

**Enbridge 2009 Rates
Board Staff Interrogatories
Enbridge Gas Distribution Inc.
EB-2008-0219**

BOARD STAFF INTERROGATORIES

Phase 2

ISSUE 1 – NEW IFRS DEFERRAL ACCOUNT

No questions.

ISSUE 2 – CHANGE IN NON-ENERGY SERVICE CHARGES

1. Ref: Ex. C / Tab 1/ Sch 3 /

Are the proposed charges reflective of strictly a flow-through of the new hourly labour rates or are there any incremental revenues in excess of incremental costs as a result of the proposed increases?

ISSUE 3 – 2009 RATE HANDBOOK CHANGES

No questions.

ISSUE 4 – DISCONTINUE ENVISION BENEFIT REPORT

2. Ref: Ex. C /Tab 1/ Sch 5 /

What amount of work is involved in preparing the annual report on the benefits of EnVision as contemplated in the ADR agreement? For example, does the preparation of the report require a significant amount of staff time and resources?

ISSUE 5 – REVISION TO THE GDAR IVA FEE

3. Ref: Ex. C /Tab 1/ Sch 6/

The Company has proposed a 30 cent per transaction fee. In Attachment 1, there is a calculated fee of 27.39 cents per transaction. Please provide the analysis that derives the 30 cents per transaction figure.

ISSUE 6 – IN-FRANCHISE TITLE TRANSFER FEE

4. Ref: Ex. C /Tab 1/ Sch 7/

Paragraph 1 mentions “incremental” costs associated with the new billing system. Are these incremental costs over and above the cost base that was included in the approved IRM revenue requirement?

5. Ref: Ex. C /Tab 1/ Sch 7/ attachment

The attachment derives the fee of 2.5 cents per GJ. Are all of the costs in this analysis incremental, including the FTE staff costs? Are the FTE staff mentioned currently employees of Enbridge or do they work for another company?

6. Ref: Ex. C /Tab 1/ Sch 7/ attachment

The bad debt exposure is shown as 0.5%. What is the source of this figure? What is Enbridge's bad debt experience of the customer group currently taking Title Transfer service? What would the bad debt exposure rate be of that group?

ISSUE 7 – FIRM CAPACITY ON UPSTREAM TRANSPORTATION

7. Ref: Ex. C /Tab 1/ Sch 10/

Paragraph 11 describes what would happen in a system outage caused by a supply shortfall.

a) Has such an outage ever happened on Enbridge's system? If so, what were the circumstances leading to that outage? What were the consequences of the outage and how did Enbridge deal with them? What steps did Enbridge take to prevent a further outage? If there was more than one outage, please provide the information above for each outage.

b) What measures would Enbridge normally take to ensure that an outage due to a supply failure does not happen during times of greater risk of a supply shortfall (for example, the curtailment of interruptible customers during periods of very cold weather)? How does Enbridge forecast that curtailment, or other measures, are necessary?

c) Is there any reason that Enbridge could not avail itself of an “emergency” standby gas supply service should there be an imminent supply failure?

ISSUE 8 – TIMING OF THE NEXT IRM APPLICATION

8. Ref: Ex. C /Tab 1/ Sch 11/

In Paragraph 13 Enbridge suggests filing the Application document in advance of the evidence to speed up the process. Enbridge also suggests some general timelines. Please list all the case events that Enbridge sees in the case review process – from the advance filing of the Application document to the approval of a final rate order. Please put dates to each event. Please also include the January 1st 2010 QRAM process in that schedule and any other live applications that Enbridge believes could impact the case or timelines.

9. Ref: Ex. C /Tab 1/ Sch 11/

How does the January 1st 2010 QRAM review process impact the timing of the approval of the 2010 IRM rate adjustment? Does Enbridge foresee that the final rate order would incorporate the QRAM adjustment as well as the IRM? Would Enbridge have any difficulties if the Board issued its final Order, inclusive of QRAM, in the final few days of December for a January 1st implementation?