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December 18, 2019

**Sent By Electronic Mail, RESS e-Filing, and Courier**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
27-2300 Yonge Street  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: EB-2019-0288 – Quarterly Rate Adjustment Mechanism (“QRAM”) Application –  
EPCOR Natural Gas LP (“ENGLP”) – Correction to Appendix “C2”**

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Please find attached a corrected Appendix “C2” to the Application filed on December 11, 2019. Under the heading “Gas Commodity” the original Appendix “C2” featured a transcription error which did not feature in Appendix “C1”:

...the price we charge for the gas commodity and transportation portion of your bill will be decreasing by \$0.006566 per cubic meter to **\$0.142324** per cubic meter...

The correction is as follows:

...the price we charge for the gas commodity and transportation portion of your bill will be decreasing by \$0.006566 per cubic meter to **\$0.142423** per cubic meter...

Please feel free to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'V. Cooney', is placed on a light gray rectangular background.

Vince Cooney, P.Eng, MBA  
Senior Manager, Regulatory Affairs, Ontario  
EPCOR Utilities Inc.  
[VCooney@epcor.com](mailto:VCooney@epcor.com)  
(647) 730-0013

cc. All intervenors in EB-2018-0336  
Arturo Lau, *OEB Staff* (Case Manager)  
Susannah Robinson, *EPCOR*

**CORRECTED APPENDIX "C2" TO  
DECISION AND INTERIM ORDER**

**BOARD FILE No. EB-2019-0288**

**DATED DECEMBER XX, 2019**

**BASED ON EB-2018-0336 DECISION AND RATE ORDER – PHASE 2 DATED OCTOBER 24, 2019**

## **IMPORTANT INFORMATION ABOUT YOUR GAS BILL**

### Gas Delivery

The Ontario Energy Board (OEB) has approved changes to the delivery charges which EPCOR Natural Gas Limited (EPCOR) charges its customers commencing January 1, 2020.

On all bills rendered by EPCOR on or after January 1, 2020, there will be rate changes for the “Fixed Monthly Charge” and “Delivery To You Charges”. How will the price change impact you? That will depend on the amount of gas that you use. For a typical residential customer who consumes approximately 2,009 cubic meters of gas annually, this price change will cause your annual heating costs to decrease by approximately \$40 per year.

Several temporary rate riders expire on December 31, 2019. In addition, some temporary rate adjustments will be added to your bill for the period of January 1, 2020 to December 31, 2020 to recover and/or refund specific amounts as approved by the OEB. The rate riders to be implemented include the clearing of balances in certain deferral and variance accounts.

### Gas Commodity:

On all bills rendered by EPCOR on or after January 1, 2020, the price we charge for the gas commodity and transportation portion of your bill will be decreasing by \$0.006566 per cubic meter to \$0.142423 per cubic meter. The Ontario Energy Board has approved this change to reflect the prices that EPCOR expects that it will be paying to its gas suppliers through to the end of December, 2020. On your gas bill this cost is on the line entitled “Gas Commodity”.

As a regulated utility, EPCOR is permitted to recover what it pays for the purchase of gas plus any costs reasonably associated with this purchase but with no mark up or ‘profit’. The price the utility charges you is based on the forecasted gas and transportation costs to EPCOR, which are periodically reviewed by the OEB and reconciled with actual costs. The gas commodity portion gets adjusted regularly throughout the year as the price of the gas commodity changes.

How will the price change impact you? That will depend on the amount of gas that you use. For a typical residential customer who consumes approximately 2,009 cubic meters of gas annually, this price change will cause your annual heating costs to decrease by approximately \$13 per year. For customers who have arranged to have their gas supplied by a gas marketer/broker, the price may or may not change depending on the terms of the contract the customer has with the gas marketer/broker.

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If you have any questions about the changes in rates or any other item that appears on your bill, please feel free to call our office at 519-773-5321.

We would like to thank you for choosing to make natural gas your energy of choice.