

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS INC.

**Enbridge Gas Inc. has applied for approval to collect from participating customers the costs of implementing a Voluntary Renewable Natural Gas Program.**

**Learn more. Have your say.**

**Enbridge Gas Inc. has developed a Voluntary Renewable Natural Gas Program and is requesting the Ontario Energy Board's approval to charge customers who enroll in the Program a fixed charge of \$2 per month. Enbridge Gas Inc. says that the funds collected through the fixed monthly charge will be used to purchase renewable natural gas as part of the company's gas supply portfolio.**

**Enbridge Gas Inc. says the fixed monthly charge only applies to customers who voluntarily enroll in the Program and will not affect the rates of non-participating customers.**

## **THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING**

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge Gas Inc.'s application. During this hearing, which could be an oral or written hearing, we will question the company about its requests. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide whether to approve the request of Enbridge Gas Inc.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas Inc.'s application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about Enbridge Gas Inc.'s application and make arguments on whether the OEB should approve Enbridge Gas Inc.'s request. Apply by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

## **LEARN MORE**

Our file number for this case is **EB-2020-0066**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case please enter the file number **EB-2020-0066** on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.*



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