

**Attachment B  
to  
Notice of Proposal to Amend Codes**

**March 10, 2009**

**EB-2007-0722**

**Proposed Amendments to the Distribution System Code:  
Customer Reclassification**

**Note:** The text of the proposed amendments is set out in italics below, for ease of identification only.

1. Section 1.7 of the Distribution System Code is amended by adding the following immediately after the last paragraph of that section:

*Section 2.8.6, made by the Board on [insert date], comes into force on the day that is 180 days after the date on which that section is published on the Board's website after having been made by the Board.*

2. Section 2 of the Distribution System Code is amended by adding the following immediately after section 2.7.3:

**2.8    *Frequency and Notice of Customer Reclassification and Notice of kVA Billing***

*2.8.1 A distributor shall, at least once in each calendar year, review each non-residential customer's rate classification to determine whether, based on the rate classification requirements set out in the distributor's rate order, the customer should be assigned to a different rate class. Subject to section 2.8.3, other than at the request of the non-residential customer a distributor may not change a non-residential customer's rate classification more than once in any calendar year.*

*2.8.2 A distributor shall review a non-residential customer's rate classification upon being requested to do so by the customer to determine whether, based on the rate classification requirements set out in the distributor's rate order, the customer should be assigned to a different rate class. Subject to section 2.8.4, a distributor is not required to respond to more than one such customer request in any calendar year.*

*2.8.3 A distributor may review a non-residential customer's rate classification at any time if the customer's demand falls outside the upper or lower limits*

*applicable to the customer's current rate classification for a period of five consecutive months.*

- 2.8.4 A distributor shall review a non-residential customer's rate classification upon being requested to do so by the customer at any time if the customer's demand falls outside the upper or lower limits applicable to the customer's current rate classification for a period of five consecutive months.*
- 2.8.5 Where a distributor assigns a non-residential customer to a different rate class as a result of a review initiated by the distributor, the distributor shall give the customer written notice of the reclassification no less than one billing cycle before the reclassification takes effect for billing purposes.*
- 2.8.6 A distributor that charges a non-residential customer on the basis of 90% of the kVA reading of the customer's meter rather than on the basis of the kW reading of the customer's reading shall include on all bills issued to that customer a message to the effect that billing is based on 90% of the kVA reading.*