

**Ontario Energy
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**Commission de l'énergie
de l'Ontario**
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BY E-MAIL

February 6, 2009

Mr. Scott Miller
Hydro One Brampton Networks Inc.
175 Sandalwood Parkway West
Brampton ON L7A 1E8

Dear Mr. Miller:

**Re: Application for Service Area Amendments and Transfer of Distribution
Assets Respecting Load Transfer Arrangements between Hydro One
Brampton Networks Inc. and Power Stream Inc.
Board File No. EB-2009-0002**

LETTER OF DIRECTION

The Ontario Energy Board has now issued its Notice of Application with respect to the above application and a copy is enclosed. Please note that you must serve the Notice within fourteen days of the date of this letter. If service is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To immediately have the Notice posted on your website.
2. To immediately serve a copy of the Notice and a suitable cover letter, in person, by courier or by registered mail, upon the customer proposed to be transferred to PowerStream Inc. You must include the information in the sample letter attached as appendix A to this letter of direction in your cover letter to the customer.
3. To file with the Board affidavit evidence proving the above service immediately upon completion, with original post office registration receipt (where applicable), or courier confirmation list attached as an appendix.

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4. To immediately have copies of the application made available for public review at the applicant's head office.
5. To immediately provide a copy of the application to any person upon request.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary

Encl.

Appendix A

Sample Letter to the LTLT Customer Proposed to be Transferred to PowerStream Inc.

YOUR ELECTRICITY DISTRIBUTOR MAY BE CHANGING

Dear customer:

Your electricity distributor, Hydro One Brampton Networks Inc. with the consent of its neighbouring distributor, PowerStream Inc. filed an application with the Ontario Energy Board requesting changes to both distributors' electricity distribution service areas. If the application is approved, you will become a customer of PowerStream Inc. You are not required to take any action in response to this letter but you may wish to let the Ontario Energy Board know of any concerns you may have about the application.

As you know, you are currently a customer of Hydro One Brampton and charged Hydro One Brampton's rates for electricity distribution services. However, you may not know that your electricity is physically supplied by PowerStream Inc. You are within Hydro One Brampton's service area but are actually served electricity by PowerStream Inc. This arrangement is known as a long term load transfer.

The Ontario Energy Board requires geographic electricity distributors (in your case, Hydro One Brampton) to eliminate long term load transfer arrangements. One option available to distributors to meet this requirement is to permanently transfer the load transfer customers to the electricity distributor that physically supplies them (in your case, PowerStream Inc.).

To eliminate the load transfer arrangement between Hydro One Brampton and PowerStream Inc., Hydro One Brampton with the consent of PowerStream Inc. filed an application with the Ontario Energy Board for an order approving changes to both distributors' distribution service areas in order to transfer you to PowerStream Inc.'s service area. If the Board approves the application, you will become a customer of PowerStream Inc.; you will be supplied and served by PowerStream Inc. and will be charged PowerStream Inc.'s distribution rates which are higher than Hydro One Brampton's distribution rates.

Based on your prior year's consumption, the proposed transfer will result in an estimated increase of (\$) on your total monthly electricity bill which represents an impact

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of (%) on your total bill.

An official Notice of Application was issued by the Board, a copy of which is attached to this letter. The Notice contains information about how to participate in the proceeding associated with the application.

If you have any questions about this letter, please call (name of person) at Hydro One Brampton at (phone number).