

**Ontario Energy Board**  
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**Commission de l'énergie de l'Ontario**  
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**BY E-MAIL**

February 11, 2009

Mr. Paul Sidhu  
Enersource Hydro Mississauga  
3240 Mavis Road  
Mississauga ON L5C 3K1

Mr. Arthur Skidmore  
Halton Hills Hydro Inc.  
43 Alice Street  
Acton ON L7J 2A9

### **LETTER OF DIRECTION**

Dear Sidhu and Skidmore,

**Re: Application Respecting the Elimination of Long Term Load Transfer Arrangements between Enersource Hydro Mississauga and Halton Hills Hydro Inc. Board File No. EB-2009-0041**

The Ontario Energy Board has now issued its Notice of Application with respect to the above application and a copy is enclosed. Please note that you must serve the Notice within fourteen days of the date of this letter. If service is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To immediately have the Notice posted on your websites.
2. To immediately serve a copy of the Notice and a suitable cover letter, in person, by courier or by registered mail, upon the two customers that are the subject of the above referenced application. You must include the information in the sample letter attached as appendix A to this letter of direction in your cover letter to the two customers.

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3. To file with the Board affidavit evidence proving the above service immediately upon completion, with original post office registration receipts (where applicable), or courier confirmation lists attached as appendices.
4. To immediately have copies of the application made available for public review at the applicant's head office.
5. To immediately provide a copy of the application to any person upon request.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Encl.

## Appendix A

### YOUR ELECTRICITY DISTRIBUTOR MAY BE CHANGING

Dear customer:

Your electricity distributor, Enersource Hydro Mississauga (“Enersource Hydro”) and Halton Hills Hydro Inc. (“Halton Hills Hydro”) filed a joint application with the Ontario Energy Board requesting changes to their electricity distribution service areas. If the application is approved, you will become a customer of Halton Hills Hydro. You are not required to take any action in response to this letter but you may wish to let the Ontario Energy Board know of any concerns you may have about the application.

As you know, you are currently a customer of Enersource Hydro and charged Enersource Hydro’s rates for electricity distribution services. However, you may not know that your electricity is physically supplied by Halton Hills Hydro. You are within Enersource Hydro’s service area but are actually served electricity by Halton Hills Hydro. This arrangement is known as a long term load transfer.

The Ontario Energy Board requires geographic electricity distributors (in your case, Enersource Hydro) to eliminate long term load transfer arrangements before January 31, 2009. One option available to distributors to meet this requirement is to permanently transfer the load transfer customers to the electricity distributor that physically supplies them (in your case, Halton Hills Hydro).

To eliminate the load transfer arrangements between Enersource Hydro and Halton Hills Hydro, both distributors filed a joint application with the Ontario Energy Board for an order approving changes to their distribution service areas in order to transfer you and similar load transfer customers to Halton Hills Hydro’s service area. If the Board approves the application, you will become a customer of Halton Hills Hydro; you will be supplied and served by Halton Hills Hydro and will be charged Halton Hills Hydro’s distribution rates which are higher than Enersource Hydro’s distribution rates.

Based on your prior year’s consumption, the proposed transfer will result in an estimated increase of <\$> on the delivery portion of your monthly electricity bill. This represents an impact of approximately <%> on the delivery portion of the bill and approximately <%> on

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the total bill.

An official Notice of Application was issued by the Board, a copy of which is attached to this letter. The Notice contains information about how to participate in the proceeding associated with the application.

If you have any questions about this letter, please call <name of person> at Enersource Hydro at <phone number>.