on the bill)	0.0036 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.2291 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	4.2589 ¢/m <sup>3</sup>
Transportation Dawn Charge per cubic metre	0.8192 ¢/m <sup>3</sup>
Federal Carbon Charge (If applicable)	3.9100 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	8.9384 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	(0.1234) ¢/m <sup>3</sup>
Load Balancing	0.0781 ¢/m <sup>3</sup>
Total	(0.0453) ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service and Dawn T-Service Customers)	
Load Balancing	0.0781 ¢/m <sup>3</sup>
Total	0.0781 ¢/m <sup>3</sup>

#### Notes:

\*The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas (System Sales).

**Important Information About Your Rates**  
**November 2019**  
**Rate 01 - Union North West**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$3.13 for a typical Rate 01 - Union North West customer using 2,200 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 9.3175 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to -0.4887 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Transportation**

The transportation rate decreased by 0.0035 ¢/m<sup>3</sup> to 5.4855 ¢/m<sup>3</sup> to reflect the decreased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.0039 ¢/m<sup>3</sup> to -0.1186 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.0472 ¢/m<sup>3</sup> to 2.0231 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.0525 ¢/m<sup>3</sup> to -0.0525 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.3100 ¢/m<sup>3</sup> to -0.5473 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

## Monthly Charge

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## Federal Carbon Charge

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 01 - Union North West customer using 2,200 m<sup>3</sup> of natural gas a year.

CHARGES	RATES at Nov. 1, 2019	ANNUAL increase or decrease
Gas Used	9.3175 ¢/m <sup>3</sup>	\$0.07
Gas Price Adjustment	-0.4887 ¢/m <sup>3</sup>	\$0.00
Transportation	5.4855 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	-0.1186 ¢/m <sup>3</sup>	\$0.00
Storage	2.0231 ¢/m <sup>3</sup>	-\$1.06
Storage Price Adjustment	-0.0525 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	9.4044 ¢/m <sup>3</sup>	
Next 200 m <sup>3</sup>	9.1622 ¢/m <sup>3</sup>	\$1.58
Next 200 m <sup>3</sup>	8.7792 ¢/m <sup>3</sup>	
Next 500 m <sup>3</sup>	8.4275 ¢/m <sup>3</sup>	
All Over 1,000 m <sup>3</sup>	8.1369 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.5473 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$3.13</b>

## **Important Information About Your Rates**

**November 2019**

**Rate 01 - Union North West**

**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$3.06 for a typical Rate 01 - Union North West customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

### **Transportation**

The transportation rate decreased by 0.0035 ¢/m<sup>3</sup> to 5.4855 ¢/m<sup>3</sup> to reflect the decreased cost of transporting natural gas.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.0039 ¢/m<sup>3</sup> to -0.1186 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

### **Storage**

The storage rate decreased by 0.0472 ¢/m<sup>3</sup> to 2.0231 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

### **Storage Price Adjustment**

The storage price adjustment rate decreased by 0.0525 ¢/m<sup>3</sup> to -0.0525 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

### **Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

### **Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.3100 ¢/m<sup>3</sup> to -0.5473 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

### **Monthly Charge**

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

### **Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 01 - Union North West customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Nov. 1, 2019	ANNUAL increase or decrease
Transportation*	5.4855 ¢/m <sup>3</sup>	-\$0.10
Transportation Price Adjustment	-0.1186 ¢/m <sup>3</sup>	\$0.00
Storage	2.0231 ¢/m <sup>3</sup>	-\$1.06
Storage Price Adjustment	-0.0525 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	9.4044 ¢/m <sup>3</sup>	\$1.58
Next 200 m <sup>3</sup>	9.1622 ¢/m <sup>3</sup>	
Next 200 m <sup>3</sup>	8.7792 ¢/m <sup>3</sup>	
Next 500 m <sup>3</sup>	8.4275 ¢/m <sup>3</sup>	
All Over 1,000 m <sup>3</sup>	8.1369 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.5473 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$3.06</b>

\* Depending on the terms of your energy marketer contract, you may or may not be affected by Enbridge Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

**Important Information About Your Rates**  
**November 2019**  
**Rate 01 - Union North East**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$1.96 for a typical Rate 01 - Union North East customer using 2,200 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 11.5823 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months. This rate includes transportation costs to Ontario.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to 2.4229 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Transportation**

The transportation rate increased by 0.0226 ¢/m<sup>3</sup> to 2.0793 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0256 ¢/m<sup>3</sup> to -1.5041 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.1292 ¢/m<sup>3</sup> to 5.0482 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.1466 ¢/m<sup>3</sup> to -0.1466 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.3100 ¢/m<sup>3</sup> to -0.5473 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## Federal Carbon Charge

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 01 - Union North East customer using 2,200 m<sup>3</sup> of natural gas a year.

CHARGES	RATES at Nov. 1, 2019	ANNUAL increase or decrease
Gas Used	11.5823 ¢/m <sup>3</sup>	\$0.08
Gas Price Adjustment	2.4229 ¢/m <sup>3</sup>	\$0.00
Transportation	2.0793 ¢/m <sup>3</sup>	\$0.52
Transportation Price Adjustment	-1.5041 ¢/m <sup>3</sup>	\$0.00
Storage	5.0482 ¢/m <sup>3</sup>	-\$2.86
Storage Price Adjustment	-0.1466 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	9.4044 ¢/m <sup>3</sup>	
Next 200 m <sup>3</sup>	9.1622 ¢/m <sup>3</sup>	
Next 200 m <sup>3</sup>	8.7792 ¢/m <sup>3</sup>	
Next 500 m <sup>3</sup>	8.4275 ¢/m <sup>3</sup>	
All Over 1,000 m <sup>3</sup>	8.1369 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.5473 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$1.96</b>

## **Important Information About Your Rates**

**November 2019**

**Rate 01 - Union North East**

**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$1.88 for a typical Rate 01 - Union North East customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

### **Transportation**

The transportation rate increased by 0.0226 ¢/m<sup>3</sup> to 2.0793 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

### **Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0256 ¢/m<sup>3</sup> to -1.5041 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

### **Storage**

The storage rate decreased by 0.1292 ¢/m<sup>3</sup> to 5.0482 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

### **Storage Price Adjustment**

The storage price adjustment rate decreased by 0.1466 ¢/m<sup>3</sup> to -0.1466 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

### **Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

### **Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.3100 ¢/m<sup>3</sup> to -0.5473 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

### **Monthly Charge**

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

### **Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 01 - Union North East customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Transportation*	2.0793 ¢/m <sup>3</sup>	\$0.52
Transportation Price Adjustment	-1.5041 ¢/m <sup>3</sup>	\$0.00
Storage	5.0482 ¢/m <sup>3</sup>	-\$2.86
Storage Price Adjustment	-0.1466 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	9.4044 ¢/m <sup>3</sup>	\$1.58
Next 200 m <sup>3</sup>	9.1622 ¢/m <sup>3</sup>	
Next 200 m <sup>3</sup>	8.7792 ¢/m <sup>3</sup>	
Next 500 m <sup>3</sup>	8.4275 ¢/m <sup>3</sup>	
All Over 1,000 m <sup>3</sup>	8.1369 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.5473 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$1.88</b>

\* Depending on the terms of your energy marketer contract, you may or may not be affected by Enbridge Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

**Important Information About Your Rates**  
**November 2019**  
**Rate 10 - Union North West**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$368.14 for a typical Rate 10 - Union North West customer using 93,000 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 9.3175 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to -0.4887 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Transportation**

The transportation rate increased by 0.0003 ¢/m<sup>3</sup> to 4.8011 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0005 ¢/m<sup>3</sup> to -0.1142 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.0419 ¢/m<sup>3</sup> to 1.5184 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.0640 ¢/m<sup>3</sup> to -0.0640 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.5298 ¢/m<sup>3</sup> to -0.1977 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## Federal Carbon Charge

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 10 - Union North West customer using 93,000 m<sup>3</sup> of natural gas a year.

CHARGES	RATES at Nov. 1, 2019	ANNUAL increase or decrease
Gas Used	9.3175 ¢/m <sup>3</sup>	\$2.81
Gas Price Adjustment	-0.4887 ¢/m <sup>3</sup>	\$0.00
Transportation	4.8011 ¢/m <sup>3</sup>	\$0.27
Transportation Price Adjustment	-0.1142 ¢/m <sup>3</sup>	\$0.00
Storage	1.5184 ¢/m <sup>3</sup>	-\$38.95
Storage Price Adjustment	-0.0640 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	8.3869 ¢/m <sup>3</sup>	
Next 9,000 m <sup>3</sup>	6.7990 ¢/m <sup>3</sup>	\$395.01
Next 20,000 m <sup>3</sup>	5.9715 ¢/m <sup>3</sup>	
Next 70,000 m <sup>3</sup>	5.3848 ¢/m <sup>3</sup>	
All Over 100,000 m <sup>3</sup>	3.1615 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.1977 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$368.14</b>

**Important Information About Your Rates**  
**November 2019**  
**Rate 10 - Union North West**  
**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$365.33 for a typical Rate 10 - Union North West customer using 93,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Transportation**

The transportation rate increased by 0.0003 ¢/m<sup>3</sup> to 4.8011 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0005 ¢/m<sup>3</sup> to -0.1142 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.0419 ¢/m<sup>3</sup> to 1.5184 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.0640 ¢/m<sup>3</sup> to -0.0640 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.5298 ¢/m<sup>3</sup> to -0.1977 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 10 - Union North West customer using 93,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Transportation*	4.8011 ¢/m <sup>3</sup>	\$0.27
Transportation Price Adjustment	-0.1142 ¢/m <sup>3</sup>	\$0.00
Storage	1.5184 ¢/m <sup>3</sup>	-\$38.95
Storage Price Adjustment	-0.0640 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	8.3869 ¢/m <sup>3</sup>	\$395.01
Next 9,000 m <sup>3</sup>	6.7990 ¢/m <sup>3</sup>	
Next 20,000 m <sup>3</sup>	5.9715 ¢/m <sup>3</sup>	
Next 70,000 m <sup>3</sup>	5.3848 ¢/m <sup>3</sup>	
All Over 100,000 m <sup>3</sup>	3.1615 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.1977 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$365.33</b>

\* Depending on the terms of your energy marketer contract, you may or may not be affected by Enbridge Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

**Important Information About Your Rates**  
**November 2019**  
**Rate 10 - Union North East**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$323.84 for a typical Rate 10 - Union North East customer using 93,000 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 11.5823 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months. This rate includes transportation costs to Ontario.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to 2.4229 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Transportation**

The transportation rate increased by 0.0183 ¢/m<sup>3</sup> to 1.8993 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0311 ¢/m<sup>3</sup> to -1.4986 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.1075 ¢/m<sup>3</sup> to 3.5922 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.1827 ¢/m<sup>3</sup> to -0.1827 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.5298 ¢/m<sup>3</sup> to -0.1977 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

## Federal Carbon Charge

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 10 - Union North East customer using 93,000 m<sup>3</sup> of natural gas a year.

CHARGES	RATES at Nov. 1, 2019	ANNUAL increase or decrease
Gas Used	11.5823 ¢/m <sup>3</sup>	\$2.81
Gas Price Adjustment	2.4229 ¢/m <sup>3</sup>	\$0.00
Transportation	1.8993 ¢/m <sup>3</sup>	\$17.02
Transportation Price Adjustment	-1.4986 ¢/m <sup>3</sup>	\$0.00
Storage	3.5922 ¢/m <sup>3</sup>	-\$100.00
Storage Price Adjustment	-0.1827 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	8.3869 ¢/m <sup>3</sup>	
Next 9,000 m <sup>3</sup>	6.7990 ¢/m <sup>3</sup>	
Next 20,000 m <sup>3</sup>	5.9715 ¢/m <sup>3</sup>	
Next 70,000 m <sup>3</sup>	5.3848 ¢/m <sup>3</sup>	
All Over 100,000 m <sup>3</sup>	3.1615 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.1977 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$323.84</b>

**Important Information About Your Rates**  
**November 2019**  
**Rate 10 - Union North East**  
**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$321.03 for a typical Rate 10 - Union North East customer using 93,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Transportation**

The transportation rate increased by 0.0183 ¢/m<sup>3</sup> to 1.8993 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.0311 ¢/m<sup>3</sup> to -1.4986 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate decreased by 0.1075 ¢/m<sup>3</sup> to 3.5922 ¢/m<sup>3</sup> to reflect the decreased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate decreased by 0.1827 ¢/m<sup>3</sup> to -0.1827 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.5298 ¢/m<sup>3</sup> to -0.1977 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate 10 - Union North East customer using 93,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Transportation*	1.8993 ¢/m <sup>3</sup>	\$17.02
Transportation Price Adjustment	-1.4986 ¢/m <sup>3</sup>	\$0.00
Storage	3.5922 ¢/m <sup>3</sup>	-\$100.00
Storage Price Adjustment	-0.1827 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	8.3869 ¢/m <sup>3</sup>	\$395.01
Next 9,000 m <sup>3</sup>	6.7990 ¢/m <sup>3</sup>	
Next 20,000 m <sup>3</sup>	5.9715 ¢/m <sup>3</sup>	
Next 70,000 m <sup>3</sup>	5.3848 ¢/m <sup>3</sup>	
All Over 100,000 m <sup>3</sup>	3.1615 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.1977 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$321.03</b>

\* Depending on the terms of your energy marketer contract, you may or may not be affected by Enbridge Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

**Important Information About Your Rates**  
**November 2019**  
**Rate M1 – Union South**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$9.38 for a typical Rate M1 – Union South customer using 2,200 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 11.2999 ¢/m<sup>3</sup> based on our forecast of natural gas market prices and transportation costs for the next 12 months. This rate includes transportation costs to Ontario.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to 2.0424 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate increased by 0.0312 ¢/m<sup>3</sup> to 0.7643 ¢/m<sup>3</sup> to reflect the increased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate increased by 0.0364 ¢/m<sup>3</sup> to 0.0364 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.4100 ¢/m<sup>3</sup> to 0.8985 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate M1 – Union South customer using 2,200 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Gas Used	11.2999 ¢/m <sup>3</sup>	\$0.06
Gas Price Adjustment	2.0424 ¢/m <sup>3</sup>	\$0.00
Transportation	0.0000 ¢/m <sup>3</sup>	\$0.00
Storage	0.7643 ¢/m <sup>3</sup>	\$0.69
Storage Price Adjustment	0.0364 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	5.3290 ¢/m <sup>3</sup>	
Next 150 m <sup>3</sup>	5.0555 ¢/m <sup>3</sup>	\$5.99
All over 250 m <sup>3</sup>	4.3487 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	0.8985 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$9.38</b>

**Important Information About Your Rates**  
**November 2019**  
**Rate M1 – Union South**  
**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$9.32 for a typical Rate M1 – Union South customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Storage**

The storage rate increased by 0.0312 ¢/m<sup>3</sup> to 0.7643 ¢/m<sup>3</sup> to reflect the increased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate increased by 0.0364 ¢/m<sup>3</sup> to 0.0364 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.4100 ¢/m<sup>3</sup> to 0.8985 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.22 to \$22.22 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate M1 – Union South customer using 2,200 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Storage	0.7643 ¢/m <sup>3</sup>	\$0.69
Storage Price Adjustment	0.0364 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 100 m <sup>3</sup>	5.3290 ¢/m <sup>3</sup>	
Next 150 m <sup>3</sup>	5.0555 ¢/m <sup>3</sup>	\$5.99
All over 250 m <sup>3</sup>	4.3487 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	0.8985 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$22.22	\$2.64
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>\$9.32</b>

**Important Information About Your Rates**  
**November 2019**  
**Rate M2 – Union South**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective Apr. 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$32.53 for a typical Rate M2 – Union South customer using 73,000 m<sup>3</sup> of natural gas a year.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Gas Used**

The gas commodity rate increased by 0.0030 ¢/m<sup>3</sup> to 11.2999 ¢/m<sup>3</sup> based on our forecast of natural gas market prices and transportation costs for the next 12 months. This rate includes transportation costs to Ontario.

**Gas Price Adjustment**

The gas price adjustment rate increased by 0.0037 ¢/m<sup>3</sup> to 2.0424 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Storage**

The storage rate increased by 0.0247 ¢/m<sup>3</sup> to 0.6730 ¢/m<sup>3</sup> to reflect the increased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate increased by 0.0388 ¢/m<sup>3</sup> to 0.0388 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.3057 ¢/m<sup>3</sup> to -0.6888 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate M2 – Union South customer using 73,000 m<sup>3</sup> of natural gas a year.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Gas Used	11.2999 ¢/m <sup>3</sup>	\$2.19
Gas Price Adjustment	2.0424 ¢/m <sup>3</sup>	\$0.00
Transportation	0.0000 ¢/m <sup>3</sup>	\$0.00
Storage	0.6730 ¢/m <sup>3</sup>	\$18.03
Storage Price Adjustment	0.0388 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	4.9507 ¢/m <sup>3</sup>	
Next 6,000 m <sup>3</sup>	4.8581 ¢/m <sup>3</sup>	
Next 13,000 m <sup>3</sup>	4.6186 ¢/m <sup>3</sup>	
All over 20,000 m <sup>3</sup>	4.2840 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6888 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>-\$32.53</b>

**Important Information About Your Rates**  
**November 2019**  
**Rate M2 – Union South**  
**Energy Marketer Customer**

The Ontario Energy Board has approved changes to the rates Enbridge Gas Inc. charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$34.72 for a typical Rate M2 – Union South customer using 73,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

These new and approved rates replace the rates communicated in the October 2019 rate notice you recently received.

**Storage**

The storage rate increased by 0.0247 ¢/m<sup>3</sup> to 0.6730 ¢/m<sup>3</sup> to reflect the increased cost of storing natural gas.

**Storage Price Adjustment**

The storage price adjustment rate increased by 0.0388 ¢/m<sup>3</sup> to 0.0388 ¢/m<sup>3</sup> to make up the difference between our forecast cost of storing natural gas and actual costs for the period from April 1, 2019 to October 31, 2019.

**Delivery**

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business. These rates also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.3057 ¢/m<sup>3</sup> to -0.6888 ¢/m<sup>3</sup> to make up the difference between the amount customers paid and the final actual costs for the period from April 1, 2019 to October 31, 2019.

**Monthly Charge**

The monthly charge increased by \$0.75 to \$71.75 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

**Federal Carbon Charge**

The federal carbon charge is 3.9100 ¢/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government.

## New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Nov. 1, 2019. The annual impacts, excluding temporary price adjustments, are based on a typical Rate M2 – Union South customer using 73,000 m<sup>3</sup> of natural gas a year and buying gas from an energy marketer.

<b>CHARGES</b>	<b>RATES at Nov. 1, 2019</b>	<b>ANNUAL increase or decrease</b>
Storage	0.6730 ¢/m <sup>3</sup>	\$18.03
Storage Price Adjustment	0.0388 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	4.9507 ¢/m <sup>3</sup>	
Next 6,000 m <sup>3</sup>	4.8581 ¢/m <sup>3</sup>	
Next 13,000 m <sup>3</sup>	4.6186 ¢/m <sup>3</sup>	
All over 20,000 m <sup>3</sup>	4.2840 ¢/m <sup>3</sup>	
Facility Carbon Charge (included in Delivery on the bill)	0.0084 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6888 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$71.75	\$9.00
Federal Carbon Charge	3.9100 ¢/m <sup>3</sup>	\$0.00
Total Annual Impact		<b>-\$34.72</b>

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers in northern Ontario effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery charges reflect a rate class average increase from the previously approved charges for Rate 20 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply Charges**

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates over the next 12 months. The changes by rate zones are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers in northern Ontario effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery charges reflect an average rate increase from the previous interruptible charges for Rate 25 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A + Appendix C (Rate 25)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers in northern Ontario effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery charges reflect a rate class average increase from the previously approved charges for Rate 100 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply Charges**

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates over the next 12 months. The changes by rate zones are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity or transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery charges reflect a rate class average decrease from the previously approved charges for Rate M4 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has increased by 0.0030 cents/m<sup>3</sup> to 11.2999 cents/m<sup>3</sup>. This change reflects the approved rate change from Enbridge Gas' 2019 rates. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.0037 cents/m<sup>3</sup> related to the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery charges reflect a rate class average decrease from the previously approved charges for Rate M5A customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has increased by 0.0030 cents/m<sup>3</sup> to 11.2999 cents/m<sup>3</sup>. This change reflects the approved rate change from Enbridge Gas' 2019 rates. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.0037 cents/m<sup>3</sup> related to the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A + Appendix C (Rate M5A)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery rates reflect changes approved by the OEB from the previously approved rates for Rate M7 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has increased by 0.0030 cents/m<sup>3</sup> to 11.2999 cents/m<sup>3</sup>. This change reflects the approved rate change from Enbridge Gas' 2019 rates. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.0037 cents/m<sup>3</sup> related to the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A + Appendix C (Rate M7)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery rates reflect a rate class average increase from the previously approved rates for Rate M9 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has increased by 0.0030 cents/m<sup>3</sup> to 11.2999 cents/m<sup>3</sup>. This change reflects the approved rate change from Enbridge Gas' 2019 rates. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.0037 cents/m<sup>3</sup> related to the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2019 delivery rates reflect a rate class average increase from the previously approved rates for Rate M10 customers. Individual customer impacts will vary.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has increased by 0.0030 cents/m<sup>3</sup> to 11.2999 cents/m<sup>3</sup>. This change reflects the approved rate change from Enbridge Gas' 2019 rates. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.0037 cents/m<sup>3</sup> related to the difference between our forecast cost of natural gas and actual costs for the period from April 1, 2019 to October 31, 2019. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas Inc. charges its customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. New rates for **Rate R1** are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2019.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate R1  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2019. The enclosed bill uses the new approved rates.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Storage and Transportation**

Approved 2019 storage and transportation charges reflect a rate class average increase from the previously approved charges for Rate T1 customers. Individual customer impacts will vary.

Enbridge Gas' storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Enbridge Gas provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A + Appendix C (Rate T1)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate T2** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2019. The enclosed bill uses the new approved rates.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Storage and Transportation**

Approved 2019 storage and transportation charges reflect a rate class average increase from the previously approved charges for Rate T2 customers. Individual customer impacts will vary.

Enbridge Gas' storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Enbridge Gas provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T2 + Appendix A + Appendix C (Rate T2)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2019. The enclosed bill uses the new approved rates.

## **Federal Carbon Charge**

The federal carbon charge is 3.9100 cents/m<sup>3</sup>. This charge will increase annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program.

## **Storage and Transportation**

Approved 2019 storage and transportation charges reflect a rate class average decrease from the previously approved charges for Rate T3 customers. Individual customer impacts will vary.

Enbridge Gas' storage and transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Enbridge Gas provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M12** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

The M12 Transportation rates reflect changes in the overall cost of providing service to natural gas transportation customers.

## **Commodity Charges**

The M12 commodity transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. The change will only impact the commodity charge paid by Shippers who elect the Union supplied fuel option.

We appreciate and thank you for your business. If you have any questions about the rate changes please call your Account Representative. Our staff will be pleased to answer your questions.

Attachments: Rate M12 Rate Schedule and Appendix A

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

**November 2019**

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M13** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

The M13 Transportation rates reflect changes in the overall cost of providing service to natural gas transportation customers.

## **Commodity Charges**

The M13 commodity transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. The change will only impact the commodity charge paid by Shippers who elect the Union supplied fuel option.

We appreciate and thank you for your business. If you have any questions about the rate changes please call your Account Representative. Our staff will be pleased to answer your questions.

Attachments: Rate M13 Rate Schedule and Appendix A

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

November 2019

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate M16** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

The M16 Transportation rates reflect changes in the overall cost of providing service to natural gas transportation customers.

## **Commodity Charges**

The M16 commodity transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. The change will only impact the commodity charge paid by Shippers who elect the Union supplied fuel option.

We appreciate and thank you for your business. If you have any questions about the rate changes please call your Account Representative. Our staff will be pleased to answer your questions.

Attachments: Rate M16 Rate Schedule and Appendix A

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

**November 2019**

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2019. The new rates will be charged beginning November 1, 2019. Your new rates are shown on the accompanying **Rate C1** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

The C1 Transportation rates reflect changes in the overall cost of providing service to natural gas transportation customers.

## **Commodity Charges**

The C1 commodity transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. The change will only impact the commodity charge paid by Shippers who elect the Union supplied fuel option.

We appreciate and thank you for your business. If you have any questions about the rate changes please call your Account Representative. Our staff will be pleased to answer your questions.

Attachments: Rate C1 Rate Schedule and Appendix A