

Important Information About Your Rates

April 2009 - Rate 201

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.47 for a typical Rate 201 customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0012 ¢/m³ to 3.8301 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0041 ¢/m³ to 1.8950 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 201 customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.3170 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	3.8301 ¢/m ³	\$0.03
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	1.8950 ¢/m ³	\$0.11
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.67
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.47

Important Information About Your Rates April 2009 - Rate 201 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.47 for a typical Rate 201 Direct Purchase customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0012 ¢/m³ to 3.8301 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0041 ¢/m³ to 1.8950 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 201 Direct Purchase customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	3.8301 ¢/m ³	\$0.03
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	1.8950 ¢/m ³	\$0.11
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.67
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.47
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates

April 2009 - Rate 101

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.44 for a typical Rate 101 customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0012 ¢/m³ to 4.0518 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0041 ¢/m³ to 1.8926 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 101 customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.5546 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	4.0518 ¢/m ³	\$0.04
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	1.8926 ¢/m ³	\$0.07
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.67
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.44

Important Information About Your Rates April 2009 - Rate 101 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.44 for a typical Rate 101 Direct Purchase customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0012 ¢/m³ to 4.0518 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0041 ¢/m³ to 1.8926 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 101 Direct Purchase customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	4.0518 ¢/m ³	\$0.04
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	1.8926 ¢/m ³	\$0.07
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	-\$4.67
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.44
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate 301

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.44 for a typical Rate 301 customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0013 ¢/m³ to 4.8770 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0027 ¢/m³ to 2.2788 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 301 customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.8479 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	4.8770 ¢/m ³	\$0.03
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	2.2788 ¢/m ³	\$0.07
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.66
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.44

Important Information About Your Rates April 2009 - Rate 301 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.44 for a typical Rate 301 Direct Purchase customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0013 ¢/m³ to 4.8770 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0027 ¢/m³ to 2.2788 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 301 Direct Purchase customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	4.8770 ¢/m ³	\$0.03
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	2.2788 ¢/m ³	\$0.07
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.66
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.44
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate 601

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.43 for a typical Rate 601 customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0014 ¢/m³ to 5.5583 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0016 ¢/m³ to 2.5905 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 601 customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	30.1064 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	5.5583 ¢/m ³	\$0.04
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	2.5905 ¢/m ³	\$0.05
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	- \$4.66
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.43

Important Information About Your Rates April 2009 - Rate 601 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$7.43 for a typical Rate 601 Direct Purchase customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0014 ¢/m³ to 5.5583 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0016 ¢/m³ to 2.5905 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0025 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0431 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 601 Direct Purchase customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	5.5583 ¢/m ³	\$0.04
Transportation Price Adjustment	0.7252 ¢/m ³	\$0.00
Storage	2.5905 ¢/m ³	\$0.05
Storage Price Adjustment	0.0025 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³	8.7142 ¢/m ³ 8.1473 ¢/m ³ 7.7445 ¢/m ³ 7.3748 ¢/m ³ 7.0695 ¢/m ³	-\$4.66
Delivery Price Adjustment	0.0431 ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$7.43
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates

April 2009 - Rate 210

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.69 for a typical Rate 210 customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0031 ¢/m³ to 1.2139 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 210 customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.3170 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	3.5301 ¢/m ³	\$0.00
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.2139 ¢/m ³	\$2.88
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.81
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.69

Important Information About Your Rates April 2009 - Rate 210 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.69 for a typical Rate 210 Direct Purchase customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0031 ¢/m³ to 1.2139 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 210 Direct Purchase customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	3.5301 ¢/m ³	\$0.00
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.2139 ¢/m ³	\$2.88
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.81
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.69
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate 110

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.99 for a typical Rate 110 customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 3.7520 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0031 ¢/m³ to 1.2116 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 110 customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.5546 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	3.7520 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.2116 ¢/m ³	\$2.99
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.81
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.99

Important Information About Your Rates April 2009 - Rate 110 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.99 for a typical Rate 110 Direct Purchase customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 3.7520 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0031 ¢/m³ to 1.2116 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 110 Direct Purchase customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	3.7520 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.2116 ¢/m ³	\$2.99
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.81
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.99
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate 310

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.31 for a typical Rate 310 customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 4.5771 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0025 ¢/m³ to 1.5986 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 310 customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	29.8479 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	4.5771 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.5986 ¢/m ³	\$2.41
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.71
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.31

Important Information About Your Rates April 2009 - Rate 310 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$92.31 for a typical Rate 310 Direct Purchase customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 4.5771 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0025 ¢/m³ to 1.5986 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 310 Direct Purchase customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	4.5771 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.5986 ¢/m ³	\$2.41
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.71
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$92.31
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate 610

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$91.85 for a typical Rate 610 customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 5.2584 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0018 ¢/m³ to 1.9106 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 610 customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	30.1064 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.4797 ¢/m ³	\$0.00
Transportation	5.2584 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.9106 ¢/m ³	\$1.70
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.96
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$91.85

Important Information About Your Rates April 2009 - Rate 610 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' transportation, storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the transportation price adjustment, storage price adjustment, and delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$91.85 for a typical Rate 610 Direct Purchase customer using 93,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Transportation

The transportation rate increased by 0.0002 ¢/m³ to 5.2584 ¢/m³ based on our forecast cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment contains a temporary charge of 0.0001 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 0.0018 ¢/m³ to 1.9106 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0016 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment consists of a temporary charge of 0.0559 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate 610 Direct Purchase customer using 93,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Transportation *	5.2584 ¢/m ³	\$0.19
Transportation Price Adjustment	0.7240 ¢/m ³	\$0.00
Storage	1.9106 ¢/m ³	\$1.70
Storage Price Adjustment	0.0016 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 9,000 m ³ Next 20,000 m ³ Next 70,000 m ³ All Over 100,000 m ³	7.5341 ¢/m ³ 5.9959 ¢/m ³ 5.1188 ¢/m ³ 4.5572 ¢/m ³ 2.4299 ¢/m ³	\$89.96
Delivery Price Adjustment	0.0559 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$91.85
* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.		

Important Information About Your Rates April 2009 - Rate M1

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the storage price adjustment rate and a decrease to the delivery price adjustment rate for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$5 for a typical Rate M1 customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Storage

The storage rate increased by 0.0023 ¢/m³ to 0.9899 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0023 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment contains of a temporary credit of 0.0297 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate M1 customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	30.1064 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.2348 ¢/m ³	\$0.00
Transportation	3.6153 ¢/m ³	\$0.00
Storage	0.9899 ¢/m ³	\$0.06
Storage Price Adjustment	0.0023 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 150 m ³ All Over 250 m ³	4.6685 ¢/m ³ 4.4284 ¢/m ³ 3.8601 ¢/m ³	-\$7.06
Delivery Price Adjustment	(0.0253) ¢/m ³	
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$5.00

Important Information About Your Rates April 2009 - Rate M1 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and monthly charges, and a decrease to delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the storage price adjustment rate and a decrease to the delivery price adjustment rate for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$5 for a typical Rate M1 Direct Purchase customer using 2,600 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Storage

The storage rate increased by 0.0023 ¢/m³ to 0.9899 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0023 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment contains of a temporary credit of 0.0297 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

Monthly Charge

The monthly charge increased by \$1 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate M1 Direct Purchase customer using 2,600 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Storage	0.9899 ¢/m ³	\$0.06
Storage Price Adjustment	0.0023 ¢/m ³	\$0.00
Delivery First 100 m ³ Next 150 m ³ All Over 250 m ³	4.6685 ¢/m ³ 4.4284 ¢/m ³ 3.8601 ¢/m ³	-\$7.06
Delivery Price Adjustment	(0.0253) ¢/m ³	\$0.00
Monthly Charge	\$18.00	\$12.00
Total Annual Impact		\$5.00

Important Information About Your Rates April 2009 - Rate M2

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the storage price adjustment and the delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$57.92 for a typical Rate M2 customer using 73,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Storage

The storage rate increased by 0.0016 ¢/m³ to 0.7289 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment contains of a temporary charge of 0.0591 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate M2 customer using 73,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Gas Commodity	30.1064 ¢/m ³	\$0.00
Gas Commodity Price Adjustment	1.2348 ¢/m ³	\$0.00
Transportation	3.6153 ¢/m ³	\$0.00
Storage	0.7289 ¢/m ³	\$1.17
Storage Price Adjustment	0.0013 ¢/m ³	\$0.00
Delivery First 1,000 m ³ Next 6,000 m ³ Next 13,000 m ³ All Over 20,000 m ³	3.7565 ¢/m ³ 3.6845 ¢/m ³ 3.4700 ¢/m ³ 3.2126 ¢/m ³	\$56.75
Delivery Price Adjustment	0.0635 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$57.92

Important Information About Your Rates April 2009 - Rate M2 Direct Purchase

The Ontario Energy Board (OEB) approved an increase to Union Gas' storage and delivery rates effective Jan. 1, 2009. The OEB also approved an increase to the storage price adjustment and the delivery price adjustment rates for the period from Apr. 1 to Dec. 31, 2009. The enclosed bill uses the new rates.

The total annual bill increase will be \$57.92 for a typical Rate M2 Direct Purchase customer using 73,000 m³ of gas a year, excluding any impacts related to temporary credits or charges.

Storage

The storage rate increased by 0.0016 ¢/m³ to 0.7289 ¢/m³ based on our forecast cost of storing natural gas.

Storage Price Adjustment

The storage price adjustment consists of a temporary charge of 0.0013 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of storing natural gas and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

Delivery Price Adjustment

The delivery price adjustment contains of a temporary charge of 0.0591 ¢/m³ from Apr. 1 to Dec. 31, 2009 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Apr. 1, 2009. The annual impacts are based on a typical Rate M2 Direct Purchase customer using 73,000 m³ of gas a year and do not include temporary adjustments.

CHARGES	RATES at Jan. 1, 2009	ANNUAL increase or decrease
Storage	0.7289 ¢/m ³	\$1.17
Storage Price Adjustment	0.0013 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	3.7565 ¢/m ³	\$56.75
Next 6,000 m ³	3.6845 ¢/m ³	
Next 13,000 m ³	3.4700 ¢/m ³	
All Over 20,000 m ³	3.2126 ¢/m ³	
Delivery Price Adjustment	0.0635 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$57.92